

SD-WAN Meraki (on Proximus connectivity)

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services

Non M2M Transmission services:

SD-WAN Meraki is an intelligent application layer, based on material from Meraki, on top of connectivity from Proximus or another provider.

Services :

- Connectivity Aggregation
- Security (basic security and advanced security): firewall
- Backup option
- Traffic Steering
- SLA :
 - Repair at the end of the next business day
 - Same working day repair (within intervention window)

The intervention window is from Mon-Fri 8h-22h and Sat 8h-16h30. Outside these hours the 'stop-clock' principle applies.

This service is subject to Proximus connectivity. A similar service is also available on non-Proximus connectivity but is not part of this contractual summary.

Price

Price depends on customer's choice. This is a function of the underlying connectivity, level of security, type of SLA, backup. The price is therefore project-based

Duration, renewal and termination

Initial fixed term of 12, 36 or 60 months. The contract is not tacitly renewed for an indefinite period. Service charges are due until the service is deactivated. In case of early termination during one fixed term, the termination indemnity as stipulated in the contract is due.

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

Other relevant information

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)