



Emergency numbers

Addendum n°16 to the Proximus Reference Interconnect Offer valid as from 01/07/09

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Sensitivity Unrestricted

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1. Introduction

This Addendum to the Proximus Reference Interconnect Offer 2006 concerns:

- Calls to 3 Digits Emergency numbers

This Addendum comes into effect as from 01/07/09. The section of the BRIO, which is impacted by this Addendum, is indicated in the subsequent paragraph.

2. Adaptation of Section 3.2.1 of the BRIO2006

Section 3.2.1 of the Reference Interconnect Offer is to be replaced by the following text:

3.2.1 Calls to 3 or 6 Digits Emergency numbers

The access to 3 or 6 Digits Emergency Services offered by Proximus covers the termination by Proximus of Calls in pre-determined installations all over Belgium. Different numbers of three or six digits are allocated for different types of Emergency Services. The present section of this Reference Interconnect Offer covers the services identified by the following numbers: 100 (Medical Urgency Service and Fire brigade), 101 (Police Services), Children's Phone (102, 103 and 104: covering the languages Dutch, French and German), 116000 & 110 (European Centre for Missing and Sexually Exploited Children), 112 (European Emergency Service) and Telephone Crisis Intervention (106, 107 and 108: covering the languages Dutch, French and German). Calls to 3 or 6 Digits Emergency Services are free of charge for the calling end-user in accordance with the regulatory framework.

Given the nature of the 3 or 6 Digits Emergency Services, the access to these services by interconnected Operators is subject to a number of technical conditions which must form the object of an agreement between the Parties prior to the opening of these services. In particular, the Operator will have to insert some specific information in the "called party number" parameter of the signalling messages sent to the ProximusNetwork as described in the relevant technical specifications. This information includes in particular the identity of the emergency dispatching centre that will treat the call and which is determined by the competent authorities. The Network of the Operator must pass the full CLI to the Proximus Network and that CLI will be provided by Proximus to the 100/101/116000/112-services. In addition, these Emergency Services must be provided with an access to a database in case they need more information about the calling party. This access by the emergency dispatching centres could be based on an access to a Proximus database which would then integrate the necessary data regarding the Operator's end-users and with regard to which the Parties will have to enter into an agreement covering, as a pre-condition for the provision by Proximus of the services dealt with in the present section, the technical aspects of this integration.

Calls to 3 or 6 Digits Emergency Services can only be handed over at Proximus Area Access Points.

The prices applicable for the termination by Proximus of Calls to the 3 or 6 Digits Emergency Services are set out in §16.2.2.1 and §16.2.2.2. The prices indicated in §16.2.2.1 include the access by the Emergency Services to the Proximus database which integrates the data regarding the Operator's end-users. At the time of drafting of this Reference Interconnect Offer, it was unclear whether an Operator would be allowed to provide the latter data to the Emergency Services concerned in a manner independent from Proximus's database. If such a solution were to be permitted by the competent authorities and implemented by an Operator, Proximus would apply to that Operator the same prices as those indicated in §16.2.1 for the termination of Calls from that Operator's Network to the Emergency Services.

3. **Adaptation of Section 3.2.2 of the BRIO2006**

Section 3.2.1 of the Reference Interconnect Offer is to be replaced by the following text:

3.2.2 Calls to Emergency Services which are not addressed by 3 or 6 Digits numbers

The prices applicable for the termination by Proximus of Calls to Emergency Services which are not addressed by a 3 or 6 digit number are set out in §16.2.2.3.

4. **Adaptation of Section 16.2.2.1 of the BRIO2006**

Section 16.2.2.1 of the Reference Interconnect Offer is to be replaced by the following text:

16.2.2.1 Calls to 100,101 and 112

(all values in eurocent)

Type of Call	Set-up Charge		Duration charge (per min)	
	Peak	Off Peak	Peak	Off Peak
Intra Access Area	2,523	2,312	0,727	0,381
Extra Access Area	2,648	2,378	0,932	0,489

5. **Adaptation of Section 16.2.2.2 of the BRIO2006**

Section 16.2.2.2 of the Reference Interconnect Offer is to be replaced by the following text:

16.2.2.2 Calls to 102, 103, 104, 106, 107, 108 and 110

(all values in eurocent)

Type of Call	Set-up Charge		Duration charge (per min)	
	Peak	Off Peak	Peak	Off Peak
Intra Access Area	0,443	0,232	0,727	0,381
Extra Access Area	0,568	0,298	0,932	0,489

6. Adaptation of Section 16.2.2.3 of the BRIO2006

Section 16.2.2.3 of the Reference Interconnect Offer is to be replaced by the following text:

16.2.2.3 Calls to Emergency Services which are not identified by 3 Digits

In case the Emergency Services are addressed by the geographic numbers characterising the network termination points of the Emergency Services concerned, the same prices apply as those indicated in §16.2.1.

In case the Emergency Services are addressed by 116000, a 0800 or a 070 number, the following prices will be charged to the Operator:

(all values in eurocent)

Type of Call	Set-up Charge		Duration charge (per min)	
	Peak	Off Peak	Peak	Off Peak
Intra Access Area	1,686	0,884	0,727	0,381
Extra Access Area	1,811	0,950	0,932	0,489