

# Belgacom Twist™ 308

## User manual



belgacom



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# 1 Important

Take time to read this user manual before you use your telephone. It contains important information and notes regarding operating your telephone.

## 1.1 Power requirements

- This product requires an electrical supply of 220–240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950. In case of power failure, the communication can be lost.
- The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply unit from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.

- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60-950.

### **Warning**

- This equipment is not designed to make emergency calls in the event of a power failure. An alternative has to be made available to allow emergency calls.
- High voltage. Never open the product or attempt any repair.
- Keep the product away from liquid.
- Never use any battery type other than the one supplied. There is a risk of explosion if the batteries are replaced by an incorrect type.
- When the phone is ringing avoid holding the earpiece too close to your ear as it may damage your hearing.
- Do not use the product in places where there are explosive hazards.

- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Handsfree activation could suddenly increase the volume in the earpiece to a very high level : make sure the handset is not too close to your ear.
- Refer also to the Cautions in chapters and subchapter sections.

The advanced features may not be available if you use another handset than a Twist 308/318 with your base station. To register and use your Twist 308/318 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described on page 35.

To register a handset of another make to the Twist 308/318 base station, place the base station into registration mode, then follow the procedure in the manufacturer's instructions.

## 1.2 Using GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your handset and base station are GAP compliant, which means the minimum guaranteed functions are : register a handset, take the line, receive a call and dial.

## 1.3 Recycling and disposal

### Disposal instructions for old products

The WEEE directive (Waste Electrical and Electronic Equipment; 2002/96/EC) has been put in place to ensure that products are recycled using best available treatment, recovery and recycling

techniques to ensure human health and high environmental protection.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. Do not dispose of your old product in your general household waste bin.

Inform yourself about the local separate collection system for electrical and electronic products marked by this symbol :



Use one of the following disposal options :

- 1 Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.

- 2 If you purchase a replacement product, hand your complete old product back to the retailer. He should accept it as required by the WEEE directive.

#### **Disposal instructions for batteries**



Batteries should not be disposed of with general household waste.

#### **Packaging information**

Belgacom has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.



A financial contribution has been paid to the associated national recovery and recycling system.



The labelled packaging material is recyclable.



#### 1.4 Environmental information

The equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances for the health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end life equipment in a sound way.

The crossed-bin symbol invites you to use those systems.



If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration.

You can also contact us for more information on the environmental performances of our products.

## 2 Your Twist 308 Digital Cordless Telephone

### 2.1 What's in the box?



Twist 308 handset



Power adaptor



Battery door



Line cord\*



Four-pole plug



2x AAA rechargeable batteries



Twist 308 base



User manual

### 2.2 What you will also need

- For the call log to function, subscribe to Belgacom Caller Line Identification service.
- For PhoneMail to function, subscribe to Belgacom PhoneMail service.

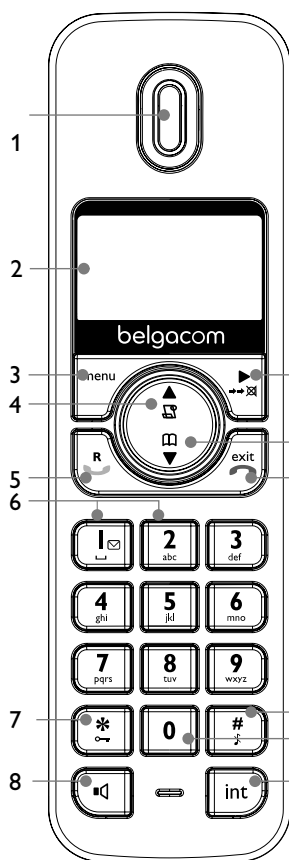
#### Note

\*The line adaptor may not be attached to the line cord. If this is the case, please connect the line cord to the line adaptor before plugging it into the line socket.

#### Warning

Always use the cables and batteries supplied.

### 2.3 Overview of the handset



#### 1 Earpiece

#### 2 Display

See page 11 for an overview of the display icons.

#### 3 Menu key

Enter the main menu.

Select the option displayed on screen.

Confirm a menu option – **OK** is displayed on screen.

#### 4 Call log / Scroll up / Volume up

Open the calls log.

Scroll up through lists and settings.

Increase the earpiece volume.

#### 5 Talk / Recall

Make or answer a call.

Use recall (**R**) functions.

#### 6 One-touch dialling keys

Press and hold for one-touch dialling of pre-set numbers.

#### 7 \* / Keypad lock

Press and hold to lock / unlock the keypad.

Dial a star.

## **8 Loudspeaker key**

Activate and deactivate the loudspeaker during a call.

### **Warning**

Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

## **9 Intercom** (at least 2 handsets needed)

In standby mode, use to make an internal call.

During a call, use to transfer an external call to another handset.

## **10 0 key**

In standby, press and hold to switch between handset name and date / time display.

## **11 # / Ringer off / Pause**

Press and hold to switch handset ringer on or off.

When dialling or storing a number, press and hold to enter a pause (**P**).

Dial a **#**, displayed as **o**.

## **12 End / Exit / Handset on-off**

End a call.

When in a menu, go back to standby mode.

Press and hold to switch handset off (when in standby) or on.

## **13 Phonebook / Scroll down / Volume down**

Open the phonebook.

Scroll down through lists and menus.

Decrease the earpiece volume.

## **14 Redial / Scroll right / Clear / Mute**

Open the redial list.

Scroll to the right.

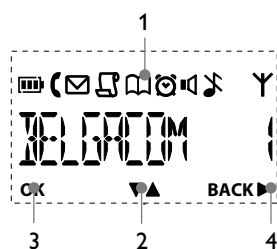
Delete characters on screen when entering names and numbers.

Mute / unmute the microphone during a call.

Go back to previous menu level

– **BACK** displayed on screen.

## 2.4 Handset display



### 1 Status icons

- Battery status.
- On when the line is in use.  
Flashes when there is an incoming call.
- Flashes when you have new PhoneMail messages.  
Off when you have no PhoneMail messages.
- Flashes when you have missed calls and new number(s) in the call log.
- Phonebook is open.
- The alarm clock has been set.
- Handsfree mode is on.
- Handset ringer is off.

Steady when the handset is registered and within range of the base.  
Flashes when the handset is out of range or searching for base.

### \* Tip

In standby, press and hold to switch between the handset name and date and time display.

### 2 ▼▲ displayed

Press and to scroll through the options in a menu, to open the phonebook or call list when in standby.

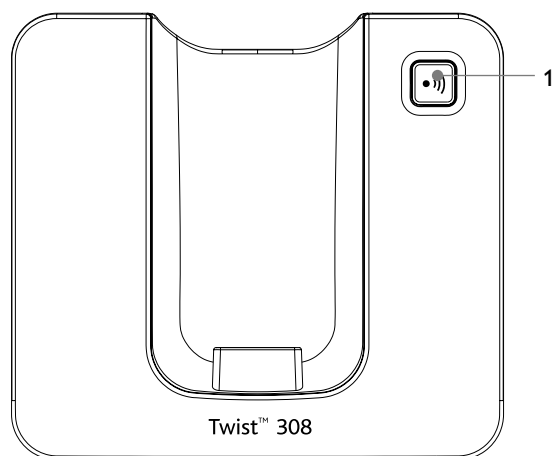
### 3 OK displayed

Press to select and validate a setting.

### 4 BACK displayed



Press to go back to the previous menu option, to cancel an action or to delete a character.

## 2.5 Overview of the base



### 1 Paging key

Paging is a useful way of finding lost handsets.

- 1** Press  on the base.  
*All handsets ring.*
- 2** Press  again to cancel the paging call or press any key on the handset to stop the paging call.







### Standby mode

If you do not press any button on the handset for 15 seconds the display will automatically return to standby. It will also return to standby when the handset is placed on the base or charger.

---

### 2.6 Menu navigation

The basic steps of navigating through the menu and on-screen options.

- 1 From the standby screen, press .  
*The main menu is opened.*
- 2 Use the  and  keys to scroll through the menu.
- 3 Soft key options **OK** and **BACK** are displayed.  
Press  to select **OK** and open a sub-menu or validate an option.  
Press  to select **BACK** and go back to previous menu level, correct a character or cancel an action.
- 4 Press  to return to standby.

## 3 Getting started

### 3.1 Position the base

Place the base within reach of the telephone line and electricity sockets.

#### \* Tip

The position in which you place the base can have an effect on the range and performance of your product. Avoid placing the base too close to large metal objects such as filing cabinets, radiators or electrical appliances. This can impair the range and sound quality. Buildings with thick internal and external walls may impair transmission of signals to and from the base.

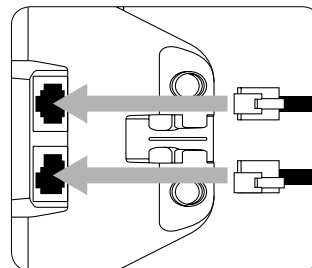
### 3.2 Connect the base

#### ⚠ Warning

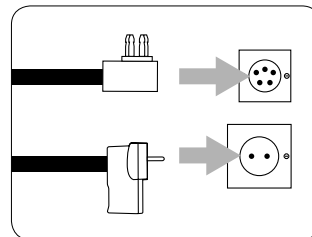
- Make sure you connect the power adaptor and telephone line cord correctly as incorrect connection could damage the product.

- Always use the telephone line cord supplied with the unit. Otherwise you may not get a dial tone.

- 1 Plug the line cord and the power cable into the sockets at the back of the base.



- 2 Plug the other ends of the line cord and power cable into the telephone socket and mains power socket.





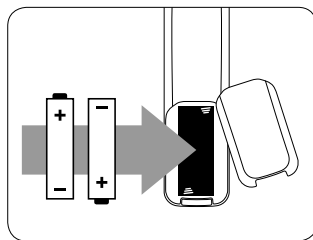
### 3.3 Install and charge the handset batteries

#### **Warning**

- The handset must be charged for at least 24 hours before using it for the first time.
- Never use any battery type other than the one supplied. There is a risk of explosion if the batteries are replaced by an incorrect type.






Your Twist 308 is supplied with two rechargeable batteries.

- 1** Slide off the battery door (if fitted).
- 2** Insert the batteries as indicated and slide the door back on.



- 3** Place the handset face up on the base to charge. *A beep confirms the handset is placed correctly and charging will begin.*


- 4** When there is enough power in the batteries, the handset will automatically register with the base. *The standby screen is displayed. Or if the display shows WELCOME: you must select your language.*

- Press .
- The language is shown on the display.*
- Press  or  to select your language then press .
- Press  to go back to the previous menu screen.

#### **Note**

- If you receive a call before the language is set, you can take the call. When the call is ended the display returns to the original screen ready for you to set the language.

- If you make a mistake when choosing your language, please refer to 'Display language', on page 32.

- 5 Leave the handset until the batteries are fully charged (at least 24 hours).  
*The handset batteries are fully charged when the charging animation stops and the  (battery charged) icon is displayed.*

- 1 Plug the chargers into a power socket.
- 2 Install the batteries supplied into the other handsets.
- 3 Place the handsets on the chargers to fully charge the batteries for at least 24 hours.

#### **Warning**

If you insert alkaline batteries instead of the NiMH batteries *WARNING BATT* will appear on the display. Replace immediately with the batteries supplied.

### **3.4 Using multipacks**

If you have purchased a multipack you will have additional handsets, chargers, power adaptors and AAA rechargeable batteries.



## 4 Using your Twist 308

### 4.1 Calls



#### 4.1.1 Make a call

- 1 Press .
- 2 Dial the telephone number.





#### 4.1.2 Pre-dial

- 1 Enter the phone number (maximum 24 digits).  
If you make a mistake press .
- 2 Press  to dial the phone number entered.



#### 4.1.3 Dial one-touch numbers 1 and 2

- 1 Press and hold  or  until the number is displayed and dialled.  
*If no number is stored, you hear a beep.*





#### 4.1.4 Call from the phonebook

- 1 Press .  
*The first entry in the phonebook is displayed.*
- 2 Scroll  or  to the entry you want.
- 3 Press  to dial the number.

#### \* Tip

Instead of scrolling to browse the phonebook entries, press the numeric key corresponding to the first letter of the entry you wish to locate. For example, pressing  will show the entries starting with **A**. Pressing  again will show the entries starting with **B**, etc...


#### 4.1.5 Call from the call log

- 1 Press .  
*The first entry in the call log is displayed.*
- 2 Scroll  or  to the entry you want.
- 3 Press  to dial the number.





#### **Note**

You need to subscribe to Belgacom Caller Line Identification service to be able to see the caller's number in the call log. See 'Call log' on page 25 for more details.

#### **Tip**

If Auto pick-up mode is on (see page 31), simply lift up the handset from its base to answer the call. The default setting is **off**, in which case you will need to press  to answer a call.

#### **4.1.6 Answer a call**

-  The phone rings and  flashes in the display. Press  or press  to answer the call via the loudspeaker.




#### **Warning**

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing. Handsfree activation can suddenly increase the volume in the earpiece to a very high level. Make sure the handset is not too close to your ear.

#### **Note**



An incoming call has priority over other events. Whenever there is an incoming call, other status in progress such as phone setting, menu navigation, etc. will be aborted.

#### **4.1.7 Adjust volume**


-  During a call, press  or  to adjust the earpiece or loudspeaker volume. *The volume level is shown in the handset display.*

#### **4.1.8 Mute**

Mute the microphone so that you can talk to someone else in the room without your caller hearing you.

- 1 During a call, press .  
*The microphone is muted.*
- 2 Press  again to turn the microphone back on.



#### 4.1.9 End a call

- 1 Press .  
*The call duration is displayed on the handset screen for about 5 seconds.*

#### \* Tip

If Auto hang-up mode is on (see page 32), simply replace the handset on the base to end the call. The default setting is **on**.




#### 4.2 Switch handset on / off

- 1 Press and hold  until the handset switches off.
- 2 Press and hold  again to switch the handset back on.

#### 4.3 Intercom

This feature is only available when there are at least two registered handsets. It allows you to make internal calls, transfer external calls from one handset to another and use the conference option.

##### 4.3.1 Call another handset

- 1 Press .
  - If you have two handsets, the other handset is called automatically.
  - If more than two handsets are registered to the base, their numbers are displayed, e.g. *INT 2345\**. Enter the number of the handset you want to call, or press  to ring all handsets.
- 2 Press  to hang up.

#### ⓘ Note

If the handset does not belong to the Twist 308/318 range, this function may not be available.

#### 4.3.2 Transfer an external call to another handset

- 1** During an external call, press **int**.  
*Your caller is put on hold.*
- 2** Enter the number of the handset you want to call.  
*If there are only two handsets, the other handset is called automatically.*
- 3** When the other handset answers, announce the caller then press **exit** to transfer the call.  
If the other handset does not answer, press **int** to talk to your caller again.

##### **Note**


Before transferring the call, the user is able to switch between both internal and external calls by the **int** key.

#### 4.3.3 Three-party conference call

- 1** During an external call, press **int**.  
*Your caller is put on hold.*

- 2** Enter the number of the handset you want to call.  
*If there are only two handsets, the other handset is called automatically.*
- 3** When the other handset answers announce the call then press and hold **int** to connect both calls.  
If the other handset does not answer, press **int** to talk to your caller again.
- 4** Press **exit** to hang up.


#### 4.4 PhoneMail

Your Twist 308 displays  when you have new messages.



##### **Note**

If the PhoneMail number is not pre-stored you can add a number, or overwrite the existing stored number. See 'Store a phonebook entry as a one-touch number', on page 24.



#### 4.4.1 Dial your PhoneMail service

- 1 Press and hold .  
*The number is displayed and dialled. Follow the voice prompts to play, save and delete your messages.*

**Or**

If the  icon is displayed, press  to dial the PhoneMail number.

#### **Note**

You can turn off the  icon. When viewing the calls log, press and hold .

## 5 Phonebook


The Twist 308 handset phonebook can store up to 100 names and numbers.




#### **Note**

Numbers can be up to 24 digits long and names up to 12 characters long. Entries are stored in alphabetical order.

### 5.1 View and dial phonebook entries

#### **Note**

The first time  is pressed, the display shows the name of any pre-stored one-touch network service numbers, e.g. *PHONEMAIL*.

- 1 Press .  
*Display shows the first entry.*
- 2 Scroll  or  to the entry you want.

### Or

To search alphabetically, press then press the key with the first letter of the name, e.g. if the name begins with **N**, press twice.

*The display shows the first entry beginning with **N**. If required, scroll to the exact entry.*

- 3 Press to dial the entry displayed.

### 5.2 Store an entry

- 1 Press .  
*PHONEBOOK is displayed.*
- 2 Press .  
*NEW ENTRY is displayed.*
- 3 Press .  
*ENTER NAME is displayed.*
- 4 Enter a name and press .
- 5 Enter a number. Press to save.
- 6 Press to return to standby.

#### Note

Cancel storing an entry by pressing at any time during the process.

### 5.3 Entering names

Use the alphanumeric keypad to enter names in the phonebook. See '5.4 Character map'.

For instance to enter the name 'Paul' :

- P* Press once  
*R* Press once  
*U* Press twice  
*L* Press three times

To enter a space, press .

Press to delete a character or press and hold to delete all characters.

### 5.4 Character map

Use the keypad to enter names and characters.

	Space	1	-	<	>	*
	A	B	C	2		
	D	E	F	3		
	G	H	I	4		
	J	K	L	5		
	M	N	O	6		
	P	Q	R	S	7	



<b>8</b> tw	T	U	V	8	?
<b>9</b> xyz	W	X	Y	Z	9
<b>0</b>	0	-	/	)	†

### 5.5 Enter a pause

If your Twist 308 is connected to a switchboard, you may need to enter a pause in a stored number. This gives the switchboard time to get an outside line. A pause is normally stored after the switchboard access code (e.g. 9).

- 1 When storing a number, press and hold **#** until the display shows *P*. Then continue storing the number.

### 5.6 View an entry

- 1 Press **menu** twice.
- 2 Scroll **up** or **down** to *LIST ENTRY* and press **menu**.
- 3 Enter the first letter of the name to search alphabetically then scroll **up** or **down** to the exact entry.

- 4 Press **right** to display the number.
- 5 Press **exit** to return to standby.






### 5.7 Edit an entry

- 1 Press **menu**.
- 2 Scroll to the entry you want to edit and press **menu**. *EDIT ENTRY* is displayed. Press **menu** key again.
- 3 Edit the name and press **menu** to confirm. Use **right** to delete characters.
- 4 Edit the number and press **menu** to confirm.
- 5 Press **exit** to return to standby.



### 5.8 Delete an entry

- 1 Press **menu**.
- 2 Scroll **up** or **down** to the entry you want to delete and press **menu**.
- 3 Scroll **down** to *DELETE ENTRY* and press **menu**.
- 4 Display shows *CONFIRM?*. Press **menu**.
- 5 Press **exit** to return to standby.

### 5.9 Delete all entries

- 1 Press  twice.
- 2 Scroll  to *DELETE ALL* and press .
- 3 Display shows *CONFIRM?*. Press  to confirm or  to return to standby.




### 5.10 One-touch keys

The  or  keys have pre-stored phone numbers for one-touch dialling.













#### Note

The pre-stored numbers usually give you access to services offered by Belgacom. You can set the one-touch keys to dial numbers stored in your handset phonebook.







#### 5.10.1 Dial a one-touch number

- 1 Press and hold  or . *The number is displayed and dialled.*
- 2 Press  to cancel the dialling and return to standby.

#### 5.10.2 Store a phonebook entry as a one-touch number (direct memory)

- 1 Press  twice.
- 2 Scroll  to *DIRECT MEM* and press .
- 3 Press  or  to select *KEY 1* or *KEY 2* and press . *The current entry, if any, is displayed.*
- 4 Press  again to open the options menu.
- 5 Press  to *ADD* an entry from the phonebook.
- 6 Scroll  or  to the entry you want. Press  to confirm or  to return to standby.

#### 5.10.3 Delete a one-touch number

- 1 Press  twice.
- 2 Scroll  to *DIRECT MEM* and press .
- 3 Press  or  to select *KEY 1* or *KEY 2* and press . *The current entry is displayed.*

- 4 Press  again to open the options menu.
- 5 Press  to select *DELETE* and press .
- 6 Display shows *CONFIRM?*. Press  to confirm. *NO ENTRY* is displayed.

## 6 Caller ID and Call log

If you have subscribed to Caller Line Identification (CLI), and provided the identity of the caller is not withheld, the number of the caller will be displayed together with the date & time of the call.

### Note


- If the caller's number is stored in your phonebook along with a name, the name will also be displayed.

### 6.1 Call log





The call log contains details of missed and received call. Details may include the date and time of the call. Entries are displayed in chronological order with the most recent call at the top of the list.

### **Note**



- The call log holds details of up to 20 calls.
- When the call log is full, a new call replaces the oldest in the list.
- If you receive more than one call from the same number, only the most recent call is kept in the call log.


When you have missed calls (incoming calls that you haven't answered) the  icon will be displayed in the display on all handsets registered to the base. If one handset is used to view the calls log, the icon on the other handsets continue to flash (multipack users only).

#### **6.1.1 View the call log**


- 1** Press .  
*The most recent number – or name if stored in the phonebook – is displayed. New calls are marked with the  icon flashing.*
- 2** Scroll  or  through the calls log.

*At the end of the log, you will hear a beep.*





If the number has more than 12 digits, press  to see the rest of the number. Press  again to see the date and time of the call.

- 3** Press  to return to standby.





### **Note**





The  icon switches off once all new calls have been viewed.

#### **6.1.2 Dial from the call log**









- 1** Press  to open the calls log.
- 2** Scroll  or  to the entry you want.
- 3** Press  to dial.

#### **6.1.3 Save a number from the call log to the phonebook**





- 1** Press .  
*The most recent call is displayed.*
- 2** Scroll  or  to the number you want to save and press .



- 3 *SAVE NUMBER* is displayed. Press .
- 4 Enter a name and press .
- 5 The number is displayed. If required, edit the number and press  to save. *SAVED* is displayed.
- 6 Press  to return to standby.

#### 6.1.4 Delete a call log entry

- 1 Press .  
*The most recent call is displayed.*
- 2 Scroll  or  to the number you want.
- 3 Press  then scroll  to *DELETE* and press .
- 4 Display shows *CONFIRM?*. Press  to confirm or  to cancel and return to standby.

#### 6.1.5 Delete entire call log






- 1 Press .  
*The most recent call is displayed.*
- 2 Press  then scroll  to *DELETE ALL* and press .

- 3 Display shows *CONFIRM?*. Press  to confirm or  to cancel and return to standby.

## 6.2 Redial




The Twist 308 lets you redial the last five numbers called. Numbers can be up to 24 digits long.

### 6.2.1 Redial the last number









- 1 Press .  
*The last number dialled is displayed.*
- 2 Use  and  to scroll through the list.
- 3 Press  to dial the number or  to return to standby.

### 6.2.2 Copy a redial number to the phonebook







- 1 Press , scroll  or  to the entry you want to copy and press .
- 2 Display shows *SAVE NUMBER*. Press .

- 3 Enter a name and press .
- 4 Edit the number if required and press . *SAVED* is displayed.
- 5 Press  to return to standby.

#### 6.2.3 Delete a redial list entry

- 1 Press , scroll  or  to the entry you want to delete and press .
- 2 Scroll  to *DELETE* and press .
- 3 Display shows *CONFIRM?*. Press  to confirm, then press  to return to standby.

#### 6.2.4 Delete entire redial list








- 1 Press  then press  and scroll  to *DELETE ALL* then press .
- 2 Display shows *CONFIRM?*. Press  to confirm. *EMPTY* is displayed.
- 3 Press  to return to standby.

## 7 Clock & Alarm


If you subscribe to Belgacom Caller Identification service, the time on your Twist 308 may be set automatically each time you receive a call.

You can also set or adjust the time using the Clock & Alarm menu.











#### 7.1 Set date and time

- 1 Press , scroll  to *CLOCK/ALARM* and press . Display shows *DATE & TIME*.
- 2 Press . Enter the date in the format DD-MM e.g. 04 08 for 4 August and press .
- 3 Enter the time using the 24 hour format HH – MM, e.g. 14 45 for 2.45pm and press  to confirm.
- 4 Press  to return to standby.

### \* Tip



Press  to cancel at any time.

## 7.2 Set alarm

- 1 Press , scroll  to *CLOCK/ALARM* and press .
- 2 Scroll  to *SET ALARM* and press .
- 3 Scroll  or  to *OFF*, *ON ONCE* or *ON DAILY* and press .
- 4 If you select *ON ONCE* or *ON DAILY*, enter the time using the 24 hour format HH – MM, e.g. 14 45 for 2.45pm and press .
- 5 Press  to return to standby.









When the alarm goes off, press any key to stop the ring.

### ⓘ Note

- Once the alarm is set to on, the  icon is displayed.
- The alarm will ring at the medium level. *ALARM ON* and the  will flash on the display.

## 7.3 Set alarm ringer melody

There are three alarm ringer melodies.

- 1 Press , scroll  to *CLOCK/ALARM* and press .
- 2 Scroll  to *ALARM TONE* and press . *Melodies are played.*
- 3 Scroll  or  to *MELODY 1*, *2* or *3* and press .

## 8 Personal settings

### 8.1 Handset tones

#### **Warning**









When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

#### 8.1.1 Ring volume

Choose from : Ringer Off, Low, Medium, High and Boost.

#### **Note**











The default setting is **Medium**.

- 1 Press , scroll  to **PERSONAL SET** and press . *HANDSET TONE is displayed.*
- 2 Press . *RING VOLUME is displayed.*
- 3 Press . *The current volume is played.*
- 4 Press  or  to adjust the ringer volume level and press  to save the setting.

- 5 Press  to return to standby.

#### 8.1.2 Ringer melody











Choose from 10 ringer melodies.

- 1 Press , scroll  to **PERSONAL SET** and press . *HANDSET TONE is displayed.*
- 2 Press , scroll  to **RING MELODY** and press . *Currently melody is played.*
- 3 Press  or  to select the ringer melody. *A sample of the ringer melody is played.*
- 4 Press  to save the setting.
- 5 Press  to return to standby.

#### 8.1.3 Key tones on / off

When you press a key on the handset you hear a beep. You can switch these beeps on or off.







- 1 Press , scroll  to *PERSONAL SET* and press . *HANDSET TONE* is displayed.
- 2 Press , scroll  to *KEYTONE* and press .
- 3 Scroll  or  to select *ON* or *OFF* and press  to confirm.
- 4 Press  to return to standby.

#### 8.1.4 First ring









Your Twist 308 will automatically detect the Caller Identification (subscription dependent). Your phone will not ring until this information is displayed. If you wish to hear the ring before the Caller Identification is displayed you can manually set *FIRST RING* to **ON**.

- 1 Press , scroll  to *PERSONAL SET* and press . *HANDSET TONE* is displayed.
- 2 Press , scroll  to *FIRST RING* and press .

- 3 Scroll  or  to select *ON* or *OFF* and press  to confirm.
- 4 Press  to return to standby.


#### 8.2 Handset name










Personalise your handset, for example, with a name or location – Lisa or Bedroom.

- 1 Press , scroll  to *PERSONAL SET* and press .
- 2 Scroll  to *HANDSET NAME* and press . *The current name is displayed.*
- 3 Press  to delete the current name.
- 4 Enter the name you want – maximum 10 characters and press  to save.
- 5 Press  to return to standby.


#### 8.3 Auto pick-up








When auto pick-up is switched on, you can answer a call just by lifting the handset off the base or charger.

If switched off, you have to press  to answer a call. The default setting is **Off**.

- 1 Press , scroll  to *PERSONAL SET* and press .
- 2 Scroll  to *AUTO PICK UP* and press .
- 3 Scroll  or  to select *ON* or *OFF* and press  to confirm.
- 4 Press  to return to standby.










#### 8.4 Auto hang-up

When auto hang-up is switched on, you can end a call just by replacing the handset on the base or charger. If switched off, you have to press  to hang up. The default setting is **On**.

- 1 Press , scroll  to *PERSONAL SET* and press .
- 2 Scroll  to *AUTO HANG-UP* and press .
- 3 Scroll  or  to select *ON* or *OFF* and press .



- 4 Press  to return to standby.

#### 8.5 Display language

- 1 Press , scroll  to *PERSONAL SET* and press .
- 2 Scroll  to *LANGUAGE* and press .
- 3 Scroll  or  to select the language you want and press  to confirm.
- 4 Press  to return to standby.

#### 8.6 Keypad lock

Prevent accidental dialling while carrying the handset by locking the keypad.

- 1 Press and hold .  
The display shows *KEYS LOCKED*.
- 2 To unlock the handset, press and hold  again.

#### Note

While the keypad is locked, you can answer incoming calls as normal.








## 9 Advanced settings

### 9.1 Recall time

This setting is useful to access certain network and PABX/switchboard services. The default Twist 308 recall time is suitable for your country and network operator. It is unlikely that you should need to change this setting unless advised to do so.

#### Note

The use of your Twist 308 cannot be guaranteed on all PABX.

- 1 Press , scroll  to *ADVANCED SET* and press .
- 2 *RECALL TIME* is displayed. Press .
- 3 Scroll  or  to select the setting you want, *SHORT*, *MEDIUM* or *LONG* and press  to confirm.

- 4 Press  to return to standby.

### 9.2 Call barring

Prevent certain numbers from being dialled from your Twist 308. Store up to four specific numbers, each up to 4 digits – for example, international or local prefixes.





Bypass call barring by switching the setting Off or On.

#### Note













If you switch Call barring on, *BARR MODE ON* will be displayed on your screen in standby mode.

#### 9.2.1 Switch call barring on / off


- 1 Press , scroll  to *ADVANCED SET* and press .
- 2 Scroll  to *CALL BARRING* and press .
- 3 Enter the master PIN (default setting 0000) and press .

- 4 *MODE* is displayed.  
Press .
- 5 Scroll  or  to select *ON* or *OFF* and press  to confirm. You can now set the number (see below).

#### 9.2.2 Set a number to be barred

- 1 Press , scroll  to *ADVANCED SET* and press .
- 2 Scroll  to *CALL BARRING* and press .
- 3 Enter the master PIN (default setting 0000) and press .
- 4 Scroll  to *NUMBER* and press .  
*NUMBER 1* is displayed.
- 5 You can scroll  to the next number, if needed.
- 6 Press  and enter the digits you want to bar. Press  to confirm.
- 7 Press  to return to standby.












### 9.3 Baby call

When activated, this feature allows you to dial a number by pressing any key on your handset (except ). This feature is very useful for access to emergency services.

#### Note

First set the baby call number, then activate the function.



#### 9.3.1 Switch baby call on or off

- 1 Press , scroll  to *ADVANCED SET* and press .
- 2 Scroll  to *BABY CALL* and press .
- 3 Enter the master PIN (default setting 0000) and press .
- 4 *MODE* is displayed.  
Press .
- 5 Scroll  or  to select *ON* or *OFF* and press  to confirm.
- 6 Press  to return to standby.










### **Note**

If you switch Baby Call on, *BBY CALL ON* will be displayed on your screen in standby mode.


To switch Baby call off again :

- 1 Press .
- 2 *OFF* is displayed. Press  to confirm.

### **9.3.2 Set the baby call number**

- 1 Press , scroll  to *ADVANCED SET* and press .
- 2 Scroll down to *BBY CALL* and press .
- 3 Enter the master PIN (default setting 0000) and press .
- 4 Scroll  to *NUMBER* and press .
- 5 Enter the number. Press  to confirm.
- 6 Press  to return to standby.

### **9.3.3 Dial a baby call number**

- 1 When a baby call number has been stored and the baby call setting switched on, press any key (except ) on the keypad to dial the number.

### **Note**

When baby call is switched on, you can still answer any incoming call as normal.

### **9.4 Registration**


Up to 5 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

### **Notes**


- The instructions described below apply specifically to your Twist 308 handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the manufacturer of the additional handset.









- The Master PIN is required before you can register or unregister handsets. The default PIN is 0000.



#### 9.4.1 Register a handset

- 1 At the base, press and hold  for about 3 seconds.

##### Note

The base is able to accept registration from a handset within 90 seconds. If  is pressed, registration is cancelled.

- 2 At the handset, press  and scroll  to *ADVANCED SET* and press .
- 3 Scroll  to *REGISTRATION* and press .
- 4 If necessary, scroll  to *REGIST. BASE* and press .
- 5 Enter the number of the base on which you wish to register your handset. If you have only 1 base station, press .

If you have 2 base stations, press  or , etc.







The display shows *SEARCHING*.




When the handset registers with the base, it is assigned the next available handset number (shown in the handset display).

#### 9.4.2 Select a base










You can register your Twist 308 handset with up to 4 bases.

Once registered, you can switch between bases, for example, bases at home and at work.

- 1 At the handset, press  and scroll  to *ADVANCED SET* and press .
  - 2 Scroll  to *REGISTRATION* and press .
  - 3 *SELECT BASE* is displayed. Press .
- The available bases are displayed with number of the current base flashing.









- 4 Scroll  or  to the base you want – 1, 2, 3 or 4 – and press .
- When the base is found you hear a beep. If not found, the display shows **UNREGISTERED**.*

#### 9.4.3 Unregister a handset

- 1 At the handset, press  and scroll  to **ADVANCED SET** and press .
- 2 Scroll  to **UNREGISTER** and press .
- 3 Enter the 4-digit master PIN and press .
- 4 Scroll  or  to the handset you want to unregister and press . **UNREGISTERED** is displayed on the handset screen.

#### 9.5 PIN

The 4-digit master PIN is used when registering or unregistering a handset and when changing some settings on your Twist 308. The default setting is 0000. You can change this PIN for more security.

- 1 Press , scroll  to **ADVANCED SET** and press .
- 2 Scroll  to **PIN** and press .
- 3 Enter the current master PIN (default setting 0000) and press .
- 4 Enter the new PIN and press .
- 5 Press  to return to standby.

#### Note








Make a note of your PIN. If you forget your PIN you will need to reset your handset.

## 9.6 Reset

This will reset your Twist 308 to its default settings.

### Note

Entries stored in the phonebook are retained.

- 1 Press , scroll  to *ADVANCED SET* and press .
- 2 Scroll  to *RESET* and press .
- 3 *CONFIRM?* is displayed. Press .
- 4 Press  to return to standby.

## 9.6.1 Default settings

Handset name	BELGACOM
Key tone	On
Auto pick up	Off
Auto hang up	On
Ringer melody	Ring 1
Ringer volume	Medium
Earpiece volume	3
Phonebook	Unchanged
Call log	Empty
Redial list	Empty
Master PIN	0000
Keypad lock	Off
Clock	00:00
Alarm	Off



## 10 Maintenance and replacement

### 10.1 Cleaning

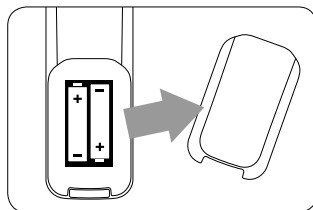
- Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product.
- Never use a dry cloth as this may cause a static shock.

### 10.2 How to replace the battery

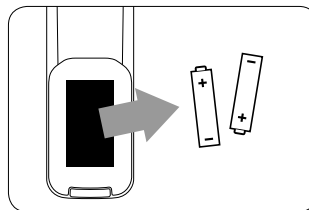
#### **Warning**

Always use AAA rechargeable batteries.

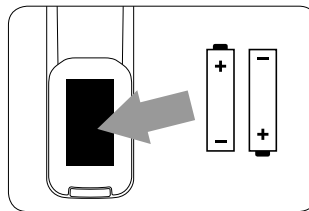
- 1** Slide off the battery cover.



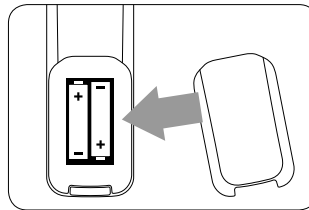
- 2** Remove the old batteries.



- 3** Place the new batteries in the handset.



- 4** Replace the battery cover.



## 11 Technical data


### Battery life and range

Talk time and stand-by time




When the battery is fully charged, the talk time of your Twist 308 is approximately 10 hours and the stand-by time is approximately 150 hours.

### Low battery warning

The battery level is shown in the top left of the handset display.

When the battery level becomes low, you hear a beep once every minute (during a call) and the  icon flashes. If the battery level becomes exceedingly low, the phone automatically switches off shortly after the alert.

The approximate power levels of your battery are :

-  Fully charged.
-  Partially charged.
-  Running low.

### Battery type

The batteries that are used on your Twist 308 are AAA NiMh 550mAh.

### Out of range warning

In ideal conditions the range of the phone is up to 50 metres indoors and 300 metres outdoors. When you are getting close to being out of range during a call, the handset gives a warning beep.

If the handset moves outside this range, the handset gives and error beep, the call is lost and some other functions will not be available. You will hear an error beep if you try to use them, provided the error beep is switched on.

When you come back in range of the base, the handset gives another beep.

## 12 Frequently asked questions

### Charging

#### The icon is not blinking when the handset is placed on the base

- Bad battery contact – move the handset slightly
- Dirty contact – Clean the battery contact with a cloth moistened with alcohol
- Battery is full – no need to charge

### Calls

#### No dialling tone

- No power – check the connections. Reset the phone : unplug and plug back in the mains.
- Batteries are empty – charge the batteries for at least 24 hours
- You are too far from the base – move closer to the base

- Wrong line cable – use the line cable provided
- Line adaptor (when needed) is not connected to the line cord – connect the line adaptor (when needed) to the line cord

#### Poor audio quality

The base is too close to electrical appliances, reinforced concrete walls or metal doorframes – move the base at least one metre away from any electrical appliances

#### The icon is blinking

- Handset is not registered to the base – register the handset to the base
- You are too far from the base – move closer to the base

#### No ring tone

The ring tone is deactivated. Increase the volume.

#### Caller Line Identification (CLI) service does not work

Check your subscription with Belgacom

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### Phonebook

#### **A phonebook entry cannot be stored**

The phonebook is full. Delete an entry to free memory.

---

### Display

#### **No display**

- Try recharging or replacing the batteries
- Try disconnecting and connecting the base power supply and follow the procedure to register a handset (see page 36)
- Base may be busy with another handset. Wait until it is available.

---

### Registration

#### **Unable to register another handset**

Maximum number of 5 handsets has been reached. The display shows a scrolling dash. You must unregister a handset in order to register a new one.

---

### Interference

#### **Noise interference on your radio or television**

Your base or charger may be too close. Move it as far away as possible.

## 13 Declaration of conformity

We,

PCE  
9, rue Maurice Trintignant  
72081 Le Mans Cedex 9  
France

Declare that the products Twist™308 are in compliance with ANNEX IV of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

- Article 3.1 a : (protection of the health & the safety of the user)  
Safety : EN 60950-1 (2001) / A11 (2004)
- Article 3.1 b : (protection requirements with respect to electromagnetic compatibility)  
EMC : ETSI EN 301 489-6 V1.2.1 (2002) &  
ETSI EN 301 489-1 V1.6.1 (2005)
- Article 3.2 : (effective use of the radio spectrum)  
Radio : EN 301 406 V1.5.1 (2003)

The presumption of conformity with the essential requirements regarding Council Directive 1999/5/EC is ensured.

Date : 05/04/2007

Le Mans



**CE 0168**

Product Quality Manager  
Home Communication

Declaration of conformity

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## 14 Guarantee terms

The Equipment you have bought has been carefully selected by Belgacom and is covered by a two-year warranty on spare parts and labor in the event of any material or manufacturing defect, unless otherwise specified. The warranty shall be valid from the date on which the equipment is collected or delivered.

If you have any problems with the equipment, you should take it to a Teleboutique or to one of our authorized agents, in its entirety and in its original packaging, or in packaging providing the same degree of protection, together with the original receipt.

The addresses for our Teleboutiques and authorized agents are given in the Information Section of the White Pages.

Your equipment will be repaired or replaced free of charge, on presentation of the receipt, in the event of any material or manufacturing defect.

Belgacom alone shall determine what repairs and / or replacements are necessary.

The warranty on the repaired or replaced equipment shall end on the date on which the original warranty on the purchased equipment expires, but shall not be less than 3 months.

The warranty shall not cover :

- damage of any kind that does not predate the sale;
- any damage, faults or defects attributable to the Customer or to causes unrelated to the Equipment : lightning, power surges, humidity, accidental damage, improper use or poor maintenance, failure to comply with the instructions in the user manual, and force majeure;

- the repair or replacement of movable parts (cords, wires, plugs, aerials, etc.), consumables (cells, batteries, paper, ink, etc.) needing regular replacement and the supply of cleaning products.

The warranty shall not apply :

- to any changes or repairs to the terminal Equipment undertaken by the Customer himself / herself or through the services of persons not designated by Belgacom;
- if the Customer removes or tampers with the manufacturer's serial numbers and / or brand names on the terminal Equipment.
- Belgacom shall not be liable for any indirect or immaterial loss sustained by the Customer as a result of the malfunctioning of the terminal Equipment, such as any loss of production, revenue or contracts.

The General Terms and Conditions for the Sale of Terminal Equipment can be obtained on request from any Belgacom service available to the public or at [www.belgacom.be](http://www.belgacom.be).

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