

## Business TV

### Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (<sup>1</sup>). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

### Services and equipment

#### TV services

The service includes :

- Standard TV and radio channel package (channel list available on request)
- TV guide with full information on the programme being broadcasted
- Centralized and configurable management of the TV solution
- Ability to create information channels that respect the client's visual identity (graphics, content, etc.).
- Standard SLA : (description on request)
- Central billing
- On-site installation
- Short training session
- Project management

Additional options (not included):

- Recording and/or pausing
- Integration with third party solutions
- Additional packages (description on request)
- Extended SLA (description on request)

Equipment included:

- IPTV headend
- IPTV middleware server (on-premise or in the cloud)
- IPTV terminals (TV/decoder)

Requirements

- The Customer must have a Proximus fibre connection that is compatible with the Service.

(<sup>1</sup>) Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( O J L 321, 17.12.2018, p.36)

## Price

**Monthly subscription (in €, excluding VAT):** the rental price varies according to the configuration and the duration of the contract

- Example of a standard configuration (without options) for 100 terminals with a 60-month contract: €19 per terminal per month.
- Other configurations and/or another contract duration: quote on request

**Purchase model offer:** prices available on request.

**Compatible options:** prices available on request - see order form

## Duration, renewal and termination

- Fixed term of 60 months. Other terms are possible from 24 months onwards and are subject to other financial conditions. If the customer does not sign a new contract, the contract is terminated.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

## Features for end-users with disabilities

Detailed information on adapted solutions: [www.proximus.be/handicap](http://www.proximus.be/handicap)

## Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

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