



All tariffs are in Euro and are excl. VAT. The tariffs appearing in this list are valid, but may be subject to errors, omissions or printing mistakes.

VMS Classic: Monthly fee

	Current tariff	New tariff as of 01/07/2023
VMS - UNO	6 €	6,4 €
VMS - DUO	10 €	10,6 €
VMS - X	20 €	21,3 €
VMS - XXS	50 €	53,3 €
VMS - XS	125 €	133,3 €
VMS - S	250 €	266,0 €
VMS - M	600 €	640,0 €
VMS - L	1.000 €	1.066,0 €
VMS - XL	1.750 €	1.866,0 €
VMS - XXL	2.500 €	2.666,0 €
VMS - BIG	3.000 €	3.200,0 €

VMS Classic: Statistics Monthly fee

	Current tariff	New tariff as of 01/07/2023
VMS - Classic Reporting/stats	25 €	26,6 €
VMS - Classic Reporting/stats	50 €	53,3 €
VMS - Classic Reporting/stats	75 €	80,0 €
VMS - Classic Reporting/stats	100 €	106,6 €

VMS Classic: Rerouting, IVR & Outbound Campaign setup for message and agent connection

	Current tariff	New tariff as of 01/07/2023
VMS - UNO	0,0500 €	0,0533 €
VMS - DUO	0,0438 €	0,0467 €
VMS - X	0,0406 €	0,0433 €
VMS - XXS	0,0375 €	0,0400 €
VMS - XS	0,0300 €	0,0320 €
VMS - S	0,0281 €	0,0299 €
VMS - M	0,0269 €	0,0286 €
VMS - L	0,0238 €	0,0253 €
VMS - XL	0,0219 €	0,0233 €
VMS - XXL	0,0181 €	0,0193 €
VMS - BIG XBIG	0,0138 €	0,0147 €



Smart Routing: Monthly fee

	Current tariff	New tariff as of 01/07/2023
Smart Routing A	6 €	6,4 €
Smart Routing B	15 €	16,0 €
Smart Routing C	25 €	26,6 €
Smart Routing D	50 €	53,3 €
Smart Routing E	95 €	101,3 €
Smart Routing F	140 €	149,3 €
Smart Routing G	180 €	192,0 €
Smart Routing H	210 €	224,0 €
Smart Routing I	240 €	256,0 €
Smart Routing J	260 €	277,0 €
Smart Routing K	280 €	298,0 €
Smart Routing L	300 €	320,0 €
Smart Routing M	320 €	341,0 €
Smart Routing N	370 €	394,0 €
Smart Routing O	420 €	448,0 €
Smart Routing P	470 €	501,0 €
Smart Routing Q	520 €	554,0 €
Smart Routing R	620 €	661,0 €
Smart Routing S	870 €	928,0 €
Smart Routing T	1.070 €	1.141,0 €
Smart Routing U	1.470 €	1.568,0 €
Smart Routing V	1.850 €	1.973,0 €
Smart Routing W	2.200 €	2.346,0 €
Smart Routing X	2.500 €	2.666,0 €

Smart Routing: Statistics Monthly fee

	Current tariff	New tariff as of 01/07/2023
Smart Routing Reporting/stats	25 €	26,6 €
Smart Routing Reporting/stats	50 €	53,3 €
Smart Routing Reporting/stats	75 €	80,0 €
Smart Routing Reporting/stats	100 €	106,6 €

Smart Routing: Rerouting, IVR & Outbound Campaign setup for message and agent connection

	Current tariff	New tariff as of 01/07/2023
VMS Smart Routing VR01 C	0,0500 €	0,0533 €
VMS Smart Routing VR02 C	0,0375 €	0,0400 €
VMS Smart Routing VR03 C	0,0300 €	0,0320 €
VMS Smart Routing VR04 C	0,0269 €	0,0286 €
VMS Smart Routing VR05 C	0,0181 €	0,0193 €