

Proximus reference offer of 01/08/2020

Procedure for access requests

Procedure for access requests to
Direct Wholesale Roaming Access Agreement or
Wholesale Roaming Resale Access Agreement
with Proximus

This reference offer is made pursuant to article 3(5) of Regulation EU/531/2012; it is subject to updates & completions by Proximus.

This document can be completed and if relevant amended on a case by case basis.

Proximus reference offer of 01/01/2013

Procedure for access requests

The Operator or Access Seeker will send a substantiated access request in English to the following address(es) :

Postal address :

Proximus SA/NV
Attention Mrs Emel Umit, Roaming Coordinator
Roaming Department, SDE & Wholesale
Bd du Roi Albert II, 27
B-1030 Brussels
BELGIUM

And

Email address ;

roaming@proximus.net

As part of its request, an Access Seeker will provide Proximus with the following information/documentation :

- Description of the wholesale services requested from Proximus by Access Seeker; description of the retail services which Access Seeker aims to offer;
- Evidence of registration of the Access Seeker's company;
- Evidence that Access Seeker has the necessary regulatory authorizations to provide regulated roaming services to roaming customers in the countries in which it has or plans activities, as well as any other authorizations relevant for the purpose of the requested agreement;
- Technical information (interfaces, protocols, etc.) that provide information on the compatibility of Access Seeker's platforms and systems with the Services offered under Proximus's reference offer, including but not limited to information on signalling connectivity ;
- Written documentation of the EU numbering resources assigned to its mobile services according to applicable numbering standards;
- Annual report of the previous financial years;
- Financial figures of the last quarter of the current year;
- Initial estimates of the traffic/service volumes to be acquired under the Agreement with Proximus;
- Contact data of the Access Seeker.

After receipt of the complete access request, including all required information/ documentation, Proximus will have one (1) month to send a concrete proposal for an agreement with the Operator or Access Seeker.

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