

FIXED MOBILE UNIFICATION

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services

Mobile Voice Telephony:

Fixed Mobile Unification is a convergent solution that turns a customer's mobile numbers into an extension of their PBX:

- 2 types: Standard or Partial FMU depending on whether the customer wants to apply the solution to all calls ((outgoing and incoming) or only outgoing calls).
- 3 different statuses (professional, on-call and private)
- The management of the statuses is done by the IT manager and, at the customer's choice, also by the user.
- A mobile application to manage the status by the user if this option is chosen
- A web portal in MyProximus for the IT manager to manage the FMU fleet

Prerequisites subject to a separate contract:

- a Proximus Explore data connectivity contract with the necessary bandwidth and QoS to support the expected number of simultaneous calls;
- an Explore Business Trunking contract;
- an FMU-compatible mobile price plan contract.
- an IP PBX certified and managed by Proximus to guarantee interoperability with the Service.

Compatible option:

- Split- billing solutions

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (O J L 321, 17.12.2018, p.36)

Price

- Monthly service fee per simcard (in €, VAT excluded): € 7
- Activation : included
- Installation: included
- Traffic-related charges not included in the service fee: Mobile Price plan assigned to the end user mobile card is applicable

Duration, renewal and termination

- Fixed term of 12 months. At the end of the initial period the contract is tacitly extended for an undefined period.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

Other relevant information

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at www.proximus.be/legalmentions

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