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Customer care: <https://www.proximus.be/Mycontact>

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## SMS Solutions Pack

### Contract Summary

This contract summary provides the main elements of this service offer as required by the EU law (1). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

#### Services

##### Numberbased interpersonal communication service:

The Interactive SMS solution consist of a cloud-based platform that improves the interaction and communication between the customer and its stakeholders (employees, customers, partners, etc.).

The service includes access to an online portal that can send SMS and provide the necessary statistics.

#### Price

##### Start 49€/month (VAT excl)

- incl. 400 messages
- 0,09€ per message outside bundle

##### Silver 99€/month (VAT excl)

- incl. 1.000 messages
- 0,085€ per message outside bundle

##### Business 299€/month (VAT excl)

- incl. 3.500 messages
- 0,08€ per message outside bundle

(<sup>1</sup>)Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)

### **Duration, renewal and termination**

Fixed term for 1 year. Written notice of termination after the end of the contract. Service charges due until deactivation of the service. In case of early termination during the initial term, the contractually agreed termination fee will be due.

### **Features for end-users with disabilities**

Detailed information on adapted solutions : [www.proximus.be/handicap](http://www.proximus.be/handicap)

### **Other relevant information**

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

(<sup>1</sup>) Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)