

## MOBILE SUBSCRIPTIONS – DATA CONNECT

### Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (<sup>1</sup>). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

#### Service

##### Mobile voice telephony, Mobile internet access:

The service includes access to mobile internet and mobile intranet, mobile voice telephony and text messaging

In Belgium and during roaming in EU <sup>1</sup>	Data Connect Start	Data Connect Plus	Data Connect Pro	Data Connect Max	Data Connect Ultra
Minutes	0 min	0 min	0 min	0 min	0 min
SMS	0 sms	0 sms	0 sms	0 sms	0 sms
Mobile data in GB - in Belgium - in EU <sup>1</sup>	1 GB	3 GB	10 GB	25 GB	Unlimited 62 GB <sup>2</sup>
5G Compatible	No	No	Yes	Yes	Yes
Proximus Public Wi-Fi	Included (Requires activation)				
Mobile Thread Defense	Option	Option	Option	Option	Included (Requires activation)

Belgium and EU: except calls/SMSs to special numbers and third-party services, except international calls/SMSs from Belgium to abroad, except MMSs

<sup>1</sup> EU = Countries of the European Union + Iceland, Liechtenstein, Norway, (the) United Kingdom, Andorra, and Monaco.

<sup>2</sup> Data Connect Ultra: after using 62 GB in the EU, extra costs per MB will be charged

(<sup>1</sup>)Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( O J L 321, 17.12.2018, p.36)

## Speeds of the internet service

Mobile internet access *		estimated maximum speed **				optimal maximum speed ***
		2G	3G	4G	5G	
Download	Data Connect Start	200 Kbps	21 Mbps	200 Mbps	N/A	
	Data Connect Plus				N/A	
	Data Connect Pro			220 Mbps	250 Mbps	250 Mbps
	Data Connect Max				420 Mbps	1 Gbps
	Data Connect Ultra				420 Mbps	1 Gbps
Upload		100 Kbps	2 Mbps	60 Mbps	88 Mbps	100 Mbps

\* Subject to compatible terminal and subscription

\*\* The "estimated maximum speed" is the maximum speed that users can expect to achieve at different locations in the coverage area under realistic conditions. This maximum value results from measurements on the whole national territory and might vary depending on the selected compatible tariff plan, the device performance and your location during the use of the service. 5G being under deployment, the speed estimation is based on limited data.

\*\*\* The "optimal maximum speed" is the maximum speed that can be reached under optimal conditions and might vary depending on the selected compatible tariff plan, the device performance and your location during the use of the service.

## Price

- **Monthly fee (in €, VAT excl):**

	Data Connect Start	Data Connect Plus	Data Connect Pro	Data Connect Max	Data Connect Ultra
Catalogue price	€ 6	€ 13	€ 21	€ 28	€ 42

- **Consumption-related or rates outside bundle (National/EU) :**

Tariff/Minute	€ 0,15	€ 0,15	€ 0,15	€ 0,15	€ 0,15
Tariff/SMS	€ 0,15	€ 0,15	€ 0,15	€ 0,15	€ 0,15
Tariff/MMS	€ 1,25	€ 1,25	€ 1,25	€ 1,25	€ 1,25
€ data/MB - in Belgium	€ 0,10	€ 0,10	€ 0,10	€ 0,10	Na
Tariff/min to EU	€ 0,19	€ 0,19	€ 0,19	€ 0,19	€ 0,19
Tariff/min to EU Fix	€ 0,19	€ 0,19	€ 0,19	€ 0,19	€ 0,19
SMS to EU	€ 0,15	€ 0,15	€ 0,15	€ 0,15	€ 0,15

- **Roaming tariffs outside EU and international tariffs:** [www.proximus.be/roaming](http://www.proximus.be/roaming)
- **Reasonable policy on roaming use within the EU:** Data Connect Ultra in EU: above 62 GB/month you will continue to surf at a price of € 0,0014/MB excl VAT

(<sup>1</sup>) Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)

- **Other compatible options:**

	<b>Data Connect Start</b>	<b>Data Connect Plus</b>	<b>Data Connect Pro</b>	<b>Data Connect Max</b>	<b>Data Connect Ultra</b>
One-time additional mobile data subscription	Yes	Yes	Yes	Yes	No

### **Duration, renewal and termination**

Termination, in writing, at any time and free of charge.

### **Features for end-users with disabilities**

Detailed information on adapted solutions : [www.proximus.be/handicap](http://www.proximus.be/handicap)

### **Other relevant information**

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

---

(<sup>1</sup>)Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)