

Bizz Switch is available in two versions: Bizz Mobile Switch [A], and Bizz Office Switch [B]. In case of [A], the Switch number is a mobile number. It will be virtual, and will not have a physical SIM card linked to it. In case of [B], the Switch number is a fixed number. The fixed number is not virtual, and remains physically available at all times. This service requires a smartphone with minimum operating system Android 4.1, iOS 7 or Windows Phone 8.1. The "Bizz Switch" application needs to be downloaded and installed on the smartphone.

Bizz Mobile Switch is only compatible with certain Proximus pricing plans (as regards [A]) and certain fixed telephony products (as regards [B]) (List available in the shop). In case of a joint offer, the Customer accepts and acknowledges that his "Joint Offer" contract is amended to ensure that the joint offer is definitively linked to the mobile subscription of the Standard number when subscribing to this Service. Bizz Switch requires an Internet connection (Wi-Fi or mobile data) for Switch status. Bizz Switch has limited functionality in roaming; consult the roaming section in the application when abroad. All prices exclude VAT.

The Bizz Switch service will be billed on a monthly basis as soon as the Customer has activated the Bizz Switch option. There is no detailed reporting or split, on the bill of the Standard mobile number, between calls made with the Standard mobile number and the Switch number. No details can be requested by the Customer, for tax or any other purposes. If the Switch number is switched off for more than three days, all SMS messages will be lost.