

MOBILE INTERNET

Contract summary

This contract summary provides the main elements of this service offer as required by EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services

Mobile Internet Access

In Belgium and EU:	Mobile Internet XXS	Mobile Internet XS	Mobile Internet S	Mobile Internet M	Mobile Internet L
Call minutes (Belgium + EU)	0	0	0	0	0
Text messages (Belgium + EU)	0	0	0	0	0
Data (Belgium + EU)	500 MB	1 GB	2 GB	5GB	8GB

EU = European Union countries + Iceland, Liechtenstein, Norway and the United Kingdom

Speeds of the Internet service and remedies

Mobile Internet Access	Maximum estimated Speed*	
	Download	Upload
2G	180 Kbps	50 Kbps
3G	21 Mbps	2 Mbps
4G/4G+	152 Mbps	52 Mbps
5G	300 Mbps	88 Mbps

*subject to compatible terminal and tariff plan; 5G speed estimation based on more limited data due to 5G current deployment

If despite a normal use, the service quality of the Internet service presents a continuous or recurrent discrepancy, the consumer can lodge a complaint with the customer service.

Price

- Monthly fee (VAT incl.):

Mobile Internet XXS	Mobile Internet XS	Mobile Internet S	Mobile Internet M	Mobile Internet L
€ 5	€ 10	€ 15	€ 25	€ 36,18

(1) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

- **Consumption-related charges or out-of-bundle charges (National / EU, VAT Incl.):** Tariffs for consumption not included in the mobile subscription: € 0,10/MB, € 0,2196/min, € 0,15/SMS. 0,50€/MMS.
- **Roaming tariffs outside EU and international tariffs:** [International & roaming](#)
- **Compatible options:** [Extra Data](#)

Duration, renewal and termination

Termination, in writing, at any time and free of charge.

Features for end-users with disabilities

Detailed information on adapted solutions: www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

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