

User guide

Yealink Dect W73P/H

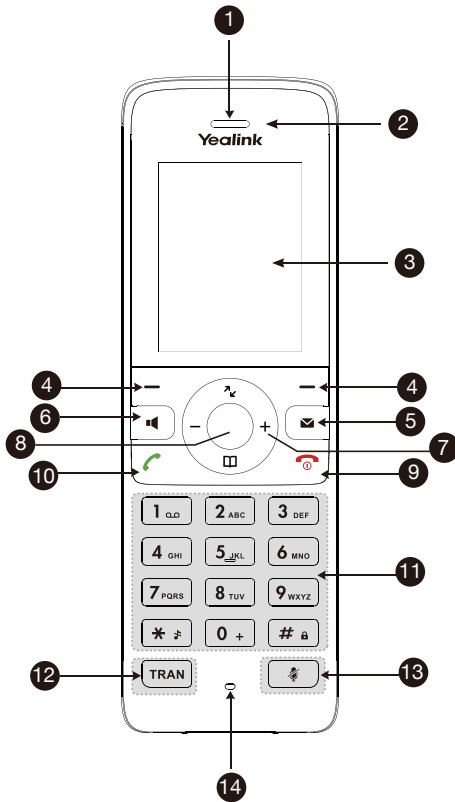


proximus

Manage Call Connect via:
<https://callconnect.proximus.be>

Username:
(by default this is your phone number, e.g. usr25201043)

Password:



1. Earpiece

2. Indicator light

Shows the status of calls, messages and charge.

3. Phone screen

Information about calls, messages, options... and also information about the caller and the duration of the call.

4. Option keys

5. Voice mail key

To listen to the messages on your voice mail.

6. Loudspeaker key

7. Navigation keys

To navigate through the menus.
Press **OK** to validate a choice.

8. OK key

9. End call/charge key

Long press to turn on or off the handset when inactive, cancel actions, finish a call or reject an incoming call.

10. Call key

11. Alphanumeric keyboard

To dial a phone number or to enter data according to the status of the device.

12. Transfer key

13. Mute key

Temporarily deactivates the microphone.

14. Microphone

How to use your YEALINK W73P/H

Making a call

Key in the internal or external phone number. Press the **Call** (key 10) to start the call.

Taking a call

Press the **Call** (key 10) and you will be in communication with the phone number that appears on the screen.

If you want to answer a call that is coming in on another device, use the code ***82*extension number #** or the code ***82#**, but in that case, you first have to create a collective phone number.

Transferring a call

Press the **Option** key (key 4), then select **Transfer**. Key in the internal number or phone number to which you want to transfer the call and press the **Call** key (key 10). To transfer the call, press the **Transfer** key (key 12).

Initiate a conference call

When you are in a call and want to add another person, press the **Option** key (key 4) and scroll down to select **Conference**. Your first interlocutor will be put on hold. Key in the phone number of the person you want to add to the conference call and press **#** or the **Call** key.

When the second interlocutor answers the call, establish the conference call by pressing the **Option** key (key 4) and all three interlocutors will be in the conference call. This procedure allows you to have 3 parties in a conference call.

Manage a second incoming call

To accept the second call: press the left option key (key 4) + the **Accept** key.

To reject the second call: press the right option key (key 4) + the **Reject** key.

To switch between calls: press the left option key (key 4) + the **Switch** key.

To end one of the calls: press right option key (key 4) **Option + Finish com**.

Save contact numbers in the phone book

To access the phone book, press the **Phone book** key in the menu (press **OK**). To navigate through the phone book, use the up and down keys.

To call a number from the phone book, navigate to it and press the **Call** (key 10).

To add an entry in the phone book, select **Create**. Key in the name using the alphanumeric pad. Validate the contact by pressing **Save**.

To edit an entry, navigate to it and select the **Option** menu and then **Details**. The steps are the same as for adding an entry (to remove a character, press the **Delete**).

To delete an entry, navigate to the entry and select the **Option** menu and then **Delete**. Press the **OK** key and the entry is deleted.

More info on: <https://callconnect.proximus.be>




Divert calls

- * To activate a call diversion, enter the code: ***21* destination number**.
- * To deactivate the call diversion, enter the code: **#21#**.
- * To divert calls to your voice mail, enter **1970** as destination number.

Consult your voice mail

Call **1969** and follow the directions.

Change the ringtone of the base station

1. Press the **OK** key to access the main menu.
2. Press  **Audio**  **Ringtones**  **Melodies**.
3. Press the up or down arrow to select the option **Call Intercom** or the desired line.
4. Press the right or left arrow to select and listen to the desired ringtone.
5. Press **Save** to accept the ringtone or press **Return** to cancel.

Do not disturb

To activate the **Do not disturb** mode, press the **OK** key and select **Call functions** and **Do not disturb**. Change the status to **Active**. The "No entry icon" appears on top of the screen. In this mode, you will no longer receive incoming calls.

To deactivate the Do not disturb mode, follow the same steps to switch to **Inactive**.

Redial

When you press the **Call** key, the last dialed numbers will appear on the screen.

Select the number you want to call using the up and down arrows and press the **Call** (key 10).

Call log

To access the call log, press the **Option** (key 4) and then choose the type of calls you want to view by moving through the options with the navigation keys. You can call a number directly by selecting it and pressing the **Call** key (key 10).

To exit the call log, press **Return**.

Regulatory Notices

Operating Ambient Temperatures

- Operating temperature: +14 to 122°F (-10 to 50°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

DC symbol

⎓ is the DC voltage symbol.

Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

Safety Instructions

Save these instructions. Read these safety instructions before use!

The following basic safety precautions should always be followed to reduce risk of fire, electrical shock, and other personal injury.

⚠ General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean.
- During the process of storage, transportation, and operation, please avoid collision and crash of the device.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Without prior written consent, no organization or individual is permitted to make any change to the structure or the safety design of the device. Yealink is under no circumstance liable to consequences or legal issues caused by such changes.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

⚠ Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Place the device on a stable and level platform.
- Please place no heavy objects on the device in case of damage and deformation caused by the heavy load.
- Keep at least 10 cm between the device and the closest object for heat dissipation.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.
- Keep the device away from any household appliance with strong magnetic field or electromagnetic field, such as a microwave oven or a refrigerator.

⚠ Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.

- Do not tread on, pull, or over-bend any cable in case of malfunction of the device.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately. Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

⚠ Cleaning Requirements

- Before cleaning the device, stop using it and disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry. Using a dirty or wet power plug may lead to electric shock or other perils.

⚠ ENVIRONMENTAL RECYCLING



Troubleshooting

The unit cannot supply power to Yealink device.

There is a bad connection with the plug.

1. Clean the plug with a dry cloth.
2. Connect it to another wall outlet.

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.
The cable between the unit and the Yealink device is connected incorrectly.

1. Connect the cable correctly.
You cannot connect the cable properly.
1. You may have connected a wrong Yealink device.

2. Use the correct power supply.
Some dust, etc., may be in the port.
1. Clean the port.

Contact your dealer or authorized service facility for any further questions.

Contact Information

YEALINK NETWORK TECHNOLOGY CO.,LTD.

309, 3rd Floor, No.16, Yun Ding North Road, Huli District, Xiamen City, Fujian, P.R.C

YEALINK (EUROPE) NETWORK TECHNOLOGY B.V.
Strawinskyaan 3127, Atrium Building, 8th floor, 1077ZX Amsterdam, The Netherlands

YEALINK (USA) NETWORK TECHNOLOGY CO., LTD.
999 Peachtree Street Suite 2300, Fulton, Atlanta, GA, 30309, USA
Made in China



Declaration of Conformity

We,

YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD

Address: 309, 3rd Floor, No.16, Yun Ding North Road,
Huli District, Xiamen City, Fujian, P.R. China

CE DATE: 20th /June/2021

declare that the product

Type: DECT IP Base Station

Model: W70B

meets the essential requirements and other relevant provisions according to the following EC directive

Directive: 2014/30/EU, 2014/35/EU, **RED 2014/53/EU**;

The presumption of conformity with the essential requirement is ensure according to :

Article 3.1 a :(protection of the health &the safety of the user)

Safety: **EN 62368-1:2014+A11:2017**

SAR: ETSI EN 50663:2017, EN 62479:2010

Article 3.1 b :(protection requirement with respect to electromagnetic compatibility)

EMC: EN55032:2015 and EN55032:2015/A11:2020, EN55035:2017,

EN 55035:2017/A11:2020, EN 61000-3-2:2014, EN 61000-3-2:2014,

EN 61000-3-3:2013/A1:2019, EN 61000-3-3:2013/A1:2019

EN301489-6 V2.2.1,EN301489-1 V2.2.3

Article 3.2 (effective use of the radio spectrum)

Radio: ETSI EN 301406 V2.2.2

Directive 2011/65/EU and (EU)2015/863 of the European Parliament and of the Council of 8 June 2011 and 4 June 2015 on the restriction of the use of certain hazardous substances in electrical and electronic equipment(RoHS 2.0)

Directive 2012/19/EU of the European Parliament and of the Council of 4.July.2012 on Waste electrical and electronic equipment(WEEE)

Regulation (EC) No.1907/2006 of the European Parliament and of the Council of 18.December.2006 on Registration, Evaluation, Authorization, and Restriction of Chemicals (REACH)

NAME: Huahu Wang

DATE: 20th /June/2021

TITLE: Senior Manager



Huahu Wang



Declaration of Conformity

We,

YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD

Address: 309, 3rd Floor, No.16, Yun Ding North Road,
Huli District, Xiamen City, Fujian, P.R. China

CE DATE: 20th /June/2021

declare that the product

Type: DECT IP Phone

Model: W73H

meets the essential requirements and other relevant provisions according to the following EC directive

Directive: 2014/30/EU, 2014/35/EU, **RED 2014/53/EU**;

The presumption of conformity with the essential requirement is ensure according to :

Article 3.1 a :(protection of the health &the safety of the user)

Safety: **EN 62368-1:2014+A11:2017**

SAR: ETSI EN 50566:2017, EN 50566:2017

Article 3.1 b :(protection requirement with respect to electromagnetic compatibility)

EMC: EN55032:2015 and EN55032:2015/A11:2020, EN55035:2017,

EN 55035:2017/A11:2020, EN 61000-3-2:2014, EN 61000-3-2:2014,

EN 61000-3-3:2013/A1:2019, EN 61000-3-3:2013/A1:2019

EN301489-6 V2.2.1,EN301489-1 V2.2.3

Article 3.2 (effective use of the radio spectrum)

Radio: ETSI EN 301406 V2.2.2

Directive 2011/65/EU and (EU)2015/863 of the European Parliament and of the Council of 8 June 2011 and 4 June 2015 on the restriction of the use of certain hazardous substances in electrical and electronic equipment(RoHS 2.0)

Directive 2012/19/EU of the European Parliament and of the Council of 4.July.2012 on Waste electrical and electronic equipment(WEEE)

Regulation (EC) No.1907/2006 of the European Parliament and of the Council of 18.December.2006 on Registration, Evaluation, Authorization, and Restriction of Chemicals (REACH)

NAME: Huahu Wang

DATE: 20th /June/2021

TITLE: Senior Manager



Huahu Wang



About Yealink

Yealink (Stock Code: 300628) is a global brand that specializes in video conferencing, voice communications and collaboration solutions with best-in-class quality, innovative technology and user-friendly experience. As one of the best providers in more than 140 countries and regions, Yealink ranks No.1 in the global market share of SIP phone shipments (Global IP Desktop Phone Growth Excellence Leadership Award Report, Frost & Sullivan, 2019).

Technical Support

Visit Yealink WIKI (<http://support.yealink.com/>) for the latest firmware, guides, FAQ, Product documents, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (<https://ticket.yealink.com>) to submit all your technical issues.

YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD.
Web: www.yealink.com
Copyright©2020 YEALINK(XIAMEN) NETWORK
TECHNOLOGY CO.,LTD.All rights reserved.