

Enterprise Pack Together

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services

Enterprise Pack Together always includes at least two of the following components: internet access (mandatory component), Call Connect and/or mobile.

- **Fixed Internet Access (mandatory):**

Depending on the speed check, you will have Bizz internet or Bizz internet fiber and you can choose from the options (O)

	Bizz internet	Bizz internet fiber
Bizz internet access	X	x
Bizz services intense	X	x
Bizz internet guarantee	X	/
Fixed IP address	O	O
FullFiber Boost Pro	/	O

- **Fixed Voice Telephony: call connect standard license (min 2 Licenses if call connect is taken)**

- VOIP-solution, for a mono-site – multi-sites on internet and/or Explore
- Incl. quality of service (QoS) on voice
- Cloud PABX, fixed price/user (license)
- Unlimited calls
- Integration on IT & telephony

- **Mobile Voice Telephony: (min 1 mobile plan if mobile is taken)**

Mobile S	Unlimited calls & SMS in BE&EU + 5GB in BE& EU
Mobile M	Unlimited calls & SMS in BE&EU + 15GB in BE& EU
Mobile L	Unlimited calls & SMS in BE&EU + 50GB in BE& EU + 250 mint to EU

- **Extra option : Norton internet security**

Norton security is a security solution which the customer can use on his PC, smartphone and tablet for protection

- Norton internet security 1: protection for 1 device
- Norton internet security 5: protection on 5 devices

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

Speed of the internet service

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	(1)	(1)

(1) Your fixed internet speed depends on your address, see www.proximus.be/internetspeed and select Bizz Internet(fiber).

Price

- **Monthly service fee (in €, VAT excluded):**

Bizz internet	€52
Bizz internet fiber	€52
Fixed IP address	€20
FullFiber Boost Pro	€10
Call connect (max 49 users)	€18/ License
Call connect (as from 50 users)	€15/ License
Advanced license	€1/ License
Mobile license	€1/License
Mobile S	€10 / sim card
Mobile M	€20 / sim card
Mobile L	€35 / sim card
Norton Internet Security 1	€4.13
Norton Internet Security 5	€8.26

- **Additional non-recurring costs (in €, VAT. excl.)**
 - Activation : €50
 - Installation: for free (value €250)
- **Consumption-related charges not included in the service fee:**
 - Out of bundle charges in Belgium and EU
 - Roaming tariffs outside EU and international tariffs : www.proximus.be/rates

Duration, renewal and termination

- Fixed term of 24months. At the end of the initial period the contract is tacitly extended for an undefined period.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (O J L 321, 17.12.2018, p.36)

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

Other relevant information

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)