

## New rates for roaming calls to value-added service (VAS) numbers from 1 January 2024:

From now on, when roaming, a single, transparent per-minute rate per zone to any VAS number, instead of variable rates from €0 to €12.10 incl. VAT (€10/min excl. VAT) set by the operator in the country visited.

### For private customers and small businesses (up to 9 employees):

- From EU Zone, Zone A, Zone B: €3/min incl. VAT
- From the Exception zone: €6.17/min incl. VAT

#### EU zone

Austria, Andorra, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Gibraltar, Germany, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique (French West Indies), Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Réunion (La), Romania, Saint Barthélemy (French West Indies), Saint Martin, San Marino, Slovakia, Slovenia, Spain, Sweden, United Kingdom.

#### Zone A

Albania, Algeria, Australia, Belarus, Bosnia-Herzegovina, Brazil, Canada, Cape Verde, China, Dominican Republic, Egypt, Guernsey, Hong Kong, Faroe Islands, India, Indonesia, Isle of Man, Israel, Japan, Jersey, South Korea, Macau, North Macedonia, Malaysia, Mexico, Moldova, Montenegro, Morocco, Myanmar, New Zealand, Puerto Rico, Russian Federation, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Thailand, Tunisia, Turkey, Ukraine, USA, US Virgin Islands.

#### Zone B

Afghanistan, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bolivia, Botswana, British Virgin Islands, Brunei, Burkina Faso, Cambodia, Cameroon, Cayman Islands, Central African Republic, Chad, Chile, Colombia, Congo, Congo (Democratic Republic of), Costa Rica, Côte d'Ivoire, Dominica, Ecuador, El Salvador, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Iran, Iraq, Jamaica + Caribbean, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mongolia, Montserrat, Mozambique, Nauru, Namibia, Nepal, Netherlands Antilles (Bonaire, Curaçao, St-Maarten), Nicaragua, Niger, Nigeria, Pakistan, Palestinian Territory, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Qatar, Rwanda, Saint Kitts and Nevis, Saint Lucia, Samoa, Saudi Arabia, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Sudan, Saint Vincent and the Grenadines, South Sudan, Suriname, Eswatini (Swaziland), Tajikistan, Tanzania, Timor-Leste, Togo, Tonga, Trinidad and Tobago, Turks and Caicos Islands, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Vietnam, Yemen, Zambia, Saint Martin (Dutch part).

#### Exception zone

Angola, Burundi, Comoros, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Guam, Lebanon, Libya, Maldives, New Caledonia, Oman, Solomon Islands, Somalia, Syria, Venezuela, Zimbabwe, Bhutan, St Pierre and Miquelon, Sao Tome and Principe, Turkmenistan, Falkland Islands, cruise ships and ferries, satellites.

### For large companies (10 employees or more) :

- From the EU zone: €2.07/min excl. VAT
- From TOP Destinations: €2.27/min excl. VAT
- From the Exception Zone: €5.10/min excl. VAT
- From the Rest of the World zone: €2.89/min excl. VAT

#### EU zone

Austria, Andorra, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Gibraltar, Germany, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique (French West Indies), Mayotte, Monaco, Netherlands, Norway, Poland, Portugal, Réunion (La), Romania, Saint Barthélemy (French West Indies), Saint Martin, Saint Marino, Slovakia, Slovenia, Spain, Sweden, United Kingdom.

**Top Destinations zone**

Albania, Algeria, Australia, Bosnia-Herzegovina, Belarus, Brazil, Canada, Cape Verde, China, Faroe Islands, Egypt, Guernsey (Bailiwick of), Hong Kong, India, Indonesia, Israel, Japan, Jersey (Island of), South Africa, South Korea, United States, Macedonia, Macao, Malaysia, Man (Isle of), Dominican Republic, Mexico, Moldova, Montenegro, Morocco, Myanmar, New Zealand, Puerto Rico, Russia, Serbia, Singapore, South Korea, Sri Lanka, Switzerland, Taiwan, Thailand, Tunisia, Turkey and Ukraine.

**Exception zone**

Angola, Armenia, Bahamas, Bhutan, Djibouti, Eritrea, Ethiopia, Falkland Islands, Lebanon, Maldives, New Caledonia, Sao Tome and Principe and Venezuela.

**Rest of the World zone**

Countries not included in the EU and Top Destinations zones and in the Exception zone. Networks on cruise ships/ferries and satellite networks are also part of this zone.