

Belgacom Twist™ 108

User manual



belgacom

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1 Important

Take time to read this user manual before you use your telephone. It contains important information and notes regarding operating your telephone.

1.1 Power requirements

- This product requires an electrical supply of 220–240 volts, alternating monophased power, excluding IT installations defined in standard EN 60-950. In case of power failure, the communication can be lost.
- The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply unit from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.

- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60-950.

Warning

- This equipment is not designed to make emergency calls in the event of a power failure. An alternative has to be made available to allow emergency calls.
- High voltage. Never open the product or attempt any repair.
- Keep the product away from liquid.
- Never use any battery type other than the one supplied. There is a risk of explosion if the batteries are replaced by an incorrect type.
- When the phone is ringing avoid holding the earpiece too close to your ear as it may damage your hearing.
- Do not use the product in places where there are explosive hazards.

- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Handsfree activation could suddenly increase the volume in the earpiece to a very high level : make sure the handset is not too close to your ear.
- Refer also to the Cautions in chapters and subchapter sections.

1.2 Using GAP standard compliance

The GAP standard guarantees that all DECT GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your handset and base station are GAP compliant, which means the minimum guaranteed functions are : register a handset, take the line, receive a call and dial.

The advanced features may not be available if you use another handset than a Twist 108 with

your base station. To register and use your Twist 108 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described on page 26.

To register a handset of another make to the Twist 108 base station, place the base station into registration mode, then follow the procedure in the manufacturer's instructions.

1.3 Recycling and disposal

Disposal instructions for old products

The WEEE directive (Waste Electrical and Electronic Equipment; 2002/96/EC) has been put in place to ensure that products are recycled using best available treatment, recovery and recycling techniques to ensure human health and high environmental protection.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. Do not dispose of your old product in your general household waste bin.

Inform yourself about the local separate collection system for electrical and electronic products marked by this symbol :



Use one of the following disposal options :

- 1 Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.
- 2 If you purchase a replacement product, hand your complete old product back to the retailer. He should accept it as required by the WEEE directive.

Disposal instructions for batteries



Batteries should not be disposed of with general household waste.

Packaging information

Belgacom has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.



A financial contribution has been paid to the associated national recovery and recycling system.



The labelled packaging material is recyclable.

1.4 Environmental information

- The equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances for the health and the environment.

- In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end life equipment in a sound way.
- The crossed-bin symbol invites you to use those systems.
- If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration.
- You can also contact us for more information on the environmental performances of our products.

2 Your Twist 108 Digital Cordless Telephone

2.1 What's in the box?



Twist 108 handset



Power adaptor



Battery door



Line cord*



Belgium plug



2x AAA
rechargeable
batteries



Twist 108 base



User manual

2.2 What you will also need

- For the call log to function, subscribe to Belgacom's Caller Line Identification service.
- For PhoneMail to function, subscribe to Belgacom PhoneMail service.

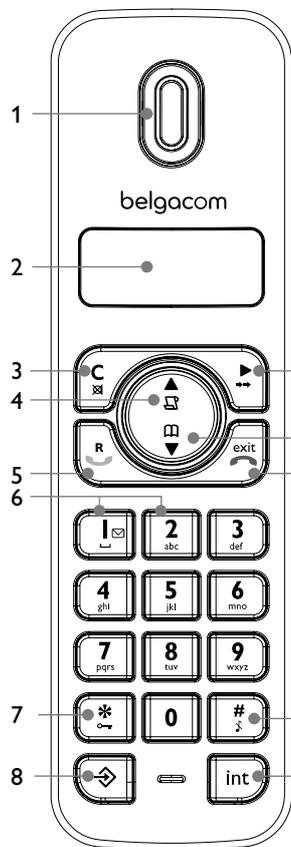
Note

*The line adaptor may not be attached to the line cord. If this is the case, please connect the line cord to the line adaptor before plugging it into the line socket.

Warning

Always use the cables and batteries supplied.

2.3 Overview of the handset



1 Earpiece

2 Display

See page 10 for an overview of the display icons.

3 Clear/Mute

In the entry mode, press to delete digits; When viewing the call log/redial list, press to delete displayed entry or press and hold to delete all entries. Switch the microphone off or on during a call.

4 Call log/Scroll up/ Volume up

Open the calls log.

Scroll up through lists and settings.

Increase the earpiece volume.

5 Talk/Recall

Make or answer a call.

Use recall (R) functions.

6 One-touch dialling keys

Press and hold for One-touch dialling of pre-set numbers.

7 * / Keypad lock

Press and hold to lock/unlock the keypad.

Dial a star, displayed as *n*.

8 Programming key

Enter the main menu.
Confirm a menu option.
Go to next menu.
Confirm an entry in the phonebook.

9 Intercom (at least 2 handsets needed)

In standby mode, use to make an internal call.
During a call, use to transfer an external call to another handset.

10 # / Ringer

Press and hold to switch handset ringer on or off.
When dialling or storing a number, press and hold to enter a pause (**P**).
Dial a **#**, displayed as *o*.

11 End/Exit/Handset on-off

End a call.
In settings mode, go back to standby mode.
Press and hold to switch handset off (when in standby) or on.

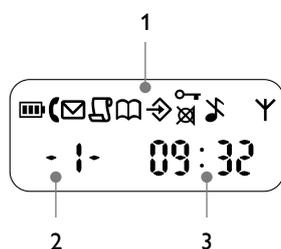
12 Phonebook/Scroll down/Volume down

Open the phonebook.
Scroll down through lists and menus.
Decrease the earpiece volume.

13 Redial/Scroll right

Open the redial list (last dialed numbers).
Scroll to the right.

2.4 Handset display



1 Status and reminder icons

 Shows handset battery status.

Scrolls when the handset is charging in the base.

 On when the line is in use. Flashes when there is an incoming call.

 Flashes when you have new PhoneMail messages
Off when you have no PhoneMail messages.

 On when you have missed calls and new number(s) in the call log.

 Phonebook is open.

 Handset is in program mode.

 The keypad is locked.

 Handset microphone has been muted.

 Handset ringer is off.

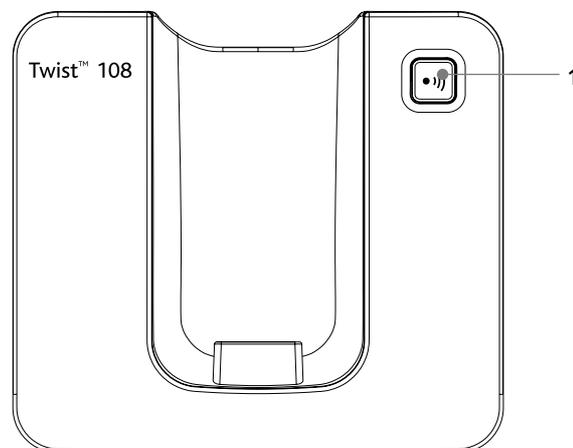
 Steady when the handset is registered and within range of the base.

Flashes when the handset is out of range or searching for base.

2 Handset number

3 Current time

2.5 Overview of the base



1 Paging key

Paging is a useful way of finding lost handsets.

- 1 Press  on the base.
All handsets ring.
- 2 Press  again to cancel the paging call or press any key on the handset to stop the paging call.

2.6 Settings navigation

The basic steps of navigating through the setting and onscreen options.

- 1 From the standby screen, press .
The settings are open.
If you wish to go to next setting, press  again.
- 2 Use  or  to scroll through the options and press  to save the option displayed.
The next program setting is opened.
- 3 Press  to return to standby.

Standby mode

If you do not press any button on the handset for 15 seconds the display will automatically return to standby. It will also return to standby when the handset is placed on the base or charger.

3 Getting started

3.1 Position the base

Place the base within reach of the telephone line and electricity sockets.

* Tip

The position in which you place the base can have an effect on the range and performance of your product. Avoid placing the base too close to large metal objects such as filing cabinets, radiators or electrical appliances. This can impair the range and sound quality. Buildings with thick internal and external walls may impair transmission of signals to and from the base.

3.2 Connect the base

⚠ Warning

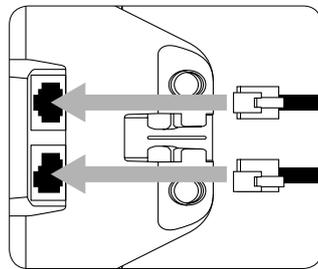
- Make sure you connect the power adaptor and telephone line cord correctly as incorrect connection could damage the product.

- Always use the telephone line cord supplied with the unit. Otherwise you may not get a dial tone.

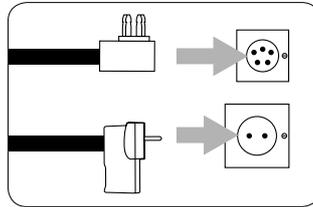
Note

The line adaptor may not be attached to the line cord. If this is the case, please connect the line cord to the line adaptor before plugging it into the line socket.

- 1 Plug the line cord and the power cable into the sockets at the back of the base.



- 2 Plug the other ends of the line cord and power cable into the telephone socket and mains power socket.



3.3 Install and charge the handset batteries

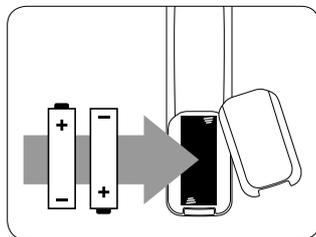
Warning

- The handset must be charged for at least 24 hours before using it for the first time.
- Never use any battery type other than the one supplied. There is a risk of explosion if the batteries are replaced by an incorrect type.

Your Twist 108 is supplied with two rechargeable batteries.

- 1 Slide off the battery door (if fitted).

- 2 Insert the batteries as indicated and slide the door back on.



- 3 Place the handset face up on the base to charge.
A beep confirms the handset is placed correctly and charging will begin.
- 4 When there is enough power in the batteries, the handset will automatically register with the base.
The standby screen is displayed.
- 5 Leave the handset until the batteries are fully charged (at least 24 hours).
The handset batteries are fully charged when the charging animation stops and the  (battery charged) icon is displayed.

Warning

If you insert alkaline batteries instead of the NiMH batteries all elements of the display will appear. Replace immediately with the batteries supplied.

3.4 Using multipacks

If you have purchased a multipack you will have additional handsets, chargers, power adaptors and AAA rechargeable batteries.

- 1 Plug the chargers into a power socket.
- 2 Install the batteries supplied into the other handsets.
- 3 Place the handsets on the chargers to fully charge the batteries for at least 24 hours.

4 Using your Twist 108

4.1 Make a call

- 1 Press .
- 2 Dial the telephone number.

4.2 Pre-dial

- 1 Enter the phone number (maximum 24 digits). If you make a mistake press  to delete incorrect digits.
- 2 Press  to dial.

4.3 Dial one-touch numbers 1 and 2

- 1 Press and hold  or  until the number is displayed and dialled. If no number is stored, you hear a beep.

4.4 Call from the phonebook

- 1 Press .
The first entry in the phonebook is displayed.
- 2 Scroll  or  to the entry you want.
- 3 Press  to dial the number.

Note

Blank entries are not displayed when scrolling through the phonebook.

4.5 Call from the call log

- 1 Press .
The first entry in the call log is displayed.
- 2 Scroll  or  to the entry you want.
- 3 Press  to dial the number.

Note

You need to subscribe to Belgacom's Caller Line Identification service to be able to see the caller's number in the call log. See 'Caller ID and call log' on page 20 for more details.

4.6 Answer a call

- 1 When the phone rings, press .

Warning

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

Note

An incoming call has priority over other events. Whenever there is an incoming call, other operations in progress such as phone settings, menu navigation, etc. will be ended.

4.7 Adjust earpiece volume

- 1 During a call, press  or  to adjust the volume.
The current level is displayed.

4.8 Mute

You can mute the microphone so that you can talk to someone else in the room without your caller hearing you.

- 1 During a call, press .

The microphone is muted and the display shows .

- 2 Press  again to turn the microphone back on.

4.9 End a call

- 1 Press  or replace the handset in the base.

The call duration is displayed on the handset screen for about 5 seconds.

5 Use more of your phone

5.1 Intercom

This feature is only available when there are at least two registered handsets. It allows you to make internal calls, transfer external calls from one handset to another and use the conference option.

5.1.1 Call another handset

- 1 Press **int**.
 - *If there are only two handsets, the other handset is called automatically.*
 - *Or, if there are more than two handsets press the number of the other handset.*
- 2 Press **exit** to hang up.

Note

If the handset does not belong to Twist 108 range, this function may not be available.

5.1.2 Transfer an external call to another handset

- 1 During an external call, press **int**.
Your caller is put on hold.
- 2 Enter the number of the handset you want to call.
If there are only two handsets, the other handset is called automatically.
- 3 When the other handset answers, announce the caller then press **exit** to transfer the call. If the other handset does not answer, press **int** to talk to your caller again.

Note

Before transferring the call, the user is able to switch between both internal and external calls by the **int** key.

5.1.3 Three-party conference call

- 1 During an external call, press **int**.
Your caller is put on hold.

- 2 Enter the number of the handset you want to call.
If there are only two handsets, the other handset is called automatically.
- 3 When the other handset answers announce the call then press and hold  to connect both calls.
If the other handset does not answer, press  to talk to your caller again.
- 4 Press  to hang up.

5.2 PhoneMail

If you have subscribed to Belgacom PhoneMail service, your Twist 108 displays  when you have new messages.

5.2.1 Dial your PhoneMail service

- 1 Press and hold .
The number is displayed and dialled. Follow the voice prompts to play, save and delete your messages.

5.3 Phonebook

The Twist 108 handset phonebook can store 20 phone numbers each up to 24 digits long.

Note

Phonebook entries are ordered 01–20.

5.3.1 View and dial phonebook entries

- 1 Press .
Display shows the first entry and .
- 2 Scroll  or  to the entry you want.
- 3 Press  to dial or  to return to standby.

Tip

The display shows the first nine digits of each phone number. If the number is longer, the last digit flashes. Press  to display the rest of the number.

5.3.2 Store a number in the phonebook

- 1 Press  then press . The screen displays the first available position in the phonebook (01–20).
- 2 Enter 2 digit phonebook entry number, e.g. 01.
- 3 Enter the phone number you want to store. If you make a mistake press .
- 4 Press  to confirm. The next available entry is displayed.
- 5 Enter the next number you want to store or press  to return to standby.

Note

- When the phonebook is empty, the display flashes  [blank].
- If the phonebook is full, the display flashes  [and current number stored].
- Cancel storing an entry by pressing  at any time during the process.

5.3.3 Enter a pause in a phonebook number

If your Twist 108 is connected to a PABX, you may need to enter a pause in a stored number. This gives the PABX time to get an outside line.

- 1 When storing a number, press and hold  until the display shows *P*. Then continue storing the number.

5.3.4 Edit a number in the phonebook

- 1 Press  then press .
 - 2 Scroll  or  to the number you want.
 - 3 Enter the two digit phonebook number, e.g. 07.
 - 4 Enter the new phone number.
-  **Tip**
- Press  to delete digits.
- 5 Press  to confirm. The next available entry is displayed.
 - 6 Press  to return to standby.

5.3.5 Delete a phonebook entry

- 1 Press then press .
- 2 Scroll or to the number you want.
- 3 Enter the two digit phonebook number, e.g. 07.
- 4 Press repeatedly to delete the number until you hear a confirmation beep.
- 5 Press to confirm.
- 6 Press to return to standby.

5.4 One-touch keys

The or keys can be assigned to a phone number entry for one-touch dialling.

5.4.1 Dial a one-touch number

- 1 Press and hold or until you hear a beep.
The number is displayed and dialled.
- 2 Press to return to standby.

5.4.2 Assign one-touch keys to an entry in your phonebook

- 1 Press .
- 2 Scroll or to the entry you want.
- 3 Press and hold or until you hear a beep.
The phonebook entry is now also stored in the one-touch key.
- 4 Press to return to standby.

5.5 Caller ID and Call log

If you have subscribed to Caller Line Identification (CLI), and provided the identity of the caller is not withheld, the number of the caller will be displayed.

- 1 To toggle between caller ID and time/date press .

Note

- If the telephone number is not available for incoming calls, the handset will display ----.

5.5.1 Call log

The call log contains details of missed and received call. Entries are displayed in chronological order with the most recent call at the top of the list.

Note

- The calls log holds details of up to 10 calls.
- When the call log is full, a new call replaces the oldest in the list.
- When viewing the call log, to see the date and time of the call, press .

When you have missed calls (incoming calls that you haven't answered) the  icon will flash in the display on all handsets registered to the base. If one handset is used to view the calls log, the icon on the other handsets continue to flash (multipack users only).

5.5.2 View and dial from call log

- 1 Press .
 - The most recent call is displayed.
 - While viewing the call list the  icon is steady. This will blink while viewing entries which have been unanswered.
- 2 Scroll  or  through the call log.
- 3 Press  to dial the number displayed or  to return to standby.

5.5.3 Copy a number from the call log to the phonebook

- 1 Press .
- 2 Scroll  or  to the number you want to copy.
- 3 Press .
The next available phonebook entry (01–20) is displayed.

Note

- When you scroll through the phonebook, any entries already stored, are displayed.

- If the phonebook is full, the display flashes *20-* and the number stored.
- 4 Enter two-digit phonebook entry number 01–20.
The phone number is displayed.
 - 5 Press to confirm.
 - 6 Press to return to standby.

5.5.4 Delete a call log entry

- 1 Press .
 - 2 Scroll or to the number you want to delete.
 - 3 Press .
- You hear a confirmation beep and the next entry is displayed or ---- if the list is empty.*
- 4 Press to return to standby.

5.5.5 Delete entire call log

- 1 Press .
- 2 Press and hold until you hear a beep.
The display shows ----.
- 3 Press to return to standby.

5.6 Redial

You can redial any of the last five numbers called. Numbers can be up to 24 digits long.

5.6.1 Redial the last number

- 1 Press then .
- The last number dialled is displayed and dialled.*

5.6.2 View and dial a number in the redial list

- 1 Press .
- The last number dialled is displayed.*
- 2 If required, scroll or to display the number you want.
 - 3 Press to dial the number or to return to standby.

5.6.3 Copy a redial number to the phonebook

- 1 Press and scroll or to the entry you want to copy.
- 2 Press .

The first available phonebook entry number is displayed.

- 3 Enter the phonebook entry number 01–20.
The phone number is displayed.
- 4 Press  to confirm, then press  to return to standby.

5.6.4 Delete a redial list entry

- 1 Press  and scroll  or  to the number you want to delete.
- 2 Press .
You hear a confirmation beep and the next entry is displayed or ---- if the list is empty.
- 3 Press  to return to standby.

5.6.5 Delete entire redial list

- 1 Press .
- 2 Press and hold  until you hear a beep.
The display shows ----.
- 3 Press  to return to standby.

6 Personal settings

Use the  button to open the menu and adjust the settings on your phone to suit your preferences.

6.1 Change the ringer volume and ringtone

Warning

When the phone is ringing, avoid holding the earpiece too close to your ear as it may damage your hearing.

Choose from :

- Six volume levels 0–5 (0 = off, 5 = max).
- 10 ringtones

- 1 Press .
- 2 Press  or  to adjust the ringer volume level.
- 3 Press a keypad number from 0–9 to select the ringtone.
A sample ringtone is played.
- 4 Press  to save the settings.

- 5 You can now adjust the date and time setting or press  to return to standby.

If no button is pressed for 15 seconds, the handset returns to standby.

6.2 Set date and time

If you have subscribed to Belgacom's Caller Identification service, the time is set automatically when you receive your first call.

- 1 Press  twice.
The display shows : 01-01 00:00.
- 2 Enter the date and time using the format :
DD – Day
MM – Month
HH – Hour
MM – Minute
For example 21 06 09 30
for 21st June, 9.30am.

6.3 Switch beeps on/off

You can switch handset key tones on or off.

- 1 Press  three times.

The display shows bEEP i.

- 2 Press  or  to switch between 1 = on and 0 = off.
- 3 Press  to save the settings.
- 4 You can now adjust the recall or press  to return to standby.

6.4 Recall mode

The  button is used with certain network services and PABX*/switchboard services. You will not normally need to change this setting unless advised to do so.

Note

The use of your Twist 108 cannot be guaranteed on all PABX.

- 1 Press  four times.
The display shows FLASH and the current setting
- 2 Press  or  to switch between
1 (Flash 1 = 120 ms) or
2 (Flash 2 = 270 ms).

- 3 Press  to save the settings.
- 4 You can now change the system PIN or press  to return to standby.

6.5 Change System PIN

The system PIN is a 4-digit code which is used as a security check when changing certain settings. The default system PIN is 0000. This can be changed to a number of your preference.

- 1 Press  five times.
The display shows
[0000]-.....
- 2 Enter the current PIN and press .
- 3 Enter the new PIN and press  to confirm and return to standby.

Note

Please make a note of your PIN. If you forget your PIN you will need to reset your handset.

6.6 Reset handset

You can restore a handset to its default settings.

- 1 Remove the batteries from the handset.
- 2 Press and hold  while reinserting the batteries.

The display shows
BBBBBBBBBBBBBB.

- 3 Press .

The handset default settings are:

- Ringtone 1
- Ringer Volume 2
- Earpiece volume 3
- Phonebook Unchanged
- Call log Empty
- Redial list Empty
- Keypad lock Off
- Clock 00:00
- System PIN 0000

6.7 Lock the keypad

Prevent accidental dialling while carrying the handset by locking the keypad.

- 1 Press and hold .
The keypad is locked and the display shows .

 **Note**

You can still answer a call by pressing  when the keypad is locked. At the end of the call, the keypad will still be locked.

If you press a key while the keypad is locked, the handset displays 0000 for 3 seconds.

6.8 Unlock the keypad

- 1 To unlock the keypad, press and hold  again.

7 Registration

Up to 5 handsets can be registered to one base. Additional handsets must be registered to the base before you can use them.

 **Note**

- The instructions described below apply specifically to your Twist 108 handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the manufacturer of the additional handset.
- The System PIN is required before you can register or unregister handsets. The default PIN is 0000.

7.1 Register a handset

- 1 At the base, press and hold  for about 3 seconds.

 **Note**

The base is able to accept registration from a handset within 90 seconds.

If  is pressed, registration is cancelled.

- 2 At the handset, press and hold .
[0000] - - - - - is displayed.
- 3 Enter the system PIN (default setting 0000) and press .
If the base is found and the PIN is correct, the handset is registered and assigned the next available handset number. This number is displayed on the handset along with the time setting.

 **Note**

- The Twist 108 handset can only be registered with one base at a time. If you want to register the handset with another base, you must repeat the registration process.
- If you try to add another handset to a base on which 5 handsets are already registered, the display shows a scrolling dash until it returns to the not registered screen.

7.2 Unregister a handset

You can use one handset to unregister another. You cannot unregister the handset you are using.

- 1 Remove the batteries then press and hold  while inserting the batteries again.
The  and  icons flash.
- 2 Release the  button.
The handset searches for the base and then displays all other handsets registered to it, e.g. 2-3-4-5.
- 3 Enter the number of the handset you want to unregister.
- 4 Enter the system PIN (default setting 0000).
- 5 Press  to confirm.
The handset selected will be unregistered.

8 Maintenance and replacement

8.1 Cleaning

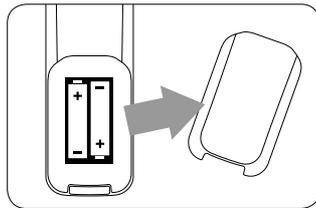
- Simply clean the handset and base with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product.
- Never use a dry cloth as this may cause a static shock.

8.2 How to replace the battery

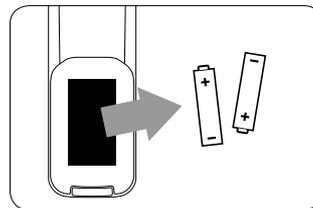
Warning

Always use AAA rechargeable batteries

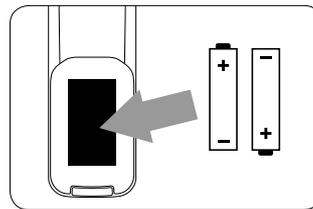
1 Slide off the battery cover.



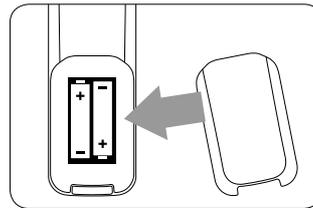
2 Remove the old batteries.



3 Place the new batteries in the handset.



4 Replace the battery cover.



9 Technical data

Battery life and range

Talk time and stand-by time

When the battery is fully charged, the talk time of your Twist 108 is approximately 10 hours and the stand-by time is approximately 150 hours.

Low battery warning

The battery level is shown in the top left of the handset display.

When the battery level becomes low, you hear a beep once every minute (during a call) and the  icon flashes. If the battery level becomes exceedingly low, the phone automatically switches off shortly after the alert.

The approximate power levels of your battery are :

-  Fully charged.
-  Partially charged.
-  Running low.
-  Flashing – almost empty.

Battery type

The batteries that are used on your Twist 108 are AAA NiMh 550mAh.

Out of range warning

In ideal conditions the range of the phone is up to 50 metres indoors and 300 metres outdoors. When you are getting close to being out of range during a call, the handset gives a warning beep.

If the handset moves outside this range, the handset gives and error beep, the call is lost and some other functions will not be available. You will hear an error beep if you try to use them, provided the error beep is switched on.

When you come back in range of the base, the handset gives another beep.

Note

For the error beep to work, it must be switched on (see page 24 '6.3 Switch beeps on/off').

10 Frequently asked questions

Charging

The icon is not blinking when the handset is placed on the base

- Bad battery contact – move the handset slightly.
- Dirty contact – Clean the battery contact with a cloth moistened with alcohol.
- Battery is full – no need to charge.

Calls

No dialling tone

- No power – check the connections. Reset the phone : unplug and plug back in the mains.
- Batteries are empty – charge the batteries for at least 24 hours.
- You are too far from the base – move closer to the base.

- Wrong line cable – use the line cable provided.
- Line adaptor is not connected to the line cord – connect the line adaptor to the line cord.

Poor audio quality

The base is too close to electrical appliances, reinforced concrete walls or metal doorframes – move the base at least one metre away from any electrical appliances.

The icon is blinking

- Handset is not registered to the base – register the handset to the base.
- You are too far from the base – move closer to the base.

No ring tone

The ring tone is deactivated. Increase the volume.

Caller Line Identification (CLI) service does not work
Check your subscription with Belgacom.

Phonebook

A phonebook entry cannot be stored

The phonebook is full. Delete an entry to free memory.

Display

No display

- Try recharging or replacing the batteries.
- Try disconnecting and connecting the base power supply.

Unable to register another handset

Maximum number of 5 handsets has been reached. The display shows a scrolling dash. You must unregister a handset in order to register a new one.

Interference

Noise interference on your radio or television

Your base or charger may be too close. Move it as far away as possible.

11 Declaration of conformity

We,

PCE
9, rue Maurice Trintignant
72081 Le Mans Cedex 9
France

Declare that the products Twist™108 is in compliance with ANNEX IV of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

- Article 3.1 a : (protection of the health & the safety of the user)
Safety : EN 60950-1 (2001) / A11 (2004)
- Article 3.1 b : (protection requirements with respect to electromagnetic compatibility)
EMC : ETSI EN 301 489-6 V1.2.1 (2002) &
ETSI EN 301 489-1 V1.6.1 (2005)
- Article 3.2 : (effective use of the radio spectrum)
Radio : EN 301 406 V1.5.1 (2003)

The presumption of conformity with the essential requirements regarding Council Directive 1999/5/EC is ensured.

Date : 27/10/2006

Le Mans



CE0168

Product Quality Manager
Home Communication

12 Guarantee terms

The Equipment you have bought has been carefully selected by Belgacom and is covered by a two-year warranty on spare parts and labor in the event of any material or manufacturing defect, unless otherwise specified. The warranty shall be valid from the date on which the equipment is collected or delivered.

If you have any problems with the equipment, you should take it to a Teleboutique or to one of our authorized agents, in its entirety and in its original packaging, or in packaging providing the same degree of protection, together with the original receipt. The addresses for our Teleboutiques and authorized agents are given in the Information Section of the White Pages.

Your equipment will be repaired or replaced free of charge, on presentation of the receipt, in the event of any material or manufacturing defect.

Belgacom alone shall determine what repairs and/or replacements are necessary. The warranty on the repaired or replaced equipment shall end on the date on which the original warranty on the purchased equipment expires, but shall not be less than 3 months.

The warranty shall not cover :

- damage of any kind that does not predate the sale;
- any damage, faults or defects attributable to the Customer or to causes unrelated to the Equipment : lightning, power surges, humidity, accidental damage, improper use or poor maintenance, failure to comply with the instructions in the user manual, and force majeure;

- the repair or replacement of movable parts (cords, wires, plugs, aerials, etc.), consumables (cells, batteries, paper, ink, etc.) needing regular replacement and the supply of cleaning products.

The warranty shall not apply :

- to any changes or repairs to the terminal Equipment undertaken by the Customer himself/herself or through the services of persons not designated by Belgacom;
- if the Customer removes or tampers with the manufacturer's serial numbers and/or brand names on the terminal Equipment.

Belgacom shall not be liable for any indirect or immaterial loss sustained by the Customer as a result of the malfunctioning of the terminal Equipment, such as any loss of production, revenue or contracts.

The General Terms and Conditions for the Sale of Terminal Equipment can be obtained on request from any Belgacom service available to the public or at www.belgacom.be.

Belgacom SA under public law,
Bd. du Roi Albert II 27,
B-1030 Brussels
VAT BE 0202.239.951, Brussels
Register of Legal Entities

belgacom

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