

Phone Line (with or without Free Calls National)

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

Fixed Voice:

National calls:

- With the free option Free Calls National: free unlimited calls to fixed numbers in Belgium and 1000 minutes/month to mobile numbers in Belgium on weekdays between 5pm and 8am and 24h/24 on weekends and public holidays.
- Without free option Free Calls National: national calls at standard rate

International calls at standard rates.

Price

Subscription (in € per month, VAT included): €27.13

Installation cost (in €, VAT included): €138

Tariffs related to fixed consumption not included in the subscription:

- o [Tariffs](#) for national and international calls
- o With free option Free Calls National:
 - o €0.82/call (VAT incl.) for national calls to fixed and mobile numbers on weekdays between 8 am and 5pm.
 - o Calls to mobile numbers in Belgium; if the 1000 free minutes are exceeded, the standard rate applies.

Compatible options:

- o [Free Calls International \(€3.5/month VAT incl.\)](#)
- o [Options fixed voice](#)

Duration, renewal and termination

Undefined term. Termination, in writing, at any time and free of charge.

Features for end-users with disabilities

Detailed information on adapted solutions: www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

⁽¹⁾Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (O J L 321, 17.12.2018, p.36)