

CALL CREDIT

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (¹). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Service

Fixed Voice Telephony

Call credit and preferential rates (after connection charges) for calls to:

- national fixed numbers
- national mobile numbers
- selected fixed and mobile international numbers

Once the call credit has been used up, the client continues to benefit from the advantageous rates.

Benefits apply to all fixed telephone lines of which the customer and associated companies are holder(s).

Different "Call Credit" flavours are available with respective preferential rates:

- Call Credit 50
- Call Credit 150
- Call Credit 500
- Call Credit 1000
- Call Credit 2000

In case of a holding structure, the minimum call credit will only be charged once.

Price

Monthly call credit (in € per month and excluding VAT):

To choose:

- Call Credit 50: €50
- Call Credit 150: €150
- Call Credit 500: €500
- Call Credit 1000: €1.000
- Call Credit 2000: €2.000

Tariffs for consumption (within and outside call credit): www.proximus.be/rates

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

Duration, renewal and termination

- Fixed term of 12 months. At the end of the initial period the contract is tacitly extended for an undefined period.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

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