



Emergency numbers

# Addendum n°26 to the Proximus Reference Interconnect Offer (BRIO) valid as from 01/07/2022

Date            01/07/2022  
Sensitivity     Unrestricted

proximus

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## 1. Introduction

This Addendum to the BRIO concerns changes to the price for of calls to emergency numbers 100, 101, 112. Moreover the number 110 which was used by Child Focus is removed since it is replaced by 116000 and the number 110 is deactivated.

The addendum has been submitted to the BIPT on 3<sup>rd</sup> June 2022.

The sections of the BRIO, which are impacted by this Addendum are indicated in the subsequent paragraphs.

## 2. Adaptation of Section 16.2.2.

Section 16.2.2 is to be replaced by:

### 16.2.2 Calls to Emergency Numbers

#### 16.2.2.1 Calls to 100, 101, 112

Rates as from 01/07/2022

(all values in eurocent)

Type of Call	Set-up Charge		Duration charge (per min)	
	Peak	Off Peak	Peak	Off Peak
Intra Access Area	0,000	0,000	0,07	0,07
Extra Access Area	0,000	0,000	0,07	0,07

#### 16.2.2.2 Calls to 102, 103, 104, 106, 107, 108

Rates as from 01/01/2022

(all values in eurocent)

Type of Call	Set-up Charge		Duration charge (per min)	
	Peak	Off Peak	Peak	Off Peak
Intra Access Area	0,000	0,000	0,07	0,07
Extra Access Area	0,000	0,000	0,07	0,07

### 16.2.2.3 Calls to Emergency Services which are not identified by 3 Digits

In case the Emergency Services are addressed by the geographic numbers characterising the network termination points of the Emergency Services concerned, the same prices apply as those indicated in §16.2.1

In case the Emergency Services are addressed by a 116000, 0800 or a 070 number, the following prices will be charged to the Operator:

Rates as from 01/01/2022

(all values in eurocent)

Type of Call	Set-up Charge		Duration charge (per min)	
	Peak	Off Peak	Peak	Off Peak
Intra Access Area	0,000	0,000	0,07	0,07
Extra Access Area	0,000	0,000	0,07	0,07

## 3. Adaptation of Section 3.2.1

Section 3.2.1 is to be replaced by:

### 3.2.1. Calls to 3 or 6 Digits Emergency numbers

The access to 3 or 6 Digits Emergency Services offered by Proximus covers the termination by Proximus of Calls in pre-determined installations all over Belgium. Different numbers of three or six digits are allocated for different types of Emergency Services. The present section of this Reference Interconnect Offer covers the services identified by the following numbers: 100 (Medical Urgency Service and Fire brigade), 101 (Police Services), Children's Phone (102, 103 and 104: covering the languages Dutch, French and German), 116000 (European Centre for Missing and Sexually Exploited Children), 112 (European Emergency Service) and Telephone Crisis Intervention (106, 107 and 108: covering the languages Dutch, French and German). Calls to 3 or 6 Digits Emergency Services are free of charge for the calling end-user in accordance with the regulatory framework.

Given the nature of the 3 or 6 Digits Emergency Services, the access to these services by interconnected Operators is subject to a number of technical conditions which must form the object of an agreement between the Parties prior to the opening of these services. In particular, the Operator will have to insert some specific information in the “called party number” parameter of the signalling messages sent to the Proximus Network as described in the relevant technical specifications. The Network of the Operator must pass the full CLI to the Proximus Network and that CLI will be provided by Proximus to the 100/101/116000/112-services.

Calls to 3 or 6 Digits Emergency Services can only be handed over at Proximus Area Access Points.

The prices applicable for the termination by Proximus of Calls to the 3 or 6 Digits Emergency Services are set out in §16.2.2.