



ACCESS

1. PHONE SERVICE

The general conditions can be obtained from customer service.

| 1.1. Phone Line/BIZZ IP Telephony Mono | Excl. VAT (EUR) | Incl. VAT (EUR) |
|--|-----------------|-----------------|
| SERVICE CALLS-STANDARD RATE (normal & temporary lines) | | |
| TRAVEL COSTS INCLUDED | | |
| Travel to the connection place | 40,4959 | 49,00 |
| NETWORK CONNECTION COSTS INCLUDED | | |
| Installation of connection point | 24,7934 | 30,00 |
| ACTIVATION COSTS INCLUDED | | |
| Activation | | |
| For the first line | 48,7603 | 59,00 |
| For each additional line requested simultaneously at the same address by the same line holder (only for Phone Line) | 20,6612 | 25,00 |
| <i>Exception: costs in case of merger, take-over of lines or configuration --> sliding scale rate applied without a subscription interruption</i> | | |
| For the first line (only for Phone Line) | 48,7603 | 59,00 |
| For the 2nd to the 20th line (per line) (only for Phone Line) | 10,0000 | 12,10 |
| Forfeit for more than 20 lines (only for Phone Line) | 250,0000 | 302,50 |
| SPECIAL CONNECTIONS (add. costs) (Phone Line) | | |
| Exceptional connections | | |
| <i>Connection to another exchange in the same telephone zone</i> | | On request |
| Temporary connection | | |
| <i>Temporary connection of fixed duration of less than one year</i> | | |
| Activation of the line | | On request |
| Charge for service call (if required) | | |
| Deactivation charges | | |
| For the first line | 70,6500 | 85,49 |
| For each additional line * | 35,3300 | 42,75 |
| <i>* (Same person, address and date)</i> | | |
| Conversion from DUO, Twin, ISDN-2/ISDNIP-2/Bizz IP Telephony Duo/Enterprise Voice Multi (2 channels) to Phone Line | | |
| Travel to the connection place | 40,4959 | 49,00 |
| Installation of connection point | 24,7934 | 30,00 |
| SERVICE CALLS-REDUCED SOCIAL RATE (Phone Line) | | |
| <i>Conditions for social telephone rate available from customer service.</i> | | |
| INCLUDING TRAVEL COSTS | | |
| Travel to place of connection | 20,2479 | 24,50 |
| INCLUDING COSTS FOR CONNECTION TO NETWORK | | |
| Installation of connection point | 12,3967 | 15,00 |
| INCLUDING ACTIVATION COSTS | | |
| Activation of the line | 24,3802 | 29,50 |
| TEMPORARY SUBSCRIPTIONS - PER LINE | | |
| RATE - Phone Line | | |
| Monthly subscription charge | 21,6942 | 26,25 |
| ORDINARY SUBSCRIPTIONS - PER LINE | | |
| <i>Minimum duration: 1 year - See Specific expenses & indemnities</i> | | |
| STANDARD RATE - Phone Line | | |
| Monthly subscription charge | 19,1157 | 23,13 |
| BIZZ IP Telephony Mono | | |
| Monthly subscription charge | 19,1157 | 23,13 |
| REDUCED RATE - Phone Line | | |
| For social reasons | 12,1736 | 14,73 |
| For certain press organizations | 9,5579 | 11,57 |
| <i>Conditions for social or press telephone rate are available from customer service</i> | | |

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| ADDITIONAL REPAIR SERVICES (per line or basic access) Phone Line | | |
| PRIVILEGE GUARANTEE (See specific costs and indemnities) | 1,2395 | 1,50 |
| Office (See specific costs and indemnities) | 3,7184 | 4,50 |
| CASCADE Phone Line) | | |
| Per line | 19,1157 | 23,13 |
| DIRECT INDIALING (analog junctions) (Phone Line) | | |
| Basic subscription per line | 19,1157 | 23,13 |
| Supplement for direct indialing | | |
| Monthly subscription charge (flat rate for 1 to 5 connections) | 154,9587 | 187,50 |
| Monthly subscription charge per additional connection | 30,9917 | 37,50 |
| Per group of 100 consecutive numbers (used or reserved) | 49,5868 | 60,00 |
| EXCEPTIONAL CONNECTION (Phone Line) | | |
| Standard rate | 19,1157 | 23,13 |
| In addition to the standard subscription | 9,6678 | 11,70 |
| Supplement by HM in a straight line between telephone exchanges | 5,9494 | 7,20 |
| ADDITIONAL SERVICES | | |
| CHOICE OF CALLING NUMBER FROM AVAILABLE NUMBERS | | |
| Access charge | 223,1405 | 270,00 |
| Monthly subscription charge | 4,9579 | 6,00 |
| KEEPING SAME CALLING NUMBER IN THE SAME TELEPHONE ZONE | | |
| Access charge | | Free |
| CHANGE OF CALLING NUMBER | | |
| Access charge | 27,5042 | 33,28 |
| SECRET UNPUBLISHED NUMBER | | |
| Month subscription charge for first number | | Free |
| For other numbers (same holder and address) | | Free |
| "PASSWORD" FUNCTION | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 0,6016 | 0,73 |
| PERMANENT CALLING RESTRICTION per type of call | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 3,2232 | 3,90 |
| REMOTE CONTROL OF CALLING RESTRICTION for all types of calls | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 3,2232 | 3,90 |
| Per activation | 0,1289 | 0,16 |
| PERMANENT INCOMING CALL BARRING | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 3,2232 | 3,90 |
| CALLING RESTRICTION TO INFOKIOSK (077, 0903, some 50 remote countries) | | |
| Access charge | | Free |
| CALLING RESTRICTION TO 090-NUMBERS (to 090-numbers, except numbers giving access to internet servers [from 090930 to 090936 inclusive]) | | |
| Access charge | | Free |
| PRE-SET NUMBER DIAL BY LIFTING RECEIVER (Hot line) | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription | 3,2232 | 3,90 |
| AUTOMATIC SIGNALING OF BILLING UNITS | | |
| Access costs | 0,0000 | 0,00 |
| Monthly subscription charge | 3,2232 | 3,90 |
| VALUE-ADDED SERVICES | | |
| Call Forwarding | 2,4711 | 2,99 |
| Call Waiting | 2,4711 | 2,99 |
| Number display (Caller ID - CLIP) | 3,2975 | 3,99 |
| Caller ID restriction (non-display of your number and name - CLIR) | | Free |
| Fixed Destination Call (FDC) | 2,4711 | 2,99 |
| Anonymous Call Rejection - (ACR) | 2,4711 | 2,99 |
| COMFORT® Services | 3,2975 | 3,99 |
| See and talk - (CLIP + Call waiting) | 4,1240 | 4,99 |
| Smart Services Benefit Pack - (CW, CF, FDC, CLIP, CNIP) | 4,1240 | 4,99 |
| 1919 (Automatic Recall) | | Free |
| Surf&Call | | Free |

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|---|--------------------------------|
| Three Party Conference | Free |
| RINGBACK | |
| Per call | Free |
| PHONE MAIL SERVICES | |
| Activation and deactivation of service | Free |
| Consulting received messages | |
| From Belgium | National Tariff |
| From another country | International Tariff |
| Programming of greeting | |
| From the number of a service beneficiary | Free |
| From another fixed-line telephone in Belgium | National Tariff |
| Notification | |
| To a pager | |
| To a fixed-line or mobile telephone in Belgium | Same tariff as from a landline |
| To another country | |
| <i>The caller forwarded to phone mail pays for his call without a supplement.</i> | |
| PHONE MAIL BASIC SERVICES | |
| Activation and deactivation of service | Free |
| Listen to received messages | Free |
| <i>The caller forwarded to phone mail pays for his call without a supplement.</i> | |

| 1.2. DIGITAL LINES : ISDN-2/ISDN-2/IP-2/Bizz IP Telephony Duo/Enterprise Voice Multi (2 channels) | Excl. VAT (EUR) | Incl. VAT (EUR) |
|--|------------------------|------------------------|
| SERVICE CALLS (normal & temporary lines) | | |
| INCLUDING TRAVEL COSTS | | |
| Travel to place of connection | 40,4959 | 49,00 |
| INCLUDING NETWORK CONNECTION | | |
| Installation of contact point | 52,0661 | 63,00 |
| ACTIVATION COSTS INCLUDED | | |
| Activation of ISDN-2 (Standard, Indialing, Cascade), ISDN-2/IP-2, BIZZ IP Telephony Duo, Enterprise Voice Multi | | |
| For the first line | 66,9421 | 81,00 |
| For each additional line requested simultaneously at the same address by the same line holder (only ISDN-2/ISDN-2/IP-2/Enterprise Voice Multi) | 33,4711 | 40,50 |
| <i>Exception: costs in case of merger, take-over of lines or configuration --> sliding scale rate applied without a subscription interruption (for ISDN-2 only)</i> | | |
| For the first line | 66,9421 | 81,00 |
| For the 2nd to the 20th line (per line) | 10,0000 | 12,10 |
| Forfeit for more than 20 lines | 250,0000 | 302,50 |
| CHANGE OF LINE CONFIGURATION | | |
| For all changes | | Free |
| SPECIAL CONNECTIONS (add. costs) | | |
| Temporary connection | | |
| <i>Temporary connection of fixed duration of less than one year</i> | | |
| Activation of the line | | |
| Charge for service call (if required) | | On request |
| Deactivation charges | | |
| For the first line | 83,0400 | 100,48 |
| For each additional line * | 41,5200 | 50,24 |
| <i>* (Same line holder, address and date)</i> | | |
| Conversion from Phone Line to DUO, Twin, ISDN-2/ISDN-2/IP-2/Bizz IP Telephony Duo/Enterprise Voice Multi (2 channels) | | |
| Travel to the connection place | 40,4959 | 49,00 |
| Installation of connection point | 52,0661 | 63,00 |
| SERVICE CALLS-REDUCED SOCIAL RATE (for ISDN-2 and ISDN-2/IP-2) | | |
| <i>Conditions for social and press telephone rate are available from customer service.</i> | | |
| INCLUDING TRAVEL COSTS | | |
| Travel to place of connection | 20,2479 | 24,50 |
| INCLUDING COSTS FOR CONNECTION TO NETWORK | | |

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|--|---|--------|
| Installation of connection point | 52,0661 | 63,00 |
| INCLUDING ACTIVATION COSTS | | |
| Activation of the line | 66,9421 | 81,00 |
| TEMPORARY SUBSCRIPTIONS - PER LINE | | |
| ISDN-2 & ISDN_oIP- 2 | | |
| Monthly rate ISDN2 Standard / Indialing / Cascade / ISDN _o IP-2 | 47,5860 | 57,58 |
| ORDINARY SUBSCRIPTIONS - PER LINE | | |
| <i>Minimum duration: 1 year - See Specific expenses & indemnities</i> | | |
| ISDN-2/ISDN_oIP-2 STANDARD | | |
| Standard rate - ISDN2 | 40,8876 | 49,47 |
| Reduced rate for social reasons | 33,9455 | 41,07 |
| Reduced rate for certain press organizations | 22,5984 | 27,34 |
| Additional calling number (6 max) | 1,4874 | 1,80 |
| Closed user group (per group) | 1,8592 | 2,25 |
| ISDN-2/ISDN_oIP-2 INDIALING | | |
| Standard rate - ISDN2 (per basic access) | 40,8876 | 49,47 |
| Reduced rate for certain press organizations | 22,5984 | 27,34 |
| In-dialing (per 10 numbers) | 7,4368 | 9,00 |
| Possibility to keep analog calling number (per number) | 7,4368 | 9,00 |
| Inbound Call Security | Free | |
| Closed user group (per group) | 1,8592 | 2,25 |
| | <i>price to be multiplied with # basic access</i> | |
| ISDN-2/ISDN_oIP-2 CASCADE | | |
| Standard ISDN2 rate (per basic access) | 40,8876 | 49,47 |
| Reduction for certain press organizations | 22,5984 | 27,34 |
| Closed user group (per group) | 1,8592 | 2,25 |
| | <i>price to be multiplied with # basic access</i> | |
| BIZZ IP Telephony Duo | | |
| Standard rate | 39,6967 | 48,03 |
| Enterprise Voice Multi (2 channels) | | |
| Standard rate | 39,6967 | 48,03 |
| CALL ATTEMPT ISDN-2 | | |
| Call attempt towards another ISDN- or Proximus TWIN line or from an ISDN - Proximus TWIN line to a line belonging to a digital mobile telephone network (call is not completed because the party called is on the line or doesn't reply); per call | 0,012645 | 0,0153 |
| ADDITIONAL REPAIR SERVICES (per line or basic access) | | |
| PRIVILEGE GUARANTEE (See specific costs and indemnities) | 1,2395 | 1,50 |
| Office (See specific costs and indemnities) | 3,7184 | 4,50 |
| DISCOUNTPLAN FOR ISDN-2 / ISDN_oIP-2 (BA) | | |
| DISCOUNT ON VOLUME | | |
| Monthly subscription charge | 500,0000 | 605,00 |
| Reduction (on monthly subscription) based on volume | | |
| 500 to 999 | 4% discount | |
| 1000 to 1499 | 4,8% discount | |
| 1500 to 1999 | 5,6% discount | |
| 2000 to 2499 | 6,4% discount | |
| 2500 to 2999 | 7,2% discount | |
| 3000 to 3499 | 8% discount | |
| 3500 to 3999 | 8,8% discount | |
| 4000 to 4499 | 9,6% discount | |
| >=4500 | 10% discount | |
| DISCOUNT ON LONG TERM | | |
| Monthly subscription charge | 500,0000 | 605,00 |
| A 3 year contract is signed | 10% discount | |
| ADDITIONAL SERVICES | | |
| 2 ANALOGUE PORTS ON ISDN_oIP-2 | | |
| Access charge | 66,9421 | 81,00 |
| Monthly subscription charge | 3,0000 | 3,63 |
| CHOICE OF CALLING NUMBER FROM AVAILABLE NUMBERS | | |
| <i>not applicable for series of 10 numbers</i> | | |
| Access charge | 223,1042 | 269,96 |
| Monthly subscription charge | 4,9579 | 6,00 |
| KEEP THE SAME CALLING NUMBER IN THE SAME TELEPHONE ZONE | | |

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|--|--------------------------------|-------|
| Access charge | Free | |
| CHANGE OF CALLING NUMBER | | |
| Access charge | 27,5042 | 33,28 |
| SECRET UNPUBLISHED NUMBER | | |
| Monthly subscription charge for the first number | Free | |
| For the other numbers (same titular and same address) | Free | |
| PASSWORD' CHANGE (per line) | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 0,6016 | 0,73 |
| CALLING RESTRICTION TO INFOKIOSK (077, 0903, some 50 remote countries) | | |
| Access charge | Free | |
| CALLING RESTRICTION TO 090-NUMBERS (to 090-numbers, except numbers giving access to internet servers [from 090930 to 090936 inclusive]) | | |
| Access charge | Free | |
| PERMANENT CALLING RESTRICTION per type of traffic (per line) | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 3,2232 | 3,90 |
| REMOTE CONTROLLED TRAFFIC RESTRICTION for all types of traffic (per line) | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 3,2232 | 3,90 |
| Per activation | 0,1239 | 0,15 |
| PERMANENT INCOMING CALL BARRING | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 3,2232 | 3,90 |
| PRE-SET NUMBER DIAL BY LIFTING RECEIVER (hot line) | | |
| <i>Only TWIN, ISDN-2 Standard</i> | | |
| Access charge | 0,0000 | 0,00 |
| Monthly subscription charge | 3,2232 | 3,90 |
| AUTOMATIC SIGNALING OF BILLING UNITS | | |
| Monthly subscription charge | 3,2232 | 3,90 |
| VALUE-ADDED SERVICES | | |
| Caller ID restriction (non-display of your number - CLIR) | Free | |
| Name display (Caller ID - CNIP) | 2,4711 | 2,99 |
| Anonymous Call Rejection - (ACR) | 2,4711 | 2,99 |
| RINGBACK | | |
| Per call | Free | |
| PHONE MAIL SERVICES | | |
| Activation and deactivation of service | Free | |
| Consulting received messages | Free | |
| From Belgium | National Tariff | |
| From another country | International Tariff | |
| Programming of greeting | Free | |
| From a fixed-line telephone | Free | |
| From another fixed-line telephone in Belgium | National Tariff | |
| Notification | Free | |
| To a pager | Same tariff as from a landline | |
| To a fixed-line or mobile telephone in Belgium | Same tariff as from a landline | |
| To another country | Same tariff as from a landline | |
| <i>Caller forwarded to phone mail pays for his call without supplement.</i> | | |
| PHONE MAIL BASIC SERVICES | | |
| Activation and deactivation of service | Free | |
| Listen to received messages | Free | |
| <i>The caller forwarded to phone mail pays for his call without a supplement.</i> | | |

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| 1.3. DIGITAL LINES (ISDN-30)/Enterprise Voice Multi 30-60-90-120 (per 30 channels) | Excl. VAT (EUR) | Incl. VAT (EUR) |
| SERVICE CALLS | | |
| ACTIVATION COSTS INCLUDED | | |
| ISDN-30/Enterprise Voice Multi 30 activation | | |
| per system | 1.930,5948 | 2.336,02 |
| ISDN-30 activation - Inside BCS | | |

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|--|----------------|----------|
| per system | 965,2974 | 1.168,01 |
| Exception: costs in case of merger, take-over of lines or configuration <i>Rate applied without a subscription interruption</i> | | |
| Flat rate whatever the number of lines | 250,0000 | 302,50 |
| Loadsharing activation | | |
| Outside BCS | 250,0000 | 302,50 |
| Inside BCS | 125,0000 | 151,25 |
| Service Level Agreement (SLA) - Enterprise Voice Multi | On request | |
| CHANGE OF LINE CONFIGURATION | | |
| For all changes | Free | |
| CHARGE FOR INSTALLATION OR CHANGE OF INDOOR INSTALLATION | | |
| Supply, laying of required cables | On request | |
| SPECIAL CONNECTIONS | | |
| Exceptional connections | On request | |
| <i>Connection to another exchange in the same telephone zone</i> | | |
| Temporary connection | | |
| <i>Temporary connection of fixed duration (max. 60 days)</i> | | |
| Activation of the line | Standard Price | |
| Charge for service call (if required) | On request | |
| MONTHLY SUBSCRIPTIONS- PER LINE | | |
| ISDN-30/Enterprise Voice Multi (per 30 channels) | | |
| Standard national rate (per Primary Rate Access) | 313,0000 | 378,73 |
| Numbering | | |
| Direct dialing (per 10 numbers) | 7,4368 | 9,00 |
| Direct dialing (per 100 numbers) | 32,0000 | 38,72 |
| Direct dialing (per 1000 numbers) | 128,0000 | 154,88 |
| Direct dialing (per 10,000 numbers) | 1.152,0000 | 1.393,92 |
| Closed user group (per group), price per PRA (ISDN-30) | 27,8880 | 33,74 |
| Inbound Call Security | Free | |
| Permanent restriction of identification of the line | Free | |
| Loadsharing service, price per PRA (ISDN-30) | 42,0000 | 50,82 |
| Reduced rate for certain press organizations | | |
| Per channel used by the editors | -6,9422 | -8,40 |
| EXCEPTIONAL CONNECTIONS | | |
| Standard national rate (per Primary Rate Access) | 313,0000 | 378,73 |
| In addition to the standard subscription | 89,4400 | 108,22 |
| Supplement by HM in a straight line between telephone exchanges | 5,3297 | 6,45 |
| DISCOUNTPLAN FOR ISDN-30 | | |
| Monthly subscription charge | 30,0000 | 36,30 |
| Reduction (on monthly subscription) based on volume | | |
| 1 to 14 | 0% discount | |
| 15 to 19 | 12% discount | |
| 20 to 39 | 13% discount | |
| 40 to 59 | 14% discount | |
| 60 to 79 | 15% discount | |
| 80 to 99 | 16% discount | |
| 100 to 119 | 17% discount | |
| 120 to 139 | 18% discount | |
| 140 to 159 | 19% discount | |
| >=160 | 20% discount | |
| Discounts on the installation fee of 2 ISDN-30 (per year) | | |
| ADDITIONAL SERVICES - PER 30 channels | | |
| CALLING RESTRICTION TO INFOKIOSK (077, 0903, some 50 remote countries) | | |
| Access restriction | Free | |
| CALLING RESTRICTION TO 090-NUMBERS (to 090-numbers, except numbers giving access to internet servers [from 090930 to 090936 inclusive]) | | |
| Access charge | Free | |
| PERMANENT TRAFFIC RESTRICTION by type of traffic | | |
| Monthly subscription charge | 46,4800 | 56,24 |
| PERMANENT INCOMING CALL BARRING | | |
| Monthly subscription charge | 46,4800 | 56,24 |
| AUTOMATIC SIGNALING OF BILLING UNITS (ISDN-30) | | |
| Monthly subscription charge | 46,4800 | 56,24 |

| 1.4. INTERNET | Excl. VAT (EUR) | Incl. VAT (EUR) |
|---|------------------------|------------------------|
| FOR STAND-ALONE PC | | |
| INSTALLATION | | |
| Activation (Installation Do-It-Yourself kit included) | 48,7603 | 59,00 |
| Installation of Internet and/or Proximus TV by Proximus | | |
| Full Installation | 48,7603 | 59,00 |
| Optional services | | |
| Purchase of Wi-Fi USB stick | 28,9256 | 35,00 |
| <i>Material, installation and configuration included.</i> | | |
| Additional cable (price per meter) | 2,4789 | 3,00 |
| <i>In the "Full install"-type installation formula's, 20 metres of cable are included</i> | | |
| Late cancellation | 48,7603 | 59,00 |
| Internet START SUBSCRIPTION (internet abon. incl.) | | |
| Monthly subscription charge | 22,7273 | 27,50 |
| Internet COMFORT SUBSCRIPTION (internet abon. incl.) ** | | |
| Monthly subscription charge | 35,4959 | 42,95 |
| Internet MAXI SUBSCRIPTION (internet abon. incl.) | | |
| Monthly subscription charge | 41,3140 | 49,99 |
| Internet MAXI FIBER SUBSCRIPTION (internet abon. incl.) | | |
| Monthly subscription charge | 46,8347 | 56,67 |
| Internet INTENSE SUBSCRIPTION (internet abon. incl.) | | |
| Monthly subscription charge | 52,3442 | 63,34 |
| ADDITIONAL VOLUME Internet START | | |
| 5 GB | 4,1322 | 5,00 |
| ADDITIONAL VOLUME Internet COMFORT | | |
| 20 GB | 4,1322 | 5,00 |
| Internet MULTI & SECURITY | | |
| Norton Security Antivirus, + 5 GB volume/month, up to 4 users | 4,1322 | 5,00 |
| Fixed IP option (on Office & Go Maxi) | | |
| Monthly subscription charge | 25,0000 | 30,25 |
| Fixed IP option (on Office & Go Intense) | | |
| Monthly subscription charge | 20,0000 | 24,20 |
| Office & Go Comfort | | |
| Monthly subscription charge | 41,1236 | 49,76 |
| Office & Go Maxi | | |
| Monthly subscription charge | 46,9417 | 56,80 |
| Office & Go Intense | | |
| Monthly subscription charge | 57,9719 | 70,15 |
| FOR COMPUTER NETWORKS | | |
| Office & Go Pro | | |
| Monthly subscription charge | 88,3529 | 106,9070 |
| Installation | 275,0000 | 332,7500 |
| Configuration changes (per change request) | 50,0000 | 60,5000 |
| Office & Go Pro Extended | | |
| Monthly subscription charge | 145,3529 | 175,8770 |
| Installation | 275,0000 | 332,7500 |
| Configuration changes (per change request) | 50,0000 | 60,5000 |
| Office & Go Pro Essential | | |
| Monthly subscription charge | 121,6529 | 163,35 |
| Installation | 275,0000 | 332,7500 |

| 1.5. Proximus TV | Excl. VAT (EUR) | Incl. VAT (EUR) |
|--|------------------------|------------------------|
| <i>Use of modem compatible with ProximusTV is necessary (possibility of buying via the Proximus points of sales)</i> | | |
| INSTALLATION | | |
| Activation (Installation Do-It-Yourself kit included) | 48,7603 | 59,00 |
| Installation of Internet and/or Proximus TV by Proximus | | |
| Full Installation (activation included) | 48,7603 | 59,00 |
| Optional services | | |
| Ethernet adapter (PLC) for 1 TV (2 adapters) | 66,1157 | 80,00 |
| Ethernet adapter (PLC) for 2 TV's (3 adapters) | 81,8182 | 99,00 |

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| Additional Ethernet adapter plugged into the electric mains (PLC) | 41,3223 | 50,00 |
| Adapter for wireless TV (Ruckus) - 1 T (2 adapters) | 66,1157 | 80,00 |
| Additional adapter for wireless TV (Ruckus) | 41,3223 | 50,00 |
| Purchase of Scart-connector - Connection of existing DVD or VCR (test not included) | 20,6612 | 25,00 |
| <i>Required in order to keep existing DVD or VCR in no free scart connector available on TV. Material and connecting included.</i> | | |
| Purchase of Wi-Fi USB stick | 28,9256 | 35,00 |
| <i>Material, installation and configuration included.</i> | | |
| Additional cable (price per meter) | 2,4789 | 3,00 |
| <i>In the "Full install"-type installation formula's, 20 metres of cable are included</i> | | |
| Decoder and remote control | | |
| Rental (1st decoder) | 6,6116 | 8,00 |
| Rental 2nd or 3rd decoder | 6,6116 | 8,00 |
| Rental 2nd or 3rd decoder (in a BIZZ pack or in a pack with Internet Comfort or Internet Maxi) | 4,9587 | 6,00 |
| Remote control (sale) | 12,3967 | 15,00 |
| Proximus TV SUBSCRIPTION/TV ON DEMAND | | |
| Monthly subscription charge TV Comfort | 11,1607 | 13,50 |
| Monthly subscription charge TV Everywhere | 4,0909 | 4,95 |
| Monthly subscription charge TV Replay | 2,4793 | 3,00 |
| Monthly subscription charge TV Replay+ | 4,1322 | 5,00 |
| Monthly subscription charge Netflix (1 screen in SD) | 6,6033 | 7,99 |
| Monthly subscription charge Netflix (2 screens in ND) | 9,0826 | 10,99 |
| Monthly subscription charge Netflix (4 screens in UHD) | 11,5620 | 13,99 |
| Monthly subscription charge Belgian Football | 9,8760 | 11,95 |
| Monthly subscription charge International Sport | 8,2231 | 9,95 |
| Monthly subscription All Sports | 14,0083 | 16,95 |
| Monthly subscription charge Adult channels | 12,3554 | 14,95 |
| Wanagogo pass, monthly subscription charge | 4,9174 | 5,95 |
| Monthly subscription fee Kids channels | 4,9174 | 5,95 |
| All kids, monthly subscription charge | 8,2231 | 9,95 |
| Movies & Series pass, monthly subscription charge | 8,2231 | 9,95 |
| All Entertainment, monthly subscription charge | 12,3554 | 14,95 |
| X-adult pass, monthly subscription charge | 12,3554 | 14,95 |
| All Adult, monthly subscription charge | 16,4876 | 19,95 |
| RTL à l'infini Selection, monthly subscription charge | 4,9174 | 5,95 |
| VRT Net gemist, monthly subscription charge | 4,9174 | 5,95 |
| Catalog of movies from 2,99 to 7,5€/movie depending on type of movie | 4,9174 | 5,95 |

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