

01/07/2024

## Enterprise Voice

### Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (<sup>1</sup>). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

### Services and equipment

#### Fixed Voice Telephony: Enterprise Voice

- Enterprise Voice includes access to the public telephony network, for a telephone exchange, via an available Proximus data network at the installation address and this from 2 to 120 simultaneous voice channels.
- A numbering plan must be chosen.

#### Traffic at standard rates according to the chosen tariff plan

Conditions :

- A telephone exchange compatible with the service.
- If the telephone exchange is not compatible with the service, a Bizz IP box is required.

### Numbering plan

On Enterprise Voice, a choice must be made from the following numbering ranges

- Individual number
- Sequence of 10 consecutive numbers
- Sequence of 100 consecutive numbers
- Sequence of 1000 consecutive numbers
- Sequence of 10000 consecutive numbers

#### Other options:

- **Voice Managed Services** (Voice Continuity): management of incoming calls
- **Bizz IP Box**: an IAD that terminates the Enterprise voice service and to which the Ethernet SIP; Analog FXS, ISDN-2 or ISDN-30 PBX can be connected.

### Price

- **Monthly service fee (in €, VAT excluded):**
  - Enterprise Voice per 2 Channels: €47,42
  - Enterprise Voice per 30 channels: €378,20

(<sup>1</sup>) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

- **Rates for consumption not included in the subscription:**

By default, traffic costs are charged per minute as mentioned on the Proximus website:  
Standard rates [Standard rate](#)

Different rate plans are available depending on calling behavior.

More info on Fixed Lines solutions for your company [Landline solutions of your company](#)  
[| Proximus](#)

- **Compatible options : Monthly service fee ( in €, VAT excluded):**

| Voice Managed Services (Voice Continuity) | Price on demand |
|---|-----------------|
| Bizz IP box Analog FXS max 8              | €8,50           |
| Bizz IP box 2-30 Channels                 | €8,50           |
| Bizz IP Box 30-120 channels               | €22,00          |
| Numbering plan                            |                 |
| Individual number (per number)            | € 1,49          |
| Range of 10 numbers (per range)           | € 7,44          |
| Range of 100 numbers (per range)          | € 32,00         |
| Range of 1000 numbers (per range)         | € 128,00        |

**Additional fixed charges ( in €, VAT Excluded)**

|                                |            |
|--------------------------------|------------|
| Bizz IP Box 2-30               | €52.07     |
| Bizz IP Box 30-120             | € 250.00   |
| Enterprise Voice - 2 Channels  | € 66.94    |
| Enterprise Voice - 4 Channels  | € 100.41   |
| Enterprise Voice - 6 Channels  | € 133.88   |
| Enterprise Voice - 8 Channels  | € 167.36   |
| Enterprise Voice - 10 Channels | € 200.83   |
| Enterprise Voice - 12 Channels | € 234.30   |
| Enterprise Voice - 14 Channels | € 267.77   |
| Enterprise Voice - 16 Channels | € 301.24   |
| Enterprise Voice - 30 Channels | € 1.930.00 |
| Enterprise Voice - 60 Channels | € 1.930.00 |

(<sup>1</sup>) Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( O J L 321, 17.12.2018, p.36)

|                                 |            |
|---------------------------------|------------|
| Enterprise Voice - 90 Channels  | € 1.930.00 |
| Enterprise Voice - 120 Channels | € 1.930.00 |

#### Duration, renewal and termination

- Fixed term of 12, 36 or 60 months. Thereafter the contract is tacitly renewed for an indefinite period.
- Written termination at any time with a notice period of 1 month.
- Service charges are due until the service is deactivated. In case of early termination during the fixed term, the termination indemnity as stipulated in the contract is due.

#### Features for end-users with disabilities

Detailed information on adapted solutions: [www.proximus.be/handicap](http://www.proximus.be/handicap)

#### Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at [www.proximus.be/legalmentions](http://www.proximus.be/legalmentions)

(<sup>1</sup>) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)