

Explore Fibermax Monosite Internet Package (dedicated fiber, OneAccess router)

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

Fixed Internet Access:

The service is composed of:

- an Explore Fibermax connection on dedicated fiber
- a Basic Internet Internet Service door.

| | |
|--------------------------------|---|
| Equipment | OneAccess Router |
| Internet access via a fix line | Included |
| Monthly internetvolume | Unlimited |
| IPv4-address | Static |
| SLA | 5h repair within the intervention window (Monday to Friday from 8 to 20h and Saturday from 8 to 16h30) |

Available Options :

- Explore Satellite Office Backup : backup through a VDSL/ADSL line
- Extended intervention window
- New IP Pack or extension of existing IP Pack
- Protection through Next Generation FireWall :
 - Next Generation Firewall Large: protection firewall itself. The activation of this service is necessary to activate the other options
 - NGFW Advanced Security Large: URL filtering and advanced anti-malware protection
 - NGFW User Directory Integration: allows to link firewall rules to the company's internal directory for user mapping.
 - Teleworking: allows remote access via the Internet
- DDOS Protection

Speeds of the internet service

Profile 140M/30M

| Fixed Internet Access | Speed | |
|-----------------------|----------|--------|
| | Download | Upload |
| min | (1) | (1) |

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

| | | |
|--------------------|------|-----|
| Normally available | (1) | (1) |
| max | 140M | 30M |

Profile 250M/30M

| Fixed Internet Access | Speed | |
|-----------------------|----------|--------|
| | Download | Upload |
| Min | (1) | (1) |
| Normally available | (1) | (1) |
| Max | 250M | 30M |

Profile 350M/50M

| Fixed Internet Access | Speed | |
|-----------------------|----------|--------|
| | Download | Upload |
| min | (1) | (1) |
| Normally available | (1) | (1) |
| max | 350M | 50M |

Profile 500M/100M

| Fixed Internet Access | Speed | |
|-----------------------|----------|--------|
| | Download | Upload |
| min | (1) | (1) |
| Normally available | (1) | (1) |
| max | 500M | 100M |

Profile 1000M/200M

| Fixed Internet Access | Speed | |
|-----------------------|----------|--------|
| | Download | Upload |
| min | (1) | (1) |
| Normally available | (1) | (1) |
| max | 1000M | 200M |

(1) Your fixed internet speed depends on your address,
www.proximus.be/professional/internetspeed

Price

Monthly subscription and other costs (in function of the contract duration and the chosen product)

| FiberMax Monosite Internet Package _ dedicated fiber & OneAccess Router (12 months) | | | |
|---|---------|-----------------------------|---------------------------------|
| Downstream/ Upstream | Router | Price per month (excl. VAT) | Installation charge (excl. VAT) |
| 140M/30M | OA 521 | 320,00 € | 500,00 € |
| 250M/30M | OA 521 | 390,00 € | 500,00 € |
| 350M/50M | OA 521 | 440,00 € | 500,00 € |
| 500M/100M | OA 521 | 490,00 € | 500,00 € |
| 1000M/200M | OA 2501 | 730,00 € | 500,00 € |

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

| FiberMax Monosite Internet Package _ dedicated fiber & OneAccess Router (36 months) | | | |
|--|---------------|------------------------------------|--|
| Downstream/ Upstream | Router | Price per month (excl. VAT) | Installation charge (excl. VAT) |
| 140M/30M | OA 521 | 280,00 € | 250,00 € |
| 250M/30M | OA 521 | 340,00 € | 250,00 € |
| 350M/50M | OA 521 | 390,00 € | 250,00 € |
| 500M/100M | OA 521 | 430,00 € | 250,00 € |
| 1000M/200M | OA 2501 | 620,00 € | 250,00 € |

Available Options (prices are indicated on the order form)

- Explore Satellite Office Backup
- Extended intervention window
- New IP Pack or extension of existing IP Pack
- Protection through Next Generation Firewall (see price in table below)

| Price (excl. VAT) | Next Generation Firewall (12 months) | | Next Generation Firewall (36 months) | |
|---|---|----------------------------|---|----------------------------|
| | Price per month | Installation Charge | Price per month | Installation Charge |
| Next Generation Firewall Large (prerequisite for options below) | 149 € | 250 € | 120 € | 125 € |
| NGFW Advanced Security Large | 75 € | 100 € | 60 € | 50 € |
| NGFW User Directory Integration | 0 € | 500 € | 0 € | 250 € |
| Teleworking pack 5 users | 35 € | 150 € | 28 € | 75 |

- DDOS Protection

| Price (excl. VAT) | DDOS Protection (12 months or 36 months) | |
|-----------------------------------|---|----------------------------|
| | Price per month | Installation Charge |
| DDOS Protection [up to 500M/100M] | 70 € | 250 € |

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (O J L 321, 17.12.2018, p.36)

Duration, renewal and termination

- Fixed term of 12 or 36 months. At the end of the initial period the contract is tacitly extended for an undefined period.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

Other relevant information

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)