

## BUSINESS TRUNKING

### Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (1). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

#### Service

##### Fix voice telephony

Business Trunking is a fixed VoIP telephony service that provides the Customer with fixed numbers, voice channels and access to public telephone services. With the Service, the Customer can make calls to the Proximus public telephone network and to other fixed and mobile networks connected to it.

Pre-requisites:

- The Customer must have entered into a Proximus data connection service contract such as Explore, SDWAN, which is compatible with the Service.
- The data connection CPE and the PBX/SBC, which are compatible with the Service and although necessary for the use of the Service, are not included in the Service.

#### Price

- Monthly subscription for a 12 months contract and up to 20 channels (in €, per month, excl. VAT)
  - Voice channels : € 11.5 per channel
  - Numbers (Belgium or non-Belgium, see the list of covered countries):
    - Per individual number : € 0.95
    - Per ten : € 7.44
    - Per hundred : € 32
    - Per thousand: € 128
    - Par ten-thousand: € 1152 (Belgian numbers only)
- Monthly subscriptions for a contract of more than 12 months and/or for a volume of more than 20 channels: degressive prices available on request..
- Activation costs (in €, VAT excl.):
  - Per channel : € 2
  - Per number : € 1 (only for non-Belgian numbers)
- Consumption-related tariffs: in addition to the standard tariff, different tariff plans or packages can be applied according to the customer's needs, subject to a separate contract. For more details see: [www.proximus.be/tarifs](http://www.proximus.be/tarifs)

(1) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)

- Rates not included in the subscription and compatible options: See Contractual Service Description available separately.

#### **Duration, renewal and termination**

- Fixed term of 12, 24 or 36 months. At the end of the initial period the contract is tacitly extended for indefinite period or for successive fixed periods of 24 months.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

#### **Features for end-users with disabilities**

Detailed information on adapted solutions : [www.proximus.be/handicap](http://www.proximus.be/handicap)

#### **Other relevant information**

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

(<sup>1</sup>)Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)