

Proximus FlexIO

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (1). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services

Fixed Voice Telephony

Proximus FlexIO is a Communication Platform as a Service (CPaaS) solution. Digital and agile enterprises can easily integrate programmable communications and end-user interactions in their applications and business processes. Developers will find a rich set of REST APIs to integrate, while business users will be able to quickly develop simple communication use cases using the Visual Designer. Phone numbers served thru the platform are consumed from the cloud and not allocated to physical customer lines or phone appliances.

Price

Monthly fee: per initiated calendar month (excl. VAT): € 0.8 per fixed number

Consumption is based on “pay as you use” (PAYU) type service.

Service	Price excl. TVA	Unity
SMS (outgoing)	€ 0.095	by text message
Voice (outgoing call to mobile)	€ 0.37	per minute
Voice (outgoing call to landline)	€ 0.095	per minute
Voice (incoming call)	€ 0.0045	per minute
Conferencing	€ 0.0072	by conference
Recording	€ 0.0025	per minute
Visual designer	€ 30	Fixed price per initiated calendar month
2 Factor Authentication	€ 0.05	by request

Duration, renewal and termination

Being a self-service, pay-as-you-use platform, the customer subscription has no fixed usage term and automatically renews every month until the customer explicitly unregisters from the service. Un-subscriptions (user-initiated terminations) are handled in self-service thru the Proximus API Solutions platform.

(1) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

Features for end-users with disabilities

Detailed information on adapted solutions: www.proximus.be/handicap

Other relevant information

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)