Make a Call

Handset	Lift Handset + Internal Number
	Lift Handset + 0 + External Number
	L1 or L2 + External Number
Speaker	+ Internal Number or + 0 + External Number
Headset	+ Internal Number or + 0 + External Number
Predial	Internal Number + Dial or 0 + External Number + Dial
Directory	Phone Bk + Personal Addr Book +...
Call Lists	Menu + List of calls +...
Redial	

Make a second Call while on a call

R + Internal Number or R + 0 + External Number

Conference

During a second call: Options + Conference + Select Party

Answer a Call

Handset	Lift handset
Speaker	or Answer
Headset	or Answer
Answer Second Call	Answer or Options +... or L1 or L2

Handle a Call

Hold/Retrieve	R
Transfer	R + Number + Hangup
Park/Unpark	Options + Park Current Call
Switch between Calls	L1 or L2

Divert

Divert all Calls/ Clear Divert	
Divert on busy	Menu + Call Diversion+ Divert on Busy
Divert No Answer	Menu + Menu + Call Diversion + Divert No Answer

Block outgoing identity

*30#

Voicemail

Listen to voicemails	+ Mailbox + Message List +..
Change Greeting	+ Mailbox + Setup Voice Mail + Intro Message + Record...
Remote Access	Dial # during voicemail greeting + user PIN

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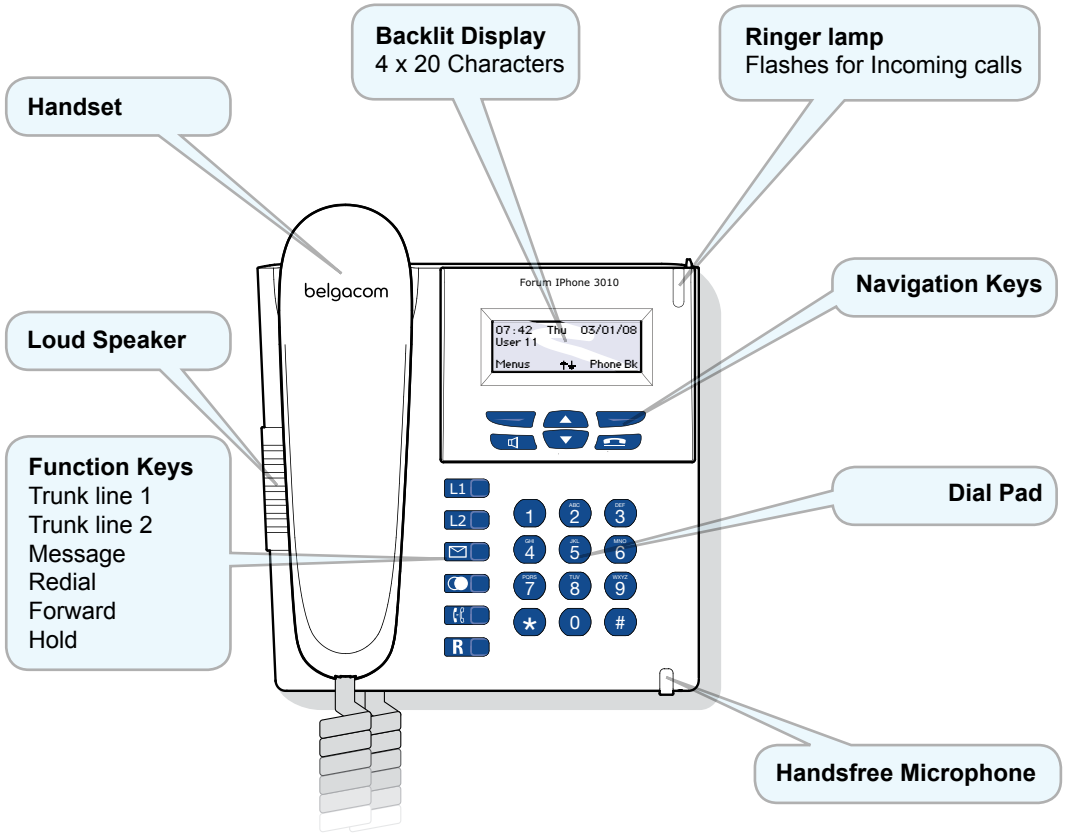
Forum IPhone 3010
Quick Reference Guide

For more detailed instructions see the Forum IPhone 3010 User Guide on www.selfcare.belgacom.be

Forum IPhone 3010 Quick Reference Guide



The Forum IPhone 3010 is a user-friendly Voice Over IP terminal which can be connected to a Forum 3000 IP PBX over an IP LAN or WAN (e.g. public Internet).

Connecting to the Forum 3000 VoIP Switch

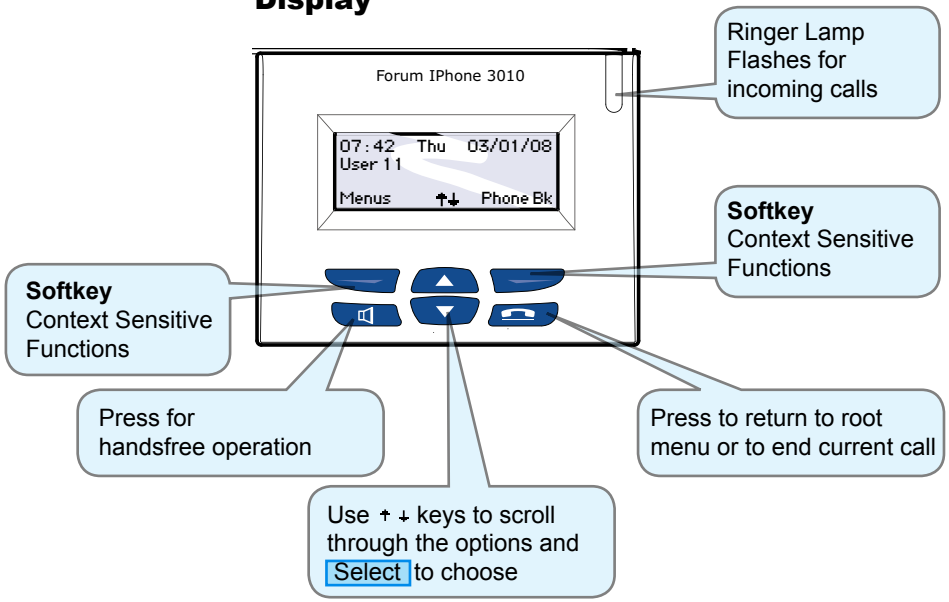
Connect the LAN port on the underside of the phone to the PoE LAN switch/hub with an ethernet cable. The phone will power up and automatically register with the Forum 3000 system on the LAN and display the time, date and user number. Once a phone has learned its IP registration details by auto-discovery on a LAN it may be connected to its Forum system, securely, remotely over the public Internet by simply plugging it into a broadband router.

Please consult the Forum IPhone 3010 installation manual on www.selfcare.belgacom.be

Function keys

- **Trunk 1** for a call on trunk line 1
- **Trunk 2** for a call on trunk line 2
- **MESSAGE** for voice mails and missed calls
- **REDIAL** for any of the last 10 numbers
- **FORWARD** to divert or forward calls
- **HOLD** to place a call on hold or retrieve a call

Display



Login to your personal IPhone page

You can easily manage your Forum IPhone settings, personal phonebook, call diversions and voicemails by logging into the Forum 3000 from a PC. Contact the Forum 3000 system administrator to receive your Username and PIN.