

Professional Internet solutions on fiber (temporary)

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

Fixed Internet Access :

Professional Internet products offered on fiber, using GPON technology.

	FullFiber Extended (temporary)
Equipment	One Access 521 (LTE)
Internet access via a fix line	Included
Monthly internetvolume	Unlimited (no FUP)
IPv4-address	Static
IPv6-block	Static
SLA	Repair by end of next business day
Wifi	Standard included
DNS	Not applicable
10 e-mail addresses	Not applicable
Mobile backup (backup connectivity via 4G-network)	Included

Optionally :

	FullFiber Extended (temporary)
Telephony (via VoIP)	Optional
IP pack (extra fixed IPv4-addresses)	Optional
FullFiber Boost Pro (speed increase)	Not applicable
Extended Boost Pro (speed increase)	Optional

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (O J L 321, 17.12.2018, p.36)

Speeds of the internet service and remedies

Fixed Internet Access	Speed	
	Download	Upload
Min	(1)	(1)
Normally available	(1)	(1)
Max	(1)	(1)

(1) Your fixed internet speed depends on your address, see www.proximus.be/internetspeed. and select Internet FullFiber Extended.

Price

Price in €, VAT excl.	FullFiber Extended (temporary)
Monthly rental	€165/m
Additional fixed prices	€900 installation

Other compatible options: price on demand (depending on configuration)

Duration, renewal and termination

- Fixed term of less than 12 months to be determined by the customer.
- The service will be terminated on the date defined by the customer at the time of contract subscription.
- Service fees due until deactivation of the service. In case of early termination, the contractually agreed termination fee will be due.

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

Other relevant information

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)