

Article 1. Object

1.1 The Billing Manager® service shall be governed by the General Terms and Conditions for MyProximus, unless otherwise specified in these Specific Terms and Conditions. These Specific Terms and Conditions shall apply to the Billing Manager, a service providing customers with electronic access to and management of their billing data (hereinafter referred to as “the Service”).

1.2 A contract shall be deemed to be concluded on submission to Proximus of a duly completed and signed Access Request Form.

The Access Request Form will be sent to all customers registering via MyProximus website more info can be found on: www.proximus.be/billingmanager

1.3 This service is designed to enable the Customer to consult, analyze and download online the following data: billing data relating to the Proximus customer number concerned (issued by the Proximus billing system) dating back up to 13 (thirteen) months from the date on which it is consulted.

Due to continuous updates of the data, the Billing Manager service is only available from Monday till Saturday between 8am and 9pm.

Article 2. Contractual term and premature termination

The contract shall enter into effect on the day on which the user name and password is sent by Proximus, unless otherwise specified.

The service access contract shall be concluded for a term of 1 (one) year. The contract shall be tacitly renewed for successive periods of 1 (one) year, insofar as notice of termination is not served by either party in writing by registered letter at least 1 (one) month before the lapse of this one - year contractual term.

If the Customer terminates the contract prior to its lapse, he/she shall be liable for payment to Proximus of half of the sums payable for the remainder of the term.

Article 3. Liability

Insofar as Proximus is liable, such contractual responsibility shall be limited to EUR 124,000 per incident or per series of incidents having the same source.

Article 4. Changes to the Specific Terms and Conditions

Proximus reserves the right to change these Specific Terms and Conditions, as well as the prices.

Proximus shall inform the Customer concerned of any such changes, by any means it deems to be appropriate – including online communication on the Billing Manager application site - at least 15 (fifteen) working days before entry into effect of these new terms and conditions.

If, when such changes are made, the Customer doesn't accept the new provisions, he/she may terminate the contract without penalty.

Article 5. Pricing

Proximus shall provide the Customer with the Service at the fees specified in the Billing Manager contract. All Prices are in Euros and without VAT.

The entrance free shall be invoiced once on the registration.

The subscription fee shall be invoiced monthly. The fees shall be included on the same bill as the telephone number mentioned in the Billing Manager contract.

The payment terms, the modalities of payment and the consequences of a delay of payment shall be the same than the others amounts mentioned on the invoice.