

(ENTERPRISE) UNLIMITED CALLS NATIONAL/INTERNATIONAL

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (¹). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Service

Fixed Voice Telephony:

"Unlimited Calls National/International" and "Enterprise Unlimited Calls National/International" are fixed voice telephony rate plans available on Phone Line and Enterprise Voice.

- Unlimited Calls National/International is activated on an individual number and entitles the customer, per number on which the plan was activated:
 - an unlimited number of voice calls to fixed numbers in Belgium. Valid during peak and off-peak hours.
 - 1.000 call minutes for calls to mobile numbers in Belgium. Valid during peak and off-peak hours.
 - 1.000 call minutes to fixed and mobile numbers of the following countries during peak and off-peak hours: Bulgaria, Croatia, Cyprus, Denmark, Germany, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Austria, Poland, Portugal, Romania, Slovenia, Slovakia, Spain, Czech Republic, United Kingdom, Sweden, Andorra, Faroe Islands, Iceland, Liechtenstein, Monaco, Norway, San Marino, Switzerland, United States, Canada AND to all fixed numbers in Morocco and Turkey.

- "Enterprise Unlimited Calls National/International" is activated on a number range "DDI10" (whether or not in combination with individual numbers) and entitles the customer, per number on which the plan was activated:
 - 1.000 call minutes for calls to fixed numbers in Belgium. Valid during peak and off-peak hours.
 - 1.000 call minutes for calls to mobile numbers in Belgium. Valid during peak and off-peak hours.
 - 1.000 call minutes to fixed and mobile numbers of the following countries during peak and off-peak hours: Bulgaria, Croatia, Cyprus, Denmark, Germany, Estonia, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Austria, Poland, Portugal, Romania, Slovenia, Slovakia, Spain, Czech Republic, United Kingdom, Sweden, Andorra, Faroe Islands, Iceland, Liechtenstein, Monaco, Norway, San Marino, Switzerland, United States, Canada AND to all fixed numbers in Morocco and Turkey.

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

The tariff plan applies to calls made using the fixed telephone number(s) indicated on the order form. It does not apply to other numbers of which the customer is the holder.

Price

Monthly subscription fee (in €, per number and excluding VAT):

- Unlimited Calls National/International: €15
- Enterprise Unlimited Calls National/International: €7.5 (€75 per DDI 10)

Duration and termination

Undefined term. Termination, in writing, at any time and free of charge.

Features for end-users with disabilities

Detailed information on adapted solutions: www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)