Belgacom Twist™ 408

User manual

belgacom

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1 Important

Take time to read this user manual before you use your telephone. It contains important information and notes regarding operating your telephone.

1.1 Power requirements

- This product requires an electrical supply of 220–240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950. In case of power failure, the communication can be lost.
- The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply unit from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60-950.

Warning

- This equipment is not designed to make emergency calls in the event of a power failure. An alternative has to be made available to allow emergency calls.
- High voltage. Never open the product or attempt any repair.
- Keep the product away from liquid.
- Never use any battery type other than the one supplied. There is a risk of explosion if the batteries are replaced by an incorrect type.
- When the phone is ringing avoid holding the earpiece too close to your ear as it may damage your hearing.
- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
- Refer also to the Cautions in chapters and subchapter sections.

1.2 Using GAP standard compliance

The GAP standard guarantees that all DECT GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your handset and base station are GAP compliant, which means the minimum guaranteed functions are: register a handset, take the line, receive a call and dial.

The advanced features may not be available if you use another handset than a Twist 408 with your base station. To register and use your Twist 408 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described on page 23.

To register a handset of another make to the Twist 408 base station, place the base station into registration mode, then follow the procedure in the manufacturer's instructions.

1.3 Recycling and disposal

Disposal instructions for old products
The WEEE directive (Waste Electrical and Electronic Equipment; 2002/96/EC) has been put in place to ensure that products are recycled using best available treatment, recovery and recycling techniques to ensure human health and high environmental protection.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. Do not dispose of your old product in your general household waste bin.

Inform yourself about the local separate collection system for electrical and electronic products marked by this symbol:

Use one of the following disposal options:
1 Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.

2 If you purchase a replacement product, hand your complete old product back to the retailer. He should accept it as required by the WEEE directive.

Disposal instructions for batteries
Batteries should not be disposed of with general household waste.

Packaging information
Belgacom has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

A financial contribution has been paid to the associated national recovery and recycling system.

The labelled packaging material is recyclable.

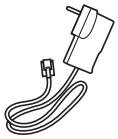
1.4 Environmental information

- The equipment that you bought has required the extraction and use of natural resources for its production. It may content hazardous substances for the health and the environment.
- In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end life equipment in a sound way.
- The crossed-bin symbol invites you to use those systems.
- If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration.
- You can also contact us for more information on the environmental performances of our products.

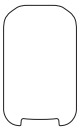
2 Your Twist 408 Digital Cordless Telephone

2.1 What's in the box?

Twist 408 handset

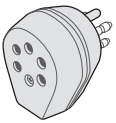


Power adaptor

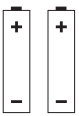


Battery door

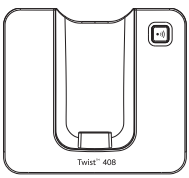
Line cord*



Belgian plug



2x AAA rechargeable batteries



Twist 408 base

User manual

2.2 What you will also need

- For the call log to function, subscribe to Belgacom Caller Line Identification service.
- For PhoneMail to function, subscribe to Belgacom PhoneMail service.

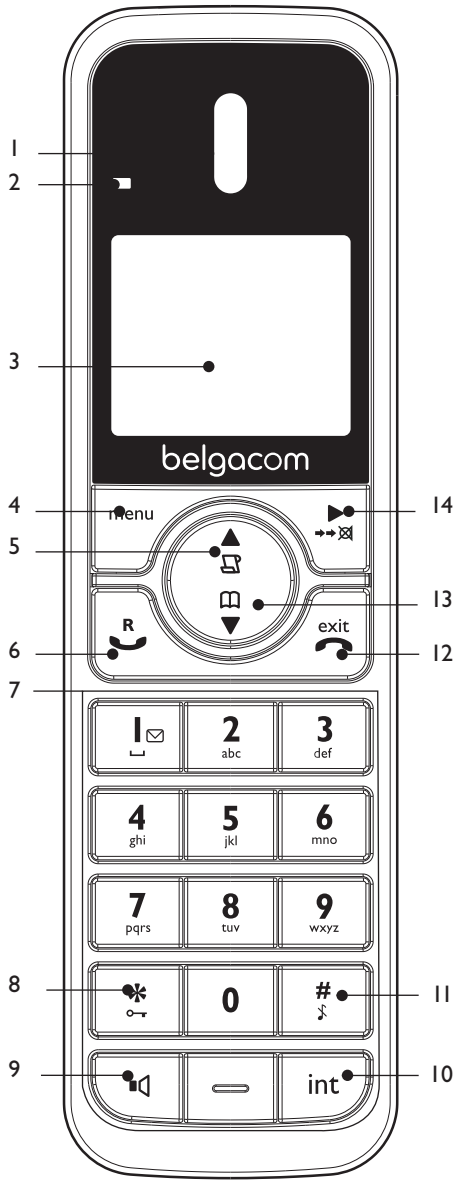
Note

* The line adaptor may not be attached to the line cord. If this is the case, please connect the line cord to the line adaptor before plugging it into the line socket.

Warning

Always use the cables and batteries supplied.

2.3 Overview of the handset



1 Earpiece

2 LED

If you have subscribed to Caller Line Identification, the event LED also blinks when there is a new call or a new PhoneMail message.

3 Display

See page 8 for an overview of the display icons.

4 Menu key

Enter the main menu. Select the option displayed on screen. Confirm menu option – **OK** is displayed on screen.

5 Call log / Scroll Up / Volume up

Open the calls log.
Scroll up through lists and settings.
Increase the earpiece volume during a call.

6 Talk / Recall

Make or answer a call.
Use recall (R) functions.

7 Keypad

Press to dial number in during a call or in predial.
Press and hold a key 1- 9 for one touch dialling of pre-set numbers.

8 ✻ / Keypad lock

Press and hold to lock/unlock the keypad.
Dial a star.

9 Loudspeaker key

Activate and deactivate the loudspeaker during a call.

⚠ Warning

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

10 Intercom (at least 2 handsets needed)

In standby mode, use to make an internal call.
During a call, use to transfer an external call to another handset.

11 # / Ringer off / Pause

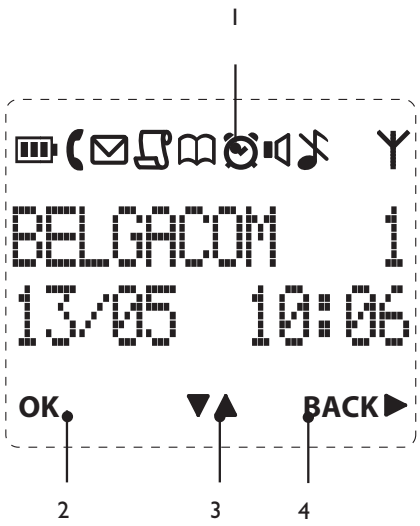
Press and hold to switch handset ringer on or off.
When dialling or storing a number, press and hold to enter a pause (P).
Dial a #.

12 End / Exit / Switch handset on/off
End a call.
When in a menu, go back to standby mode.
Press and hold to switch handset off (when in standby) or on.

13 Phonebook / Scroll Down / Volume down
Open the phonebook.
Scroll down through lists and menus.
Decrease the earpiece volume.

14 Redial / Scroll right / Clear / Mute
Open the redial list. Scroll to the right.
Delete characters on screen when entering names and numbers. Mute / unmute the microphone during a call.
Go back to previous menu level – **BACK** displayed on screen.

2.4 Handset display



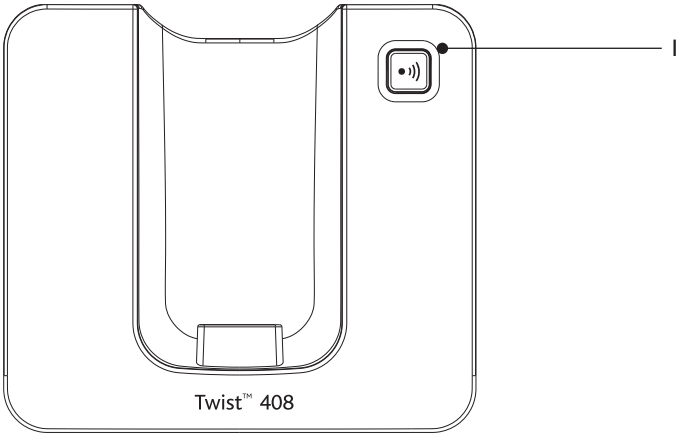
1 Status icons
- Battery status
- On when the line is in use.
  Flashes when there is an incoming call.
- Flashes when you have new PhoneMail messages.
  Off when you have no PhoneMail messages.
- On when you have missed calls and new number(s) in the call log.
- Phonebook is open.
- The alarm clock has been set.
- Handsfree mode.
- Handset ringer is off.
- Steady when the handset is registered and within range of the base.
  Flashes when the handset is out of range or searching for base.

2 OK displayed
Press the menu key to select and validate a setting

3 ▲▼ displayed
Press ▲ or ▼ to scroll through the options in a menu, to open the phonebook or call list when in standby.

4 BACK displayed
Press ← to go back to the previous menu option, to cancel an action or to delete a character.

2.5 Overview of the base



1 Paging

Paging is a useful way of finding lost handsets.

1. Press on the base.
   All handsets ring.
2. Press again to cancel the paging call or press any key on the handset to stop the paging call.

2.6 Menu navigation

The basic steps of navigating through the menu and on-screen options.

1. From the standby screen, press menu.
   The main menu is opened.
2. Use the or keys to scroll through the menu.
3. Soft key options **OK** and **BACK** are displayed. Press menu to select **OK** and open a sub-menu or validate an option.
   Press to select **BACK** and go back to previous menu level, correct a character or cancel an action.
4. Press exit to return to standby.

Standby mode

If you do not press any button on the handset for 15 seconds the display will automatically return to standby. It will also return to standby when the handset is placed on the base or charger.

3 Getting started

3.1 Position the base

Place the base within reach of the telephone line and electricity sockets.

Tip

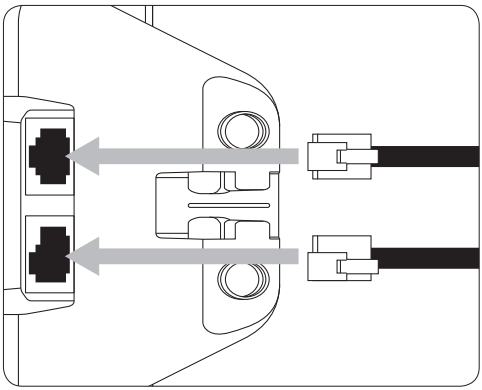
The position in which you place the base can have an effect on the range and performance of your product. Avoid placing the base too close to large metal objects such as filing cabinets, radiators or electrical appliances. This can impair the range and sound quality. Buildings with thick internal and external walls may impair transmission of signals to and from the base.

3.2 Connect the base

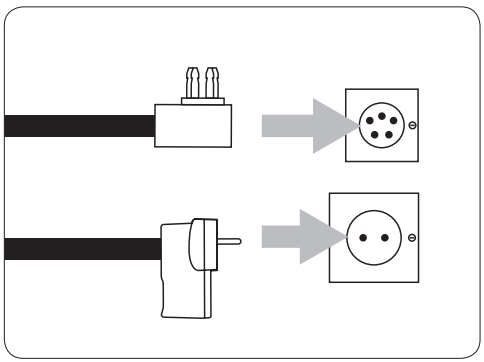
Warning

- Make sure you connect the power adaptor and telephone line cord correctly as incorrect connection could damage the product.
- Always use the telephone line cord supplied with the unit. Otherwise you may not get a dial tone.

1 Plug the line cord and the power cable into the sockets at the back of the base.



2 Plug the other ends of the line cord and power cable into the telephone socket and mains power socket.



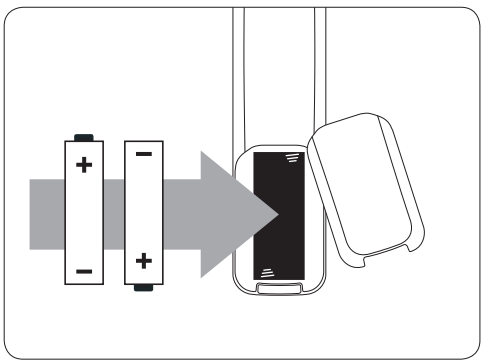
3.3 Install and charge the handset batteries

Warning

- The handset must be charged for at least 24 hours before using it for the first time.
- Never use any battery type other than the one supplied. There is a risk of explosion if the batteries are replaced by an incorrect type.

Your Twist 408 is supplied with two rechargeable batteries.

1 Slide off the battery door (if fitted).
2 Insert the batteries as indicated and slide the door back on.



3 Place the handset face up on the base to charge.
A beep confirms the handset is placed correctly and charging will begin.
4 When there is enough power in the batteries, the handset will automatically register with the base.
The standby screen is displayed. Or if the display shows WELCOME: *you must select the language.*

- WELCOME is displayed and scrolls in different languages.
- Press menu.
  Scroll ▲ or ▼ to select your language and press menu. CONFIRM? is displayed.
- Press **OK** to confirm.

Note

- If you receive a call before the language is set, you can take the call. When the call is ended the display returns to language setting mode.
- If you make a mistake when choosing your language, please refer to 'Display language' on page 21.

5 Leave the handset until the batteries are fully charged (at least 24 hours).
The handset batteries are fully charged when the charging animation stops and the 🔋 *(battery charged) icon is displayed.*

Warning

If you insert alkaline batteries instead of the NiMH batteries WARNING BATT will appear on the display. Replace imediately with batteries supplied.

3.4 Using multipacks

If you have purchased a multipack you will have additional handsets, chargers, power adaptors and AAA rechargeable batteries.

1 Plug the chargers into a power socket.
2 Install the batteries supplied into the other handsets.
3 Place the handsets on the chargers to fully charge the batteries for at least 24 hours.

4 Using your Twist 408

4.1 Calls

4.1.1 Make a call

1. Press R.
2. Dial the telephone number.

4.1.2 Pre-dial

1. Enter the phone number (maximum 24 digits). If you make a mistake press ▶⊠.
2. Press R to dial the phone number entered.

4.1.3 Dial one touch numbers 1 to 9

1. Press and hold a key from 1 to 9 until the number is displayed and dialled.
   If no number is stored, you hear a beep.

4.1.4 Call from the phonebook

1. Press ▼.
   The first entry in the phonebook is displayed.
2. Scroll ▲ or ▼ to the entry you want.
3. Press R to dial the number.

Tip

Instead of scrolling to browse the phonebook entries, press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing 2 abc will show the entries starting with A. Pressing 2 abc again will show the entries starting with B, etc...

4.1.5 Call from the call log

Note

You need to subscribe to Belgacom Caller Line Identification service to be able to see the caller's number in the call log. See 'Call log' on page 17 for more details.

1. Press ▲ to enter CALL LOG menu.
   The first entry in the call list is displayed.
2. Scroll ▲ or ▼ to the entry you want.
3. Press R to dial the number.

4.1.6 Answer a call

1. When the phone rings and ☎ flashes in the display, press R or press 🔊 to answer the call via the loudspeaker.

Warning

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing. Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

Note

If you have subscribed to your Belgacom Caller Identity service and assigned a VIP Group to the caller's number, the caller's details are displayed before the phone starts ringing (see 'Store an entry' on page 14 and 'Group melody' on page 20). You can set your phone to give the default ringtone as soon as the call is received then once the caller's identity is displayed, the assigned ringtone will start. See 'First ring', page 20.

Tip

If Auto Pick up mode (see page 21) is on, simply lift up the handset from its base to answer the call. The default setting is off, in which case you will need to press R to answer a call.

Note

An incoming call has priority over other events. Whenever there is an incoming call, other operations in progress such as phone settings, menu navigation, etc. will be ended.

4.1.7 Adjust volume

1. During a call, press ▲ or ▼ to adjust the earpiece or loudspeaker volume.
   The level is shown in the handset display.

4.1.8 Mute

1. During a call, press ▶⊠.
   The microphone is muted.
2. Press ▶⊠ again to turn the microphone back on.

4.1.9 End a call

1. Press exit.
   After you hang up, the duration of your call is displayed for 5 seconds.

Note

If auto hang-up is on (see page 21) simply replace the handset on the base to end the call. The default setting is ON.

4.1.10 Switch handset on/off

1. Press and hold exit until the handset switches off.
2. Press and hold exit again to switch the handset back on.

4.2 Call a second external number

Put an external caller on hold to make a second external call. You can then switch between both callers or hold a 3-way conference call.

1. During your call, press menu. Scroll ▼ to INIT 2ND CALL.
2. Press menu.
   Display shows CALLING R
3. Enter the second number.
4. When your second caller answers, press menu to open the option menu:
   CONFERENCE – press menu to initiate a 3-way with an external caller and internal caller.
   SWITCH CALLS – press menu to switch between the two callers.

4.3 Intercom

This feature is only available when there are at least 2 registered handsets. It allows you to make internal calls, transfer external calls from one handset to another and use the conference option.

4.3.1 Call another handset

1. Press int.

- If you have two handsets, the other handset is called automatically.
- If more than two handsets are registered to the base, their numbers are displayed, e.g. 2345*. Enter the number of the handset you want to call or press * to ring all handsets.

2. Press exit to hang up.

Note

If the handset does not belong to Twist 408 range, this function may not be available.

4.3.2 Transfer an external call to another handset

1. During an external call, press int.
   Your caller is put on hold.
2. Enter the number of the handset you want to call or press * to ring all handsets.
   If there are only two handsets, the other handset is called automatically.
3. When the other handset answers, announce the caller then press exit to transfer the call. If the other handset does not answer, press int to talk to your caller again.

4.3.3 Switch between an internal and external call

1. During an external call, press int.
   Your caller is put on hold.
2. Enter the number of the handset you want to call or press * to ring all handsets.
   If there are only two handsets, the other handset is called automatically.
3. When the other handset answers you can speak privately to your internal caller.
4. Press int to switch between both callers.
5. Press exit to hang up.

4.3.4 Three-party conference call

1. During an external call, press int.
   Your caller is put on hold.
2. Enter the number of the handset you want to call or press * to ring all handsets.
   If there are only two handsets, the other handset is called automatically.
3. When the other handset answers, announce the call then press and hold int to connect both calls. If the other handset does not answer, press int to talk to your caller again.
4. Press exit to hang up.

4.4 PhoneMail

If you have subscribed to Belgacom PhoneMail service, your Twist 408 displays ✉ when you have a new PhoneMail.

4.4.1 Dial your PhoneMail service

1. Press and hold 1.
   The number is displayed and dialed. Follow the voice prompts to play, save and delete your messages.

Note

You can turn off the ✉ icon. When viewing the Calls log, press and hold 5.

5 Phonebook

The Twist 408 handset phonebook can store up to 100 names and numbers.

Note

Numbers can be up to 24 digits long and names up to 12 characters long. Entries are stored in alphabetical order.

5.1 View and dial phonebook entries

1. Press ▼. *Display shows the first entry.*
2. Scroll ▲ or ▼ to the entry you want.
   Or
   To search alphabetically, press ▼ then press the key with the first letter of the name, e.g. if the name begins with N, press 6 mno twice. *The display shows the first entry beginning with N. If required, press ▲ or ▼ to scroll to the exact entry.*
3. Press R to dial the entry displayed.

5.2 Store an entry

1. Press menu. PHONEBOOK is displayed.
2. Press menu. NEW ENTRY is displayed.
3. Press menu. ENTER NAME is displayed.
4. Enter a name and press menu.
5. Enter a number. Press menu to save. Press ▲ or ▼ to select NO GROUP, GROUP A, B or C and press menu to confirm.
6. Press exit to return to standby.

Note

You can assign individual contacts to specific groups of your choice. For example, Group A contains phone numbers of all your co-workers. You can also assign a specific ring melody to that group (see 'Group Melody' on page 20). You can benefit from this feature only if you have subscribed to Caller Line Identification service from Belgacom. If it is the case, every time someone from that group calls you, you will hear the designated ringtone for that group.

Note

Cancel storing an entry by pressing exit at any time during the process.

5.3 Entering names

Use the alphanumeric keypad to enter names in the phonebook.

For instance to enter the name Paul

P Press 7 pqrs once
A Press 2 abc once
U Press 8 tuv twice
L Press 5 jkl three times

To enter a space press 1
Press ◄ to delete a character or press and hold ◄ to delete all characters.

5.4 Character map

Use the keypad to enter names and characters.

1	Space	1	-	<	>	*	
2 abc	A	B	C	2			
3 def	D	E	F	3			
4 ghi	G	H	I	4			
5 jkl	J	K	L	5			
6 mno	M	N	O	6			
7 pqrs	P	Q	R	S	7		
8 tuv	T	U	V	8	?		
9 wxyz	W	X	Y	Z	9		
0	0	-	/	\	#	+	

5.5 Enter a pause

If your Twist 408 is connected to a switchboard, you may need to enter a pause in a stored number. This gives the switchboard time to get an outside line. A Pause is normally stored after the switchboard access code

1. When storing a number, press and hold # until the display shows P. You can then continue storing the phone number.

5.6 View an entry

In standby:

1. Press ▼.
2. Enter the first letter of the name to search alphabetically then scroll ▲ or ▼ to the exact entry. The name is displayed.
3. Press ◄ to display the number. If there are more than 12 digits, press ◄ again to see the rest of the number.
4. Press exit to return to standby.

During a call:

1. Press menu twice to open the phonebook menu.
2. Enter the first letter of the name you want then scroll ▲ or ▼ if necessary to the exact name. Press ◄ to display the number. If there are more than 12 digits, press ◄ again to see the rest of the number.
3. Press exit to cancel the phonebook display.
4. Press exit again to end the call.

5.7 Edit an entry

- Press ▼.
- Scroll ▲ or ▼ to the entry you want to edit and press menu. EDIT ENTRY is dsplayed. Press menu again.
- Edit the name and press menu to confirm. Use ◄ to delete characters.
- Press menu and edit the number.
- Press menu to confirm.
- Scroll ▲ or ▼ to select NO GROUP, GROUP A, B or C and press menu to confirm.

7. Press exit to return to standby.

5.8 Delete an entry

1. Press ▼.
2. Scroll to the entry you want to delete and press menu.
3. Scroll ▼ to DELETE ENTRY and press menu.
4. Display shows CONFIRM?. Press menu.
5. Press exit to return to standby.

5.9 Delete all entries

1. Press menu twice.
2. Scroll ▼ to DELETE ALL and press menu.
3. Display shows CONFIRM?. Press menu.
4. Press exit to return to standby.

5.10 Copy phonebook to another handset

1. Press menu twice.
2. Scroll ▼ to PB TRANSFER and press menu.
3. Scroll ▲ or ▼ to the number of the handset you want the phonebook copied to. Press menu.
4. On the destination handset, press menu. The phonebook is transferred.
5. Press exit to return to standby.

Note

If an entry with the same name and number is already stored in the receiving handset, it will not be copied across.

5.10.1 One touch keys

The keys 1 to 9 wxyz enable one touch dialling of entries stored in the phonebook.

Note

Key 1 is prestored with 1230 (PhoneMail number).

5.10.2 Dial a one touch number

1. Press and hold a number key 1 to 9 wxyz.
   The number is displayed and dialled.
2. Press exit to cancel the dialling and return to standby.

5.10.3 Store a phonebook entry as a one touch number

1. Press menu twice.
2. Scroll to DIRECT MEM and press menu.
3. Press or to select KEY 1 - 9 and press menu. The current entry, if any, is displayed.
4. Press menu again to open the options menu.
5. Press menu to ADD an entry from the phonebook.
6. Scroll or to the entry you want. Press menu to confirm or exit to return to standby.

5.10.4 Delete a one touch number

1. Press menu twice then scroll or to DIRECT MEM and press menu.
2. Scroll or to select KEY 1- 9.
3. Press menu to display the current entry. Press menu again to open the options menu.
4. Scroll to DELETE and press menu
5. Display shows CONFIRM?. Press menu.
6. Press exit to return to standby.

6 Caller ID and Call log

If you have subscribed to Caller Line Identification (CLI), and provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date and time of the call.

Note

- If the caller's number is stored in your phonebook along with a name, the name will also be displayed.
- If the telephone number is not available for incoming calls, the handset will display UNKNOWN.

6.1 Call log

The call log contains details of missed and received call. Details include the date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list.

Note

- When the call log is full, a new call replaces the oldest in the list.
- The received and missed calls log holds details of up to 50 calls.
- If you receive more than one call from the same number, only the most recent call is kept in the call log.

When you have missed calls (incoming calls that you haven't answered) the icon will be displayed in the display on all handsets registered to the base.

If one handset is used to view the calls log, the icon on the other handsets continue to flash (Multipack user only).

6.1.1 View the call log

1. Press to enter the CALL LOG option menu.
   The most recent number - or name if stored in the phonebook - is displayed. New calls are marked with icon flashing.
2. Scroll or through the calls log.
   At the end of the log, you will hear a beep.
   Press to see the number. If the number has more than 12 digits, press to see the rest of the number.
3. Press to return to standby.

Note

The icon stops flashing once all new calls have been viewed.

6.1.2 Dial from the call log

1. Press to enter the CALL LOG option menu.
2. Scroll or to the entry you want.
3. Press or to dial.

6.1.3 Save a number from the call log to the phonebook

1. Press . Press .
2. Scroll or to the number you want.
3. Press . SAVE NUMBER is displayed.
4. Press . ENTER NAME is displayed. Use the keypad to enter the name.
5. Press then the number is displayed, the user can then edit the number if required and must press to save the number (even if has not been edited).
6. Press or to select NO GROUP, GROUP A, B or C and press to confirm.

6.1.4 Delete a call log entry

1. Press ▲. The most recent call is displayed.
2. Scroll ▲ or ▼ to the number you want.
3. Press menu then scroll ▼ to DELETE and press menu.
4. Display shows CONFIRM?. Press menu to confirm.
5. Press exit to return to standby.

6.1.5 Delete entire call log

1. Press ▲ then menu.
2. Scroll ▼ to DELETE ALL and press menu.
3. Display shows CONFIRM?. Press menu to confirm. Press exit to return to standby.

6.2 Redial

The Twist 408 lets you redial any of the last 10 numbers called. Numbers can be up to 24 digits long.

6.2.1 Redial the last number

1. Press ▶. *The last number dialled is displayed.* If the number has more than 12 digits, the display shows ▶ and the cursor blinks. Press ▶ to display the rest. If the number is stored in the Phonebook, the name is displayed as well.
2. Press R to dial.

6.2.2 View and dial a number in the redial list

1. Press ▶. The last number dialled is displayed. If required, scroll ▲ or ▼ to display the number you want.
2. Press R to dial the number.

6.2.3 Copy a redial number to the phonebook

1. Press ▶ and scroll ▲ or ▼ to the entry you want.
2. Press menu.
3. Display shows SAVE NUMBER. Press menu.
4. Enter the name and press menu.
5. Edit the number if required and press menu.
6. Press ▲ or ▼ to select NO GROUP, GROUP A, B or C and press menu to confirm.
7. Press exit to return to standby.

6.2.4 Delete a redial list entry

1. Press ▶. Scroll ▲ or ▼ to display the number you want.
2. Press menu and scroll ▼ to DELETE then press menu.
3. Display shows CONFIRM?. Press menu to confirm, then exit to return to standby.

6.2.5 Delete entire redial list

1. Press ▶ then press menu.
2. Scroll ▼ to DELETE ALL and press menu.
3. Display shows CONFIRM?. Press menu to confirm. Press exit to return to standby.

7 Clock & Alarm

If you subscribe to Belgacom Caller Identification service, the time on your Twist 408 may be set automatically each time you receive a call.

You can also set or adjust the time using the Clock & Alarm menu.

7.1 Set date and time

1. Press menu and scroll to CLOCK/ALARM. Press menu. Display shows DATE & TIME, then press menu.
2. Enter the date using the format DD-MM e.g. 04/08 for 4th August.
3. Press menu and enter the time using the 24 hour format HH - MM, e.g. 14:45 for 2.45pm.
4. Press menu to confirm.
5. Press exit to return to standby.

7.2 Set alarm

1. Press menu, scroll to CLOCK/ALARM and press menu.
2. Scroll to SET ALARM and press menu.
3. Scroll or to OFF, ON ONCE or ON DAILY and press menu.
4. If you select ON ONCE or ON DAILY, enter the time using the 24 hour format HH - MM e.g 14:45 for 2:45pm and press menu.
5. Press exit to return to standby. When the alarm goes off, press any key to stop the ring.

Note

- Once the alarm is set to on, the icon is displayed.
- The alarm will ring at the medium level. ALARM ON and the will flash on the display.

7.3 Set alarm melody

There are three alarm ringtones.

1. Press menu and scroll to CLOCK/ALARM. Press menu.
2. Scroll to ALARM TONE and press menu. *Melodies are played.*
3. Scroll or and press menu.

8 Personal settings

8.1 Handset tones

Warning

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

8.1.1 Ring volume

Choose from: Ringer Off, Low, Medium, High, Boost and Progressive (increasing ring volume).

Note

The default setting is Medium.

1. Press menu, scroll to PERSONAL SET and press menu.
2. HANDSET TONE is displayed. Press menu.
3. RING VOLUME is displayed. Press menu.
4. Scroll or to adjust the ringer volume level.
5. Press menu to save the settings.
6. Press exit to return to standby.

8.1.2 Ring melody

Choose from 10 ringer melodies.

1. Press menu, scroll to PERSONAL SET and press menu.
2. HANDSET TONE is displayed. Press menu and scroll to RING MELODY. Press menu.
3. Press or to select the ringtone. *A sample of the ringtone is played.*
4. Press menu to confirm.
5. Press exit to return to standby.

8.1.3 Group melody

To benefit from this feature, you must subscribe to the Caller Line Identification service. This menu enables you to select and set the melodies to be played when there is an external incoming call from a contact whose name is stored in your phonebook and is part of a group. You can associate 1 ring melody to each group. There are three phonebook groups (Group A, B, C) available for you to organize your contacts. Each group can be assigned a unique melody.

1. Press menu, scroll to PERSONAL SET and press menu.
2. HANDSET TONE is displayed. Press menu and scroll to GROUP MELODY. Press menu.
3. Scroll or to select: GROUP A, B or C, then press menu.
4. Press or to select the ringtone you want for the group and press menu.
5. Press exit to return to standby.

8.1.4 Key tones on/off

When you press a key on the handset you hear a beep. You can switch these beeps on or off.

1. Press menu, scroll to PERSONAL SET and press menu.
2. HANDSET TONE is displayed. Press menu and scroll to KEY TONE. Press menu.
3. Scroll or to select ON or OFF.
4. Press menu to confirm.
5. Press exit to return to standby.

8.1.5 First ring

Your Twist 408 will automatically detect the Caller identification (Subscription dependent). Your phone will not ring until this information is displayed. If you wish to hear the ring before the caller identification is displayed you can manually set FIRST RING to ON.

1. Press menu, scroll to PERSONAL SET and press menu.
2. HANDSET TONE is displayed. Press menu and scroll to FIRST RING. Press menu.
3. Scroll or to select ON or OFF.
4. Press menu to confirm.
5. Press exit to return to standby.

8.2 Handset name

Personalise your handset, with a name or location for example Lisa or Bedroom. Maximum 10 characters.

1. Press menu, scroll to PERSONAL SET and press menu.
2. Scroll to HANDSET NAME and press menu. *The current name is displayed.*
3. Press to delete the current name.

4 Enter the name you want – maximum 10 characters and press menu to save.
5 Press exit to return to standby.

8.3 Auto pick up

With Auto pick up switched on, you can answer a call just by lifting the handset off the base or charger. If switched off, you will have to press R to answer a call. The default setting is Off.

1 Press menu, scroll ▼ to PERSONAL SET and press menu.
2 Scroll ▼ to AUTO PICK UP. Press menu.
3 Scroll ▲ or ▼ to select ON or OFF.
4 Press menu to confirm.
5 Press exit to return to standby.

8.4 Auto hang up

With Auto hang up switched on, you can end a call just by replacing the handset on the base or charger. If switched off, you have to press exit to hang up. The default setting is On.

1 Press menu, scroll ▼ to PERSONAL SET and press menu.
2 Scroll ▼ to AUTO HANG UP. Press menu.
3 Scroll ▲ or ▼ to select ON or OFF.
4 Press menu to confirm.
5 Press exit to return to standby.

8.5 Display language

You can change the display language.

1 Press menu, scroll ▼ to PERSONAL SET and press menu.
2 Scroll ▼ to LANGUAGE. Press menu.
3 Scroll ▲ or ▼ to select the language you want.
4 Press menu to confirm.
5 Press exit to return to standby.

8.6 Babysit mode on/off

Leave one handset in a room and use another handset to hear sounds in that room.

1 Press menu, scroll ▼ to PERSONAL SET and press menu.
2 Scroll ▼ to BABYSIT MODE. Press menu.
3 Press ▲ or ▼ to select ON or OFF.
4 Press menu to confirm.

When switched On, you can leave this handset in the room you wish to monitor. Only the microphone is on. Anyone in the room cannot hear you.

8.7 Babysit

1 Switch a handset's babysit mode setting On and place that handset in the room.
2 At a second handset, press int and enter the number of the handset you are using as a room monitor. You can now hear sounds coming from the room.

Tip

To stop room monitoring at any time, press exit

8.8 Backlight on/off

1 Press menu, scroll ▼ to PERSONAL SET and press menu.
2 Scroll ▼ to BACKLIGHT. Press menu.
3 Press ▲ or ▼ to select ON or OFF.
4 Press menu to confirm.

8.9 Keypad lock

Prevent accidental dialling while carrying the handset by locking the keypad.

1 Press and hold *.
The display shows KEYS LOCKED.
2 To unlock the handset, press and hold * again.

Note

While the keypad is locked, you can answer incoming calls as normal.

9 Advanced settings

This setting is useful to access certain network and PABX/switchboard services.

9.1 Recall time

The default Twist 408 recall time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

1. Press menu, scroll to ADVANCED SET and press menu.
2. RECALL TIME is displayed. Press menu.
3. Press or to select the setting you want: SHORT, MEDIUM, LONG.
4. Press menu to confirm.
5. Press exit to return to standby.

9.2 Call barring

Prevent certain numbers from being dialled from your Twist 408. Store up to four specific numbers, each up to 4 digits – for example, international or local prefixes.

Bypass call barring by switching the setting Off or On.

Note

If you switch Call barring on, BARR MODE ON will be displayed on your screen in standby mode.

9.2.1 Switch call barring on/off

1. Press menu, scroll to ADVANCED SET and press menu.
2. Scroll to CALL BARRING. Press menu.
3. Enter the master PIN (default setting 0000) and press menu.
4. MODE is displayed. Press menu.
5. Press or to select ON or OFF. Press menu to confirm.
6. Press exit to return to standby. You can now set the number (See below).

9.2.2 Set a number to be barred

1. Press menu, scroll to ADVANCED SET and press menu.
2. Scroll to CALL BARRING. Press menu.
3. Enter the master PIN (default setting 0000) and press menu.
4. Scroll to NUMBER. Press menu.
5. If necessary, scroll or to the next available slot.
6. Press menu and enter the number or prefix you want to bar. Press menu to confirm.
7. Press exit to return to standby.

9.3 Baby call

When activated, this feature allows you to dial a number by pressing any key on your handset (except exit).

9.3.1 Switch baby call on/off

1. Press menu, scroll to ADVANCED SET and press menu.
2. Scroll to BABY CALL. Press menu.
3. Enter the master PIN (default setting 0000) and press menu.
4. MODE is displayed. Press menu then press or to select ON or OFF. Press menu to confirm.
5. Press exit to return to standby.

Note

If you switch Baby call on, BABY CALL ON will be displayed on your screen in standby mode.

To switch Baby call off again:

1. Press exit.
2. OFF? is displayed. Press menu to confirm.

9.3.2 Set the baby call number

1. Press menu, scroll to ADVANCED SET and press menu.
2. Scroll to BABY CALL. Press menu.
3. Enter the master PIN (Default setting 0000) and press menu.
4. Scroll to NUMBER. Press menu.
5. Enter the number. Press menu to confirm
6. Press exit to return to standby.

9.3.3 Dial a baby number

1 When a baby call number has been stored and the baby call setting switched on, press any key (apart from exit), to dial a number.

Note

When baby call is switched on, you can still answer any incoming call as normal.

9.4 Registration

Up to 5 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

- The instructions described below apply specifically to your Twist 408 handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the manufacturer of the additional handset.
- The Master PIN is required before you can register or unregister handsets. The default PIN is 0000.

9.5 Register a handset

At the base:

1 Press and hold the button on the base station for at least 3 seconds. You have 90 seconds in which to register a handset.

At the handset:

1 Press menu and scroll to ADVANCED SET and press menu.
2 Scroll to REGISTRATION and press menu.
3 If necessary, scroll or to display REGIST. BASE and press menu.
BASE 1 2 3 4 is displayed and *the registered base number is flashing.*
Enter the number of the base on which you wish to register your handset.
4 When the display shows PIN----, enter the base PIN.
When the handset registers with the base, it is assigned a handset number.

9.6 Select a base

You can register your Twist 408 handset with up to 4 bases. Once registered, you can switch between bases, for example, bases at home and at work.

1 Press menu and scroll to ADVANCED SET and press menu.
2 Scroll to REGISTRATION and press menu.
3 SELECT BASE is displayed. Press menu.
The available bases are displayed with the current base number flashing.
4 Enter the number of the base you want – 1,2,3 or 4 and press menu.
When the base is found you hear a beep. If not found, the display shows UNREGISTERED.

9.7 Unregister a handset

1 Press menu and scroll to ADVANCED SET and press menu.
2 Scroll to UNREGISTER and press menu.
3 Enter the 4 digit master PIN and press menu.
Display shows the registered handset numbers.
4 Scroll or to select the handset you want to delete and press menu.
UNREGISTERED is displayed on the handset screen.

9.8 PIN

The 4-digit master PIN is used when registering or unregistering a handset and when changing some settings on your Twist 408. The default setting is 0000. You can change this PIN for more security.

1 Press menu, scroll to ADVANCED SET and press menu.
2 Scroll to PIN. Press menu.
3 Enter the current 4 digit master PIN and press menu. (Default setting 0000).
4 Enter the new PIN and press menu.

Note

Make a note of your PIN. If you forget your PIN you will need to reset your product.

9.9 Reset

This will reset your Twist 408 to its default settings.

Note

Entries stored in the phonebook are retained.

1. Press menu, scroll ▼ to ADVANCED SET and press menu.
2. Scroll ▼ to RESET UNIT. Press menu.
3. CONFIRM? is displayed. Press menu.

9.10 Default settings

Handset name	BELGACOM
Key tone	On
Auto pick up	Off
Auto hang up	On
Ringer melody	Ring 1
Ringer volume	Medium
Earpiece volume	3
Phonebook	Unchanged
Call log	Empty
Redial list	Empty
Master PIN	0000
Keypad lock	Off
Clock	00:00
Alarm	Off

9.11 Intrusion

When an external call is taking place, another handset registered to the base can join in, making the call a 3-way conference, just by pressing R.

To enable this, Intrusion must be switched On.

1. Press menu, scroll ▼ to ADVANCED SET and press menu.
2. Scroll ▼ to INTRUSION. Press menu.
3. Scroll ▲ or ▼ to ON or OFF.
4. Press menu to confirm.

10 Network Services

Your Twist 408 gives you easy access to a range of Belgacom services.

10.1 Call forward for all calls

Set your phone to forward all incoming calls to another number.

10.1.1 Set call forward number

1. Press menu and scroll to NET. SERVICE and press menu.
2. CALL FORWARD is displayed. Press menu.
3. Scroll or to SETTINGS to set the number you wish to transfer the calls to and press menu.
4. Press exit to return to standby.

10.1.2 Activate/Deactivate call forward for all calls

1. Press menu and scroll to NET. SERVICE and press menu.
2. CALL FORWARD is displayed. Press menu.
3. Scroll or to ACTIVATED or DEACTIVATED and press menu.
4. Press exit to return to standby.

10.2 Call forward when busy

Set your phone to forward incoming calls to another number only if your line is busy.

10.2.1 Set call forward number

1. Press menu and scroll to NET. SERVICE and press menu.
2. Scroll to CALL FWDBUSY and press menu.
3. Scroll or to SETTINGS to set the number you wish to transfer the calls to and press menu.
4. Press exit to return to standby.

10.2.2 Activate/Deactivate call forward when busy

1. Press menu and scroll to NET. SERVICE and press menu.
2. Scroll to CALL FWDBUSY and press menu.
3. Scroll or to ACTIVATED or DEACTIVATED and press menu.
4. Press exit to return to standby.

10.3 Call forward when unanswered

Set your phone to forward incoming calls to another number only if your line does not answer.

10.3.1 Set call forward number

1. Press menu and scroll to NET. SERVICE and press menu.
2. Scroll to CALL FWUNANS and press menu.
3. Scroll or to SETTINGS to set the number you wish to transfer the calls to and press menu.
4. Press exit to return to standby.

10.3.2 Activate/Deactivate call forward when unanswered

1. Press menu and scroll to NET. SERVICE and press menu.
2. Scroll to CALL FWUNANS and press menu.
3. Scroll or to ACTIVATED or DEACTIVATED and press menu.
4. Press exit to return to standby.

10.4 PhoneMail

Switch your PhoneMail service on or off.

1. Press menu and scroll to NET. SERVICE and press menu.
2. Scroll to PHONEMAIL and press menu.
3. Scroll or to CALL and press menu to call the PhoneMail number, or scroll to SETTINGS to set a PhoneMail number and press menu.
4. Press exit to return to standby.

10.5 Ringback

To find out who called you last.

1. Press menu and scroll to NET. SERVICE and press menu.
2. Scroll to RINGBACK and press m.
3. Scroll or to CALL and press menu to call the number or scroll to SETTINGS to set a ringback number and press menu.
4. Press exit to return to standby.

10.6 Cancel Ringback

Dials the service number for your country to deactivate the ringback service.

1. Press menu and scroll to NET. SERVICE and press menu.
2. Scroll to CANCEL RB and press menu.
3. Scroll or to CALL and press menu to dial the service number that will deactivate the ringback service, or scroll to SETTINGS to set or modify the cancel ringback service number and press menu.
4. Press exit to return to standby.

11 Maintenance and replacement

11.1 Cleaning

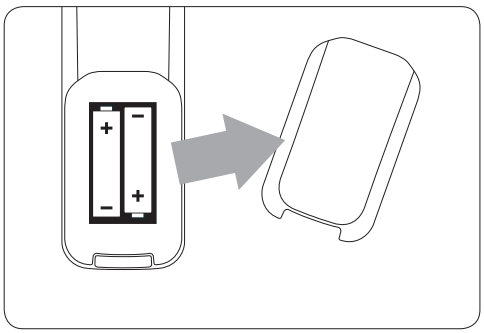
- Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product.
- Never use a dry cloth as this may cause a static shock.

11.2 How to replace the batteries

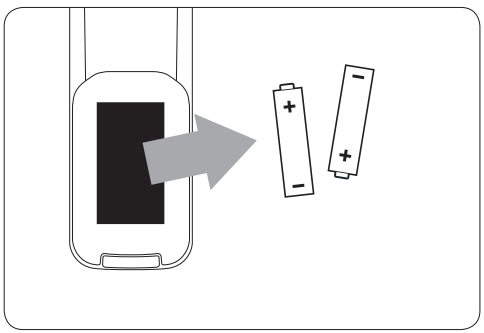
Warning

Always use AAA rechargeable batteries.

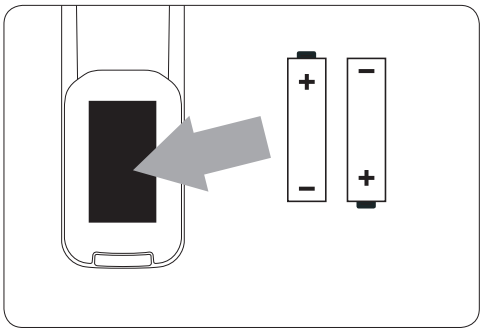
1 Slide off the battery cover.



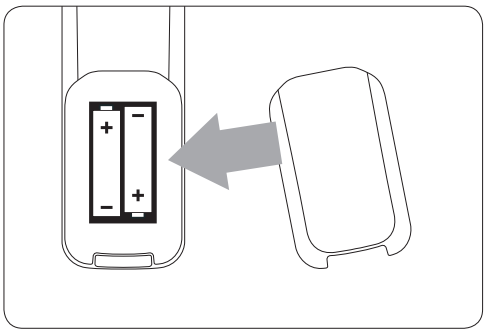
2 Remove the old batteries.



3 Place the new batteries in the handset.



4 Replace the battery cover.



12 Technical data

Battery life and range

When the battery is fully charged, the talk time of your Twist 408 is approximately 12 hours and the stand-by time is approximately 150 hours.

Low battery warning

The battery level is shown in the top left of the handset display.

When the battery level becomes low, you hear a beep once every minute (during a call) and the icon flashes. If the battery level becomes exceedingly low, the phone automatically switches off shortly after the alert.

The approximate power levels of your battery are:

- Fully charged.
- Partially charged.
- Running low.

Battery type

The batteries that are used on your Twist 408 are AAA NiMh 550mAh.

Out of range warning

In ideal conditions the range of the phone is up to 50 metres indoors and 300 metres outdoors. When you are getting close to being out of range during a call, the handset gives a warning beep.

If the handset moves outside this range, the handset gives and error beep, the call is lost and some other functions will not be available.

13 Frequently asked questions

Charging

The icon is not blinking when the handset is placed on the base

- Bad battery contact – move the handset slightly
- Dirty contact – Clean the battery contact with a cloth moistened with alcohol
- Battery is full – no need to charge

Calls

No dialling tone

- No power – check the connections. Reset the phone: unplug and plug back in the mains
- Batteries are empty – charge the batteries for at least 24 hours
- You are too far from the base – move closer to the base
- Wrong line cable – use the line cable provided
- Line adaptor (when needed) is not connected to the line cord – connect the line adaptor (when needed) to the line cord

Poor audio quality

The base is too close to electrical appliances, reinforced concrete walls or metal doorframes – move the base at least one metre away from any electrical appliances

The icon is blinking

- Handset is not registered to the base – register the handset to the base
- You are too far from the base – move closer to the base

No ring tone

The ring tone is deactivated.
Increase the volume.

Caller Line Identification (CLI) service does not work

Check your subscription with Belgacom

Phonebook

A phonebook entry cannot be stored

The phonebook is full. Delete an entry to free memory

Display

No display

- Try recharging or replacing the batteries.
- Try disconnecting and connecting the base power supply.

Registration

Unable to register another handset

Maximum number of 5 handsets has been reached.
The display shows SEARCHING. You must unregister a handset in order to register a new one.

Interference

Noise interference on your radio or television

Your base or charger may be too close. Move it as far away as possible.

DECLARATION OF CONFORMITY

We,

PCE
9, rue Maurice Trintignant
72081 Le Mans Cedex 9
France

Declare that the products Twist™408 are in compliance with ANNEX IV of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

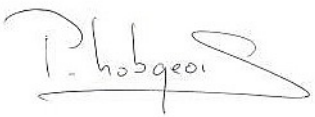
Article 3.1 a : (protection of the health & the safety of the user)
Safety : EN 60950-1 (2001) / A11 (2004)

Article 3.1 b : (protection requirements with respect to electromagnetic compatibility)
EMC : ETSI EN 301 489-6 V1.2.1 (2002) & ETSI EN 301 489-1 V1.6.1 (2005)

Article 3.2 : (effective use of the radio spectrum)
Radio : EN 301 406 V1.5.1 (2003)

The presumption of conformity with the essential requirements regarding Council Directive 1999/5/EC is ensured.

Date : 05/04/2007 Le Mans



CE 0168

Product Quality Manager
Home Communication

Guarantee terms

The Equipment you have bought has been carefully selected by Belgacom and is covered by a two-year warranty on spare parts and labor in the event of any material or manufacturing defect, unless otherwise specified. The warranty shall be valid from the date on which the equipment is collected or delivered.
If you have any problems with the equipment, you should take it to a Teleboutique or to one of our authorized agents, in its entirety and in its original packaging, or in packaging providing the same degree of protection, together with the original receipt. The addresses for our Teleboutiques and authorized agents are given in the Information Section of the White Pages.
Your equipment will be repaired or replaced free of charge, on presentation of the receipt, in the event of any material or manufacturing defect.
Belgacom alone shall determine what repairs and/or replacements are necessary.
The warranty on the repaired or replaced equipment shall end on the date on which the original warranty on the purchased equipment expires, but shall not be less than 3 months.

The warranty shall not cover:
- damage of any kind that does not predate the sale;
- any damage, faults or defects attributable to the Customer or to causes unrelated to the Equipment: lightning, power surges, humidity, accidental damage, improper use or poor maintenance, failure to comply with the instructions in the user manual, and force majeure;
- the repair or replacement of movable parts (cords, wires, plugs, aerials, etc.), consumables (cells, batteries, paper, ink, etc.) needing regular replacement and the supply of cleaning products.

The warranty shall not apply:
- to any changes or repairs to the terminal Equipment undertaken by the Customer himself/herself or through the services of persons not designated by Belgacom;
- if the Customer removes or tampers with the manufacturer's serial numbers and/or brand names on the terminal Equipment.
Belgacom shall not be liable for any indirect or immaterial loss sustained by the Customer as a result of the malfunctioning of the terminal Equipment, such as any loss of production, revenue or contracts.

The General Terms and Conditions for the Sale of Terminal Equipment can be obtained on request from any Belgacom service available to the public or at www.belgacom.be

Belgacom SA under public law,
Bd. du Roi Albert II 27, B-1030 Brussels VAT BE 0202.239.951, Brussels Register of Legal Entities

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