

MOBILE SUBSCRIPTIONS – ENTERPRISE MOBILE

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (¹). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Service

Mobile voice telephony, Mobile Internet Access:

The service includes: mobile voice telephony, text messaging and access to mobile internet

Enterprise Mobile	XS	S	M	L	XL
In Belgium and during roaming in EU¹					
Minutes to mobiles	0 min	100 min	Unlimited	Unlimited	Unlimited
Minutes to fix lines	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Minutes and SMS to colleagues ²	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Sms to mobiles	0 sms	Unlimited	Unlimited	Unlimited	Unlimited
SMS to colleagues	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Mobile data in GB - in Belgium - in EU ¹	0 MB	2 GB	12 GB	25 GB	Unlimited 50 GB ³
Minutes from Belgium to abroad	0	0	0	0	600 min EU and TOP ⁴
Maximum speed mobile internet	200 Mbps	200 Mbps	250 Mbps	Na	Na
5G Compatible	No	No	Yes	Yes	Yes
Conference Call possible	Yes	Yes	Yes	Yes	Yes
Proximus Public Wi-Fi	Option	Option	Option	Option	Included

Belgium and EU: except calls/SMSs to special numbers and third-party services, except international calls/SMSs from Belgium to abroad, except MMSs

¹ EU = Countries of the European Union + Iceland, Liechtenstein, Norway, (the) United Kingdom, Andorra, and Monaco.

² Unlimited calls and SMSs to other Enterprise Mobile on the same customer account.

³ Enterprise Mobile XL: after using 50 GB in the EU, extra costs per MB will be charged

⁴ TOP = Albania, Algeria, Australia, Belarus, Bosnia and Herzegovina, Brazil, Canada, Cape Verde, China, Dominican Republic, Egypt, Faroe Islands, Guernsey (Bailwick of), Hong Kong, India, Indonesia, Israel, Japan, Jersey Island, Korea Republic, Macau, Macedonia, Malaysia, Man (Isle of), Mexico, Moldova (the Republic of), Montenegro, Morocco, Myanmar, New Zealand, Puerto Rico, Russian Federation, Serbia, Singapore, South Africa, Sri-Lanka, Switzerland, Taiwan, Thailand, Turkey, Ukraine, United States of America, Virgin Islands US

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

Speeds of the internet service

Mobile Internet access depending on network coverage	Estimated maximum speed*	
	Download	Upload
2G	180 Kbps	50 Kbps
3G	21 Mbps	2 Mbps
4G/4G+	152 Mbps	52 Mbps
5G	300 Mbps	88 Mbps

*subject to compatible equipment and tariff plan; 5G speed estimate based on more limited data due to 5G rollout.

Price

- **Monthly fee (in €, VAT excl):**

	XS	S	M	L	XL
Catalogue price	€ 5	€ 12	€ 24	€ 35	€ 49
Prices with activation of a pack Enterprise Call & Surf (*)	€ 4	€ 11	€ 22	€ 33	€ 45

(*) Under reserve of any applicable discount

- **Consumption-related or rates outside bundle (National/EU) :**

Tariff/Minute	€ 0,1500	€ 0,1500	Na	Na	Na
Tariff/SMS	€ 0,1500	Na	Na	Na	Na
Tariff/MMS	€ 1,2500	€ 1,2500	€ 1,2500	€ 1,2500	€ 1,2500
€ data/MB - in Belgium	€ 0,7000	€ 0,1000	€ 0,1000	€ 0,1000	Na
Tariff/min too EU	€ 0,1900	€ 0,1900	€ 0,1900	€ 0,1900	€ 0,1900
SMS too EU	€ 0,1500	€ 0,1500	€ 0,1500	€ 0,1500	€ 0,1500

- **Roaming tariffs outside EU and international tariffs:** www.proximus.be/roaming
- **Reasonable policy on roaming use within the EU:** Enterprise Mobile XL in EU: above 50 GB/month you will continue to surf at a price of € 0,0020/MB excl VAT
- **Other compatible options:**

	XS	S	M	L	XL
One-time additional mobile data subscription	Yes	Yes	Yes	Yes	No
Individual recurring mobile internet packages (in Belgium and the EU)	Yes	No	No	No	No
Individual recurring mobile intranet packages (in Belgium and the EU)	Yes	No	Yes	No	No
Group recurring mobile internet and intranet packages (in Belgium and the EU)	Yes	No	No	No	No
International options					
60 min to EU	No	No	No	Yes	No
Roaming opties					
Top Extension	No	No	No	No	Yes
Travel Surf and Passport, SharedData Roaming	Yes	Yes	Yes	Yes	Yes

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (O J L 321, 17.12.2018, p.36)

Duration, renewal and termination

- Fixed term of 24 months. At the end of the initial period the contract is tacitly extended for indefinite period or for successive fixed periods of 24 months.
- Termination in writing at any time by means of a 3 months notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (O J L 321, 17.12.2018, p.36)