Belgacom Twist 599

User manual





Table of contents

l	Important	4	3.8	Checking the signal	
				strength	14
1.1	Power requirements	4	3.9	Missing handset(s)	14
1.2	Using GAP standard		-	· · · · · · · · · · · · · · · · · · ·	
	compliance	5	3.10	Menu structure	15
1.3	Recycling & disposal	6	4	Call	16
1.4	Environmental information	7	4.1	Making a call	16
2	Your phone	8	4.2	Ending a call	16
2.1	What's in the box	8	4.3	Answering a call	17
2.2	Overview of your phone	9	4.4	During a call	17
2.3	Overview of the base		4.5	Using handsfree	17
	station	10	4.6	Using quick dial	17
2.4	Display icons	11	4.7	PhoneMail	18
2.5	The menus	11			
			5	Intercom and Conference Calls	19
3	Getting started	12			
3.1	Connect the base station	12	5.1	Calling another handset	19
3.2	Connect your charger	12	5.2	Transferring a call	19
3.3	Install your handset	12	5.3	Making a conference call	19
3.4	Checking the battery level	13	6	Text and Numbers	21
3.5	Configure your		6.1	Entering text and numbers	21
	Twist 599	13	_		
3.6	Setting the clock	13	7	Phonebook	22
3.7	What is standby mode?	14	7.1	Viewing the phonebook	22
			7.2	Calling from the phonebook	22

Table of contents 1

Table of contents

7.3	Adding a record	22	10	Custom Options	26
7.4	Editing a record		10.1	Personalizing your	27
7.5	Deleting a record	23		phone's display	26
7.6	Deleting all records	23	10.2	Personalizing your phone's sounds	26
3	Call log	24	10.3	Auto conference	26
3.1	Viewing the call records	24	11	Advanced Settings	27
3.2	Returning a call	24	11.1	ECO mode	27
3.3	Saving a call record to	24	11.2	Registering handset(s)	27
	your phonebook	24	11.3	Recall selection	28
3.4	Deleting a call record	24	11.4	Restoring default settings	28
3.5	Deleting all call records	24		restoring deliant sectings	
,	Redial List	25	12	The Answering Machine	29
9.1	Viewing the redial records	25	12.1	Turning the answering machine on or off	29
9.2	Redialing a call	25		machine on or on	
9.3	Saving a redial record to		12.2	Greeting message	29
,.J	your phonebook	25	12.3	Incoming messages (ICM)	30
9.4	Deleting a redial record	25	12.4	Call screening	31
9.5	Deleting all redial records	25	12.5	Setting the ring delay	31
			12.6	Setting the answering machine language	31

2 Table of contents

Table of contents

13	Default (pre-programmed)	
	settings	32
14	Technical Data	33
15	Frequently asked	
	questions	34
16	Declaration of	
	Conformity	36
17	Guarantee terms	37
18	Index	38

Table of contents 3

1 Important

This product is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

1.1 Power requirements

- This product requires an electrical supply of 100-240 volts, single-phase alternating current, excluding IT installations defined in standard EN 60950.
- The electrical network is classified as dangerous according to criteria in the standard EN 60950. The only way to power down this product is by unplugging the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages, as defined in the standard EN 60950). Following a power cut, the call in progress, as well as the date and time settings will be lost.

Warning

- Do not allow the handset to come into contact with liquids or moisture.
- Do not open the handset, base station or charger. This could expose you to high voltages.

- Do not allow the charging contacts or the battery to come into contact with conductive materials.
- There is a slight chance that your product could be damaged by an electrical storm. We recommend that you unplug the product from the power supply and telephone socket during a storm.
- Do not use the handset in an explosive hazard area such as where there is gas leaking.
- It is recommended that this product is not used near intensive care medical equipment or by persons with pacemakers.
- This product can interfere with electrical equipment such as answering machines, television, radio, and computers if placed too close. We recommend that you position the base station at least one meter from such appliances.
- Use only the mains adapter supplied with this equipment. Incorrect adapter polarity or voltage can seriously damage the unit.

Base adapter:

Belgacom S005CB0500050

Input: 100-240VAC / 150mA, 50/60 Hz

Output: 5 VDC, 500mA Charger adapter:

Belgacom S002CB0500021

Input: 100-240VAC / 100mA, 50/60 Hz

Output: 5 VDC, 210mA

 CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. Use only with Belgacom, type no.: Multi-Life 600mAh (2x 1.2V AAA 600mAh Ni-MH) rechargeable battery. Use only the recommended type supplied with this product. Dispose of used batteries according to the instructions.

Recommended type:

Belgacom 1.2V 600mAh AAA rechargeable batteries, Multi-Life 600mAh

- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
- This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Do not use the product in places where there are explosive hazards.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Active mobile phones in the vicinity may cause interference.

About operating and storage temperatures:

- Operate in a place where temperature is always between 0 and 35° C.
- Store in a place where temperature is always between -20 and 45° C.
- Battery life may be shortened in low temperature conditions.

⚠ Warning

Metallic objects may be retained if placed near or on the handset receiver

1.2 Using GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Twist 599 handset and base station are GAP compliant, which means they guarantee the minimum functions: register a handset, take the line, make a call and receive a call. The advanced features may not be available if you use them with other makes

To register and use Twist 599 handset with a GAP compliant base station of different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described in this manual for registering a handset.

To register a handset from different make to Twist 599 base station, put the base station in registration mode, then follow the procedure described in the handset manufacturer's instructions

1.3 Recycling & disposal

Disposal instructions for old products: The purpose of the WEEE directive (Waste Electrical and Electronic Equipment: 2002/96/EC) is to ensure that products are recycled using the best available treatment, recovery and recycling techniques to ensure human health and high environmental protection. Your product is designed and manufactured with high quality materials and components which can be recycled and reused. Do not dispose of your old product in your general household waste bin. Inform yourself about the local separate collection system for electrical and electronic products marked by this symbol.



Use one of the following disposal options:

- Dispose of the complete product (including its cables, plugs and accessories) in the designated WEEE collection facilities.
- If you purchase a replacement product, hand your complete old product back to the retailer. The shop should accept it as required by the WEEE directive.

Disposal instructions for batteries:

Batteries should not be disposed of with general household waste.



Packaging information:

Belgacom has marked the packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.



A financial contribution has been paid to the associated national recovery & recycling system.



The labelled packaging material is recyclable.

1.4 Environmental information

The equipment that you bought has required the extraction and use of natural resources for its production. It may content hazardous substances for the health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end life equipment in a sound way.

The crossed-bin symbol invites you to use those systems.

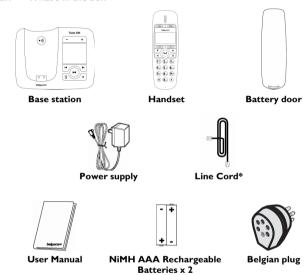
If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration

You can also contact us for more information on the environmental performances of our products.

2 Your phone

Congratulations on your purchase and welcome to Belgacom!

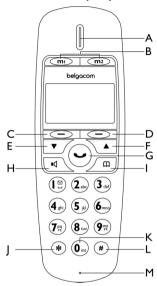
2.1 What's in the box



Note

*The line adapter may not be attached to the line cord. You may find the line adapter in the box. In this case, you have to connect the line adapter to the line cord first before plugging the line cord to the line socket.

2.2 Overview of your phone



- A Earpiece
- B Memory keys mi m2
 Quick dial your stored phone
 numbers
- C Left Softkey

 Select the function displayed on the handset screen directly above it.

 Enter received calls and redial lists Mute/unmute microphone
- D Right Softkey

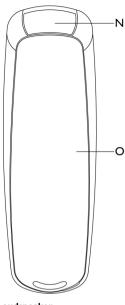
 Select the function displayed on the handset screen directly above it.

 Access main menu
 Exit menu / operation

- Scroll down menu
 Decrease earpiece and loudspeaker
- F Up key Scroll up menu
 Increase earpiece and loudspeaker
- G Talk / End key S Make and receive calls End call
- H Speaker key
 Turn speaker on / off
 I Phonebook key
 Enter phonebook
- J Star key *

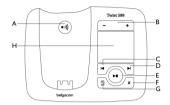
volume

- K Intercom / Conference key © Dial 0
 Make intercom call
 Make conference call
- L Pause key #
 Dial # and enter pause
- M Microphone



- N Loudspeaker
- O Battery door

2.3 Overview of the base station

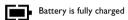


- A Paging key (*)
 Find handset(s)
 Enter registration mode
- B Volume up/down + Increase/Decrease speaker volume
- C Previous key Skip backward during playback
- D Next key Skip forward during playback
- E Play/Stop key Play messages
 Stop message playback
- F Delete key 🗷 Delete messages
- G On/Off key Turn the answering machine on/off
- H Message counter
 Display message number
 Display answering machine operation

2.4 Display icons



Each icon gives you a visual message of what is happening on your handset.



Battery is fully discharged







Speaker on

Ringer off

Answering machine

Signal strength

ECO mode*

*When the ECO mode is activated, this icon will replace the ψ icon in the display.

2.5 The menus

Your phone offers a variety of features and functions grouped in the menus.

2.5.1 Browsing the menus

The main menu includes the Date & Time, Ring Tones, Language, Key Beep, Conference and Answering Machine

From standby mode, you can,

- Press the right softkey MENU to enter the main menu.
- Press the left softkey CALLS to enter the received calls and redial lists.
- Press ___ to enter the phonebook.
- Tip
 Use or to navigate the menus.
- **ଔ** Tip

Exit to previous menu. Press the right softkey BACK to exit to the previous menu. All unconfirmed changes will not be saved.

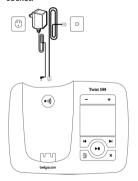
3 Getting started

3.1 Connect the base station

 Connect the power adapter jack to the socket on the bottom of the base station



- Connect the mains adapter to a standard wall outlet.
- Connect the telephone line cord to the phone socket at the bottom of the base station and the wall phone socket.



3.2 Connect your charger

(For multi-pack models only)

Connect the AC power adapter to a standard wall outlet.



3.3 Install your handset

Warning

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. Use only with Belgacom, type no.: Multi-Life 600mAh (2x 1.2V AAA 600mAh Ni-MH) rechargeable battery. Use only the recommended type supplied with this product. Dispose of used batteries according to the instructions.

Note

Charge the handset(s) for 24 hours before initial use!

The batteries are pre-installed in your handset. Before charging, remove the insulation foil by pulling the tab off your handset.



Place the handset on the base.





Handset may get warm during initial charging. This is normal. The handset may take a few seconds to power up.

3.4 Checking the battery level The battery icon displays the current battery level.

	Battery full
\Box	Battery empty. Require charging.

Your handset may power down shortly if it is not charged after the battery is empty. If you are on the phone when the battery is nearly empty, you will hear warning tones. Your call may be cut off shortly after the warning.

3.5 Configure your Twist 599

Before you use your phone, you will be prompted to select the language for the phone menu. After charging it for a few minutes, the language selection screen appears. Use or to choose your desired language and press **OK** to confirm.

❸ Tip

You will be prompted to set the date and time for your handset after the first configuration. (see "Setting the date and time" in chapter 3.6.1)

If there are no key presses for 15 seconds, the handset will automatically return to idle mode. It will also return to idle mode automatically when you place the handset back on the base station.

3.6 Setting the clock

Your phone has a digital clock. Set the clock before initial use of the phone.

3.6.1 Setting the date and time

- 1 Press MENU.
- Select DATE & TIME. Press OK to enter SET DATE mode.
- Use the digit keys to enter the date.
- 4 Press OK.
 - The handset displays the time editing screen.
- Use digit keys to enter the time.

 Press the right softkey to select AM or PM.
- 6 Press OK.
 - · The setting is saved.

3.7 What is standby mode?

Your phone is in standby mode when it is idle. The standby screen displays the handset name, the handset number, the signal icon. and the battery icon.



Note

When the phone is idle for a few seconds. the backlight of your phone will go off. If the phone is left idle for the next 20 seconds, it will switch to SCREENSAVER mode displaying the time in digital clock format.

3.8 Checking the signal strength

The signal icon Ψ displays the link status between your handset and the base station. A steady icon means your handset and the base station are linked. A flashing icon means your handset and the base station are not linked.

If you move too far away from the base station while you are on the phone, you will hear warning tones notifying you that your handset is almost out of range - lost link. Take your handset closer to the base station or your call may be cut off shortly after the warning.



Note

If your handset has lost link, you will not be able to make or receive any calls. You will also not be able to carry out many of the phone's functions and features.

3.9 Missing handset(s)

- Press on the base station. П
 - All the handsets connected to this base station ring.
- Press on the base station again 2 to stop paging.
 - All the handsets stop ringing

Press any key on the handset to stop the paging for all handsets (except if you press SILENT, it will only stop paging for that handset).

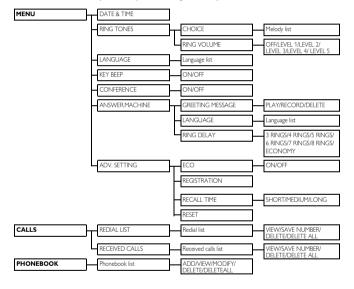
3.10 Menu structure

The table below describes the menu tree of your phone. From standby mode, you can:

- Press the right softkey MENU to enter the main menu.
- Press the left softkey CALLS to enter the received calls and redial lists.
- Press ___ to enter the phonebook.

Use the ____ or ___ keys to navigate within the menus and press left softkey ____ OK to enter each option.

To exit the menu or operation, press the right softkey BACK.



Call



Emergency Call. This telephone is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

4 1 Making a call

This section describes the different ways to make a call



Signal Strength. Check the signal strength before making a call and during a call. For details, see "Checking the signal strength" on page 14.

- Press 🖭. П
- Dial the phone number. The number displays on the screen and is dialed out.

■ Note

Call Timer. The call timer displays the talk time of your current call.

Note

Low Battery. During a call, you will hear warning tones if your handset is almost out of battery. Charge your handset or your call may soon be cut off. For details, see "Checking the battery level" on page 13.

Pre-dialing 4.1.1

Pre-dialing lets you view and edit the number before making the call.

Enter the phone number. The number displays on the screen. You can make changes before dialing out. Press oto dial out the call.

Tip

Press CLEAR to erase a digit. Press and hold # to enter a pause. P displays on the screen.

4.1.2 Calling from the redial list

- Press CALLS
- 2 Select REDIAL LIST Press OK
- Select the record you want to call.
- Press on dial out the call 4

4.1.3 Calling from the phonebook

For details on the phonebook, see "Phonebook" on page 22.

- Press (m) to access the phonebook.
- Select the phonebook record you 2 want to call.
- Press to dial out the call

4.1.4 Calling from the call log

You can return a call from the incoming (received or missed) call log. For details, see "Call log" on page 24.

- Press CALLS.
- Select RECEIVED CALLS. Press OK. 2
- 3 Select the call record you want to call.
- Press o to dial out the call.

4.2 Ending a call Press .

Tip

Auto hang up. Place the handset on the base or charging cradle to end the call automatically.

Call 16

4.3 Answering a call

When you receive a call, your phone rings and the LED blinks. Press $\stackrel{\bigodot}{\odot}$ to answer the call.

Warning

When the handset rings during an incoming call, do not put the handset too close to your ear as the ringer volume may damage your hearing.



Caller ID Service. Subscribe from Belgacom.



Missed Call Alert. When a call is missed, your handset displays a notification message. The \prod icon flashes.

4.3.1 Turning off the ringer

You can turn off the ringer for all incoming calls.

For details on the ringer setting, see "Personalizing your phone's sounds" on page 26.



Silent Ringer. When the phone is ringing, press SILENT to turn off the ringer for the current call.

4.4 During a call

This section describes the features that are available during a call.

4.4.1 Adjusting the earpiece or loudspeaker volume

Press or to adjust the volume during a call.

 The volume is adjusted and the phone goes back to the call screen.

4.4.2 Muting the microphone

The mute feature allows you to speak to someone in the house privately.

- Press **MUTE** during a call to mute the microphone.
 - The caller cannot hear you, but you can still hear his voice.
- Press UNMUTE to un-mute the microphone.
 - You can now communicate with the caller.

4.5 Using handsfree

Press to turn on/off the speaker.



Handsfree. Handsfree activation can suddenly increase the earpiece volume to a very high level. Make sure the handset is not too close to your ear.

4.6 Using quick dial

You can store up to 2 direct access memories in your phone. A long press on the keys mi or m² will store the number displayed on the phone as your quick dial number.

Note

Replace memory. If the selected memory is already assigned with a number, a confirmation message will be displayed when you attempt to store a new number. Press YES to replace the current memory with the new number.

Call 17

4.6.1 Viewing quick dial number Press (m) or (m2)

The stored number is displayed.

■ Note

Press Θ to dial out the viewing number.

4.6.2 Calling from quick dial

1 Press .

Press mi or m2 to dial out 2 the call

47 **PhoneMail**

When you receive a new voice message, the voicemail indicator icon M blinks and the message NEW VOICEMAIL is displayed on your Twist 599. In standby mode, press — CALLS. The number 1230 is dialed immediately. Follow the instructions to listen to, save or delete your voice messages. Or

Press and hold (18). The number 1230 is dialed immediately. Follow the instructions to listen to, save or delete your voice messages.

18 Call

5 Intercom and Conference Calls

An intercom call is a call to another handset that shares the same base station. A conference call involves a conversation between another handset and outside caller(s).

5.1 Calling another handset



If the base station only has 2 handsets (yours and another handset) registered to it, you can press to call the other handset instantly.

- Press and hold for more than 2 seconds. The handset(s) available for intercom is displayed.
- Select or press the desired handset number. Press OK.
 - The desired handset rings.
- Press on the desired handset.
 - The intercom is established.
- Press

 to cancel or end the intercom call.



You will hear busy tone if the handset you are calling is not available.

5.1.1 While you are on the phone While talking on the phone, you can call another handset.

- Press and hold of for more thsn 2 seconds during the call.
 - The external caller is automatically being put on hold.

- Select or press the desired handset number. Press OK.
- Wait for the called handset to answer your call.

5.1.2 To toggle between the calls Press • to switch between the outside call and the intercom call

5.2 Transferring a call

- Press and hold 0 during a call.
- Select or press the desired handset number. Press **OK**.
- Press after the called handset answers your call.
 - The outside call is now transferred to the other handset.

5.3 Making a conference call

A 3-way conference call is a call between you, outside caller(s), and another handset user in your house.

Note

A 3-way conference call requires 2 handsets that share the same base station.

During an external call,

- Press and hold for more than 2 seconds to initiate an internal call. The handset(s) available for intercom is displayed.
 - The external caller is automatically being placed on hold.
- Select or press the desired handset number. Press OK.
 - Your desired handset rings.
- Press on the desired handset.
 - · The intercom is established.

- Press CONF to enter conference mode.
 - You are now on a 3-way conference call with the external call and the desired handset.
- Press INT to end the conference call and return to intercom mode.



Auto Conference. You can join an ongoing external call with another handset by pressing ⊕. See "Auto conference" on page 26.

During the conference call,

Press **INT** to put the external call on hold and go back to the internal call.

The external call is put on hold automatically.



Any handset hangs up during a conference call will leave the other handset still in connection with the external call.

6 Text and Numbers

You can enter text and numbers for handset name, phonebook records, and other menu items.

6.1 Entering text and numbers

- Find the key with the character you want.
- Press it as many times as needed for the character you want.
- ❸ Tip

Editing. Use CLEAR to delete and or to move the cursor.

Input table

Key	Characters (Upper case)
0	.0,/:;"'!;?;*+-%
1	Space 1 @ _ # = < > ()
2	ABC2ÀÂÆÁÃĂÄÅĄ ÇĆČ
3	DEF3ĎÐĖĚÈÉÊËĘΔΦ
4	GHI4ĞİÌİÏİF
5	JKL5 AŁĹĽ
6	MNO6ÑŇŃÓÔÕÖŐ
7	PQRS7ŘŞŠŚβΠΘΣ
8	TUV8ŢŤÙÚÛÜŮŮŰ
9	WXYZ9ÝŽŹŻſØΩ ΞΨ

Example to write "PAUL"

Press 7 once: P

Press 8 two times: U

Press 5 three times: L

Text and Numbers 21

7 Phonebook

Your phone has a phonebook that can store up to 100 records. You can access the phonebook from your handset. Each record can have a name up to 14 characters long and a number up to 24 digits long.

7 1 Viewing the phonebook



Only one handset can view the phonebook at one time.



2 Select the contact you want to view.



Options Menu. While viewing the phonebook, you can press OPTION to access the phonebook options menu.

7.1.1 Searching a record

You can search the phonebook by scrolling or by searching the first character

7.1.1.1 Searching by scrolling

While in the phonebook, press ▼ / to scroll

7.1.1.2 Searching by the first character

While in the phonebook, press the digit key that contains the character you want to search by.

7.1.2 During a call

You can access the phonebook and view your records during a call.

Press during a call

Select the contact you want to view.

7 2 Calling from the phonebook See "Calling from the phonebook" on page 16.

73 Adding a record



Memory Full. If your phonebook is full, the handset displays a notification message.

Delete some records before adding new ones.

Press n П

Press OPTION Select ADD Press OK

■ Note

Text and Number Editing, See "Text and Numbers" on page 21.

Enter the name Press OK

Enter the number 4

Note

Duplicate Record. Contacts with identical number cannot be saved.

Tip

Pause. Press and hold # to insert a pause.

5 Press SAVE to confirm.

Your new record is saved.

22 Phonebook

7.4 Editing a record

- 1 Press _____.
- Select the contact you want to edit.
 Press OPTION. Select MODIFY.
 Press OK.
- Edit the name if necessary. Press OK.
- Edit the number if necessary. Press **SAVE** to confirm.
 - · The record is saved.

7.5 Deleting a record

- 1 Press _____.
- Select the contact you want to delete. Press OPTION. Select DELETE. Press OK.
 - The record is deleted.

7.6 Deleting all records

- 1 Press n.
- Press OPTION. Select DELETE ALL.
 Press OK.
 - The handset displays a confirmation request.
- Press OK to confirm.
 - · All records are deleted.

Phonebook 23

8 Call log

The call log stores the call history of all incoming (missed or received) calls. The incoming call history includes the caller name, number, call time and date. This feature is available if you have registered to the Caller ID service (CLI) with Belgacom.

Your phone can store up to 20 call records. The call log icon will blink to remind you of any unanswered received calls. If the identity of the caller is not withheld, the name (or number) of the caller will be displayed. The call records are displayed in chronological order with the most recent received call at the top of the list.

Note

Call back from the call list may not work for all received numbers if the received number is not a valid number (e.g. Private).

- 8.1 Viewing the call records
- Press VIEW. (or press CALLS if all calls have already been viewed before)
- Select RECEIVED CALLS, and then press OK to enter the incoming call log.
- Select the record you want to view.
 Press OPTION. Select VIEW. Press
 OK.

8.2 Returning a call

To call from the incoming call log, see "Calling from the call log" on page 16.

- 8.3 Saving a call record to your phonebook
- Enter the RECEIVED CALLS list.
- Select the record you want while browsing the log. Press OPTION.
- Select SAVE NUMBER. Press OK.
- Enter and edit the name if necessary. Press OK.
 - Enter and edit the number if necessary. Press **SAVE**.
 - · The record is saved.
- 8.4 Deleting a call record
- Enter the RECEIVED CALLS list.
- Select the record you want while browsing the log. Press OPTION.
- Select DELETE. Press OK.
 - The record is deleted
- 8.5 Deleting all call records
- Enter the RECEIVED CALLS list.
- Press OPTION to enter the options menu while browsing the log.
- Select DELETE ALL. Press OK.
 - The handset displays a confirmation request.
- 4 Press OK to confirm.
 - · All records are deleted.

24 Call log

9 Redial List

The redial list stores call history of dialed calls. The dialed call history includes the name and number called. Your phone can store up to 10 redial records.

- 9.1 Viewing the redial records
- Press CALLS.
- Select REDIAL LIST, and then press OK to enter the redial list.
- Select the record you want to view. Press OPTION. Select VIEW. Press OK

9.2 Redialing a call

To call from the redial list, see "Calling from the redial list" on page 16.

- 9.3 Saving a redial record to your phonebook
- Enter the REDIAL LIST.
- Select the record you want while browsing the list. Press OPTION.
- Select SAVE NUMBER. Press OK.
- Enter and edit the name if necessary. Press **OK**.
- Enter and edit the number if necessary. Press SAVE.
 - · The record is saved.
- 9.4 Deleting a redial record
- Enter the REDIAL LIST.
- Select the record you want while browsing the list. Press OPTION.
- 3 Select **DELETE**. Press **OK**.
 - The record is deleted.

9.5 Deleting all redial records

- Enter the REDIAL LIST.
- Press OPTION to enter the options menu while browsing the list.
- 3 Select **DELETE ALL**. Press **OK**.
 - The handset displays a confirmation request.
- Press OK to confirm.
 - · All records are deleted.

Redial List 25

10 Custom Options

Make this your phone - change the look and sound of the handset to suit your needs and preference.

10.1 Personalizing your phone's display

10.1.1 Setting the display language

Your Twist 599 can support different display languages.

- Press MENU.
- Select LANGUAGE. Press OK.
- Select the new setting. Press OK.
 - The setting is saved.

10.2 Personalizing your phone's sounds

10.2.1 Setting your handset's ringer melody

You can choose from 10 polyphonic ring melodies and 5 standard ring melodies.

- 1 Press MENU.
- Select RING TONES > CHOICE.
 Press OK.
- Select the new setting. Press OK.
 - The setting is saved.

10.2.2 Setting your handset's ringer volume

There are 6 ringer volume levels (including ringer off).

- Press MENU.
- Select RING TONES > RING VOLUME. Press OK.
- 3 Select the new setting. Press OK.
 - · The setting is saved.

10.2.3 Setting the key tone

Key tone is the sound you hear when you press a key on your handset.

- 1 Press MENU.
 - Select KEY BEEP. Press OK.
- 3 Select the new setting. Press OK.
 - · The setting is saved.

10.3 Auto conference

Auto conference lets you join an external call with another handset by simply pressing \odot .

10.3.1 Activating/Deactivating auto conference

- Press MENU.
- Select CONFERENCE, Press OK.
- 3 Select the new setting. Press OK.
 - · The setting is saved.

11 Advanced Settings

Discover and explore the additional settings your phone offers! Find out how these features can benefit you and help you make the most of your phone.

11.1 ECO mode

You can set your phone to operate in ECO mode to save battery power.

- 1 Press MENU.
- Select ADV. SETTING > ECO. Press OK.
- Select the new setting. Press OK.
 - · The setting is saved.

11.2 Registering handset(s)

The procedures described below are the procedures you will find in your handset. The procedures may vary according to the handset you want to register. In this case, refer to the manufacturer's instruction of the additional handset. Additional handsets must be registered to the base station before you can use them. Your base station can register up to 5 handsets. The system PIN may be required for registering or unregistering handsets.

11.2.1 Auto registration

Place the handset on the base station. The handset will detect the base and start to register automatically.

 Registration shall be completed in less than 2 minutes. The base automatically assigns a handset number to the handset.

11.2.2 Manual registration

If the base station is of a different make from Twist 599, the handset and base linking may not be achieved during auto registration mode. Follow the instructions below to register your handset manually to the base station.

- Press MENU.
- Select ADV. SETTING > REGISTRATION. Press OK.
 - The display shows PRESS PAGE KEY FOR 5 SEC.
- Press OK to continue.
- On the base station, press and hold for approximately 5 seconds.
- Enter the system PIN (Pre-set: 0000). Use CLEAR to make corrections.
- 6 Press OK to confirm the PIN.
 - Registration shall be completed in less than 2 minutes. The base automatically assigns a handset number to the handset.

Note

If the PIN is incorrect or no base is found within a certain period, your handset displays a notification message. Repeat the above procedure if registration failed.



The pre-set system PIN code is 0000 and it cannot be changed.

Advanced Settings 27

11.3 Recall selection

Recall is a signal that needs to be sent to the network when making or answering a second call. Your phone shall already be set up for use in your country. For details, consult Belgacom.

11.3.1 Setting the recall duration

There are 3 recall time options: Short, Medium, and Long. The number of available options varies with different countries.

- 1 Press MENU.
- Select ADV. SETTING > RECALL TIME. Press OK.
- 3 Select the new setting. Press OK.
 - · The setting is saved.

11.4 Restoring default settings

You can reset your phone settings to the original factory settings.

- Press MENU
- Select ADV. SETTING > RESET. Press OK.
 - The handset displays a confirmation request.
- Press OK to confirm.
 - · All settings have been reset.



After reset, your handset's power switches off. It will switch back on in a few seconds after updating all the settings. All handsets return to the language selection menu after reset.

To see a list of default setting, see "Default (pre-programmed) settings" on page 32.

12 The Answering Machine

Your phone includes a telephone answering machine that records unanswered calls when it is on. Once switched on, your answering machine is ready to be used.



■ Note

The answering machine language and the handset language can be selected separately.

The LED message counter (two digits 7segment display) on the base will show the number of the new messages when the answering machine is on.

	Memory full
AA.	The answering machine is
	being accessed remotely (on
[]	the handset or a touch tone
	phone)
	Recording
00.	The 2-digit number shows:
	- The volume level during
	adjustment,
	or
	- The number of new messages
	received
	There are no new messages.

You can use the answering machine menu on the handset to change the settings of the answering machine.

12.1 Turning the answering machine on or off

Through the base,

Press to turn the answering machine on or off



■ Note

Once switched on, your answering machine will answer incoming calls after a certain number of rings depending on the ring delay setting. See "Setting the ring delay" on page 31.

12.2 Greeting message

The greeting message is the message your caller hears when the answering machine picks up the call. Your answering machine comes with a pre-recorded greeting message. You can record your personal greeting message to replace the one in your answering machine.

12.2.1 Recording the greeting message

The maximum length of the greeting message is 3 minutes. After recording. your new greeting message will automatically replace the old one.

- Press MENU
- Select ANSWER.MACHINE > 2 GREETING MESSAGE > RECORD Press OK
- Start recording after the beep.
- Press **SAVE** to stop recording or recording will stop after 3 minutes.
 - The recorded outgoing message will play back automatically for review.

😝 Tip

Restore Pre-recorded greeting message. If you want to restore the pre-recorded greeting message, simply delete your current greeting message.

12.2.2 Listening to the current greeting message

- Press MENU.
 - Select ANSWER.MACHINE > GREETING MESSAGE > PLAY. Press OK
 - The handset plays the current outgoing message.

12.2.3 Deleting the greeting message

- Press MENU.
- Select ANSWER.MACHINE > GREETING MESSAGE > DELETE. Press OK.
 - The handset displays a confirmation request.
- Press OK to confirm.
 - The pre-recorded greeting message is restored.



The pre-recorded outgoing message cannot be deleted.

12.3 Incoming messages (ICM)

Each message can be up to 3 minutes long. When you have received new messages on your answering machine, the LED message counter on the base will show the number and the handset will display a notification message. If you pick up the phone when the caller is leaving a message, the recording will stop and you can talk to the caller directly.



Memory Full. The answering machine will not be able to take in new messages. Delete some messages to allow room for new messages.

12.3.1 Playing incoming messages Incoming messages will be played back in the sequence they were recorded.

From the base

Press • to start or stop message playback.

- Adjust the volume. Press to increase or to decrease the speaker's volume.
- · Skip backward.
 - During message playback, press to replay the message from the beginning.
 - During the first second of the current message, press to play the previous message.
- **Skip forward.** Press to skip to the next message.
- Stop playback. Press 😐.
- Delete current message. Press 🔼.

Note

Deleted message(s) cannot be recovered.

12.3.2 Deleting an incoming message

From the base

Press aduring message playback.

The current message is deleted.

12.3.3 Deleting all old incoming messages

From the base

- Press and hold during standby.
 - All old messages are permanently deleted.



Unread message(s) cannot be deleted, and deleted message(s) cannot be recovered.

12.4 Call screening

Call screening allows you to hear the caller while he is leaving a message. You can then decide if you want to talk to the caller directly.

From the base

You can use ______ to adjust the speaker's volume during call screening. The lowest volume level turns call screening off.

12.5 Setting the ring delay

Ring delay is the number of times your phone will ring before the answering machine picks up the call. This setting only applies when your answering machine is switched on. You can change this setting from 3 - 8 rings or economy.

- Press MENU.
- Select ANSWER.MACHINE > RING DELAY. Press OK.
- Select the new setting. Press OK.
 - The setting is saved.

3 Tip

Economy. This is a cost effective way to manage your messages when accessing your answering machine remotely. When economy is selected, your answering machine will pick up the call after 3 rings if you have new messages or 5 rings if you do not have any messages.

12.6 Setting the answering machine language

The answering machine language is the language for the pre-recorded OGM announced by the answering machine.

- 1 Press MENU.
- Select ANSWER.MACHINE > LANGUAGE. Press OK.
- Select the new setting. Press OK.
 - · The setting is saved.

13 Default (pre-programmed) settings

Language	English
Handset Name	BELGACOM
Date	01/01/10
Date Format	MM/DD
Time	00:00
Time Format	12-hour
Phonebook List	Unchanged
Auto Hang Up	On
Recall Time	Short
Handset Speaker Volume	Level 3
Conference	Country dependent
Receiver Volume	Volume 3
Handset Ring Volume	Level 3
Handset Ring Melody	Melody 1
Handset Key Beep	On
Incoming Call Log	[Empty]
Redial List	[Empty]

Answering Machine

Ans Machine Status	On
Base Call Screening	On
Greeting message	Pre-recorded
memory	greeting message
Incoming message	[Empty]
memory	
Voice Language	English
Ring Delay	5 rings
Base Speaker	Level 3
Volume	

14 Technical Data

Display

White LCD backlight

General telephone features

- Dual mode caller name & number identification
- 10 polyphonic ring melodies and 5 standard ring melodies
- Conference call and voicemails
- Intercom

Phonebook list, Redial list and Call log

- · Phonebook list with 100 entries
- · Redial list with 10 entries
- · Call log with 20 entries

Battery

 2 x AAA NiMH Rechargeable 600mAh batteries

Power consumption

 Power consumption at idle mode: around 600mW

Weight and dimensions

- Handset: 138.4 grams
 174.0 x 56.3 x 30.0 mm (H x D x W)
- Base: 170.7 grams
 129.5 x 101.0 x 69.0 mm (H x D x W)

Temperature range

- Operation: 0°C to +35°C (32°F to 95°F).
- Storage: -20°C to +45°C (-4°F to 113°F).

Relative humidity

- Operation: Up to 95% at 40°C
 - Storage: Up to 95% at 40°C

Technical Data 33

15 Frequently asked questions

In this chapter, you will find the most frequently asked questions and answers about your phone.

Connection

Signal icon flashing

- The handset may be out of range. Move closer.
- If the handset displays REGISTER YOUR HANDSET, register the handset. See page 27.

Set-up

Registration fails continuously

 Your base memory may be full. Delete an un-used handset and try again. See page 27.

Sound

No dialing tone

- · Check your phone connections.
- The handset may be out of range. Move closer.

No parking tone

- The handset may not be placed properly on the cradle. Try again.
- Charging contacts may be dirty.
 Disconnect the power supply first and then clean contacts with a damp cloth.

Product behaviour

I cannot change the settings of my voice mail

 Operator voice mail is managed by your operator and not the phone itself. Please contact Belgacom should you want to change the settings.

Handset on the charger does not charge

- Check that the batteries are inserted correctly.
- Make sure the handset is placed properly on the charger. The battery icon animates while charging.
- Batteries may be defective. Purchase new ones from your dealer.

No display

- · Check that the batteries are charged.
- Check the power and phone connections.

Bad audio (crackles, echo, etc.)

- The handset may be nearly out of range. Move closer to the base.
- The phone may be receiving interference from nearby electrical appliances. Move the base.

 The phone may be at a location with thick walls. Move the base

Handset does not ring

 Check that the handset ringer is turned on. See page 26.

Caller ID does not display

- Service may not be activated. Check your subcription with Belgacom.
- The caller's information may be withheld or is unavailable

Cannot make / answer a 2nd call

- · Service may not be activated. Check your subcription with Belgacom.
- Check that the recall selection is correct. See page 28.



If the above solutions do not help, remove the power from both the handset and the base. Wait for 1 minute and try again.

16 Declaration of Conformity

We.

PHILIPS Consumer Lifestyle Glaslaan 2 5616LW Eindhoven The Netherlands

Declare that product model TWIST 599 is in compliance with ANNEX IV of the R&TTE-Directive 1999/5/EC and then with the following essential requirements:

Article 3.1 a : (protection of the health & the safety of the user)
Safety : EN 60950-1 (2001) / A11 (2004)

Article 3.1 b : (protection requirements with respect to electromagnetic compatibility)

EMC : ETSI EN 301 489-6 V1.2.1 (2002) & ETSI EN 301 489-1 V1.6.1 (2005)

Article 3.2: (effective use of the radio spectrum)
Radio: EN 301 406 V1.5.1 (2003)

The presumption of conformity with the essential requirements regarding Council Directive 1999/5/EC is ensured.

Product is labelled with the European approval marking CE and the number of the Notified Body as follows:

C € 0979

Date: 16/03/2009, Eindhoven

Koral

Karel Rysman Audio Video & Communication

17 Guarantee terms

The Equipment you have bought has been carefully selected by Belgacom and is covered by a two-year warranty on spare parts and labor in the event of any material or manufacturing defect, unless otherwise specified. The warranty shall be valid from the date on which the equipment is collected or delivered.

If you have any problems with the equipment, you should take it to a Teleboutique or to one of our authorized agents, in its entirety and in its original packaging, or in packaging providing the same degree of protection, together with the original receipt. The addresses for our Teleboutiques and authorized agents are given in the Information Section of the White Pass.

Your equipment will be repaired or replaced free of charge, on presentation of the receipt, in the event of any material or manufacturing defect.

Belgacom alone shall determine what repairs and/or replacements are necessary. The warranty on the repaired or replaced equipment shall end on the date on which the original warranty on the purchased equipment expires, but shall not be less than 3 months.

The warranty shall not cover:

- damage of any kind that does not predate the sale;
- any damage, faults or defects attributable to the Customer or to causes unrelated to the Equipment: lightning, power surges, humidity, accidental damage, improper use or poor maintenance, failure to comply with the instructions in the user manual, and force maleure;
- the repair or replacement of movable parts (cords, wires, plugs, aerials, etc.), consumables (cells, batteries, paper, ink, etc.) needing regular replacement and the supply of cleaning products.

The warranty shall not apply:

- to any changes or repairs to the terminal Equipment undertaken by the Customer himself/herself or through the services of persons not designated by Belgacom;
- if the Customer removes or tampers with the manufacturer's serial numbers and/or brand names on the terminal Equipment.

Belgacom shall not be liable for any indirect or immaterial loss sustained by the Customer as a result of the malfunctioning of the terminal Equipment, such as any loss of production, revenue or contracts.

The General Terms and Conditions for the Sale of Terminal Equipment can be obtained on request from any Belgacom service available to the public or at www.belgacom.be

belgacom

Belgacom SA under public law, Bd. du Roi Albert II 27, B-1030 Brussels VAT BE 0202.239.951, Brussels Register of Legal Entities

Guarantee terms 37

18 Index

Intercom 19

naex	
A	K
Accessories 8	Key tone 26
Advanced Settings 27 Answering a call 17 Answering Machine 29 Auto conference 26	Making a call 16 Making a conference call 19 Menu structure 15
Call 16	Muting the microphone 17
Call barring 28	0
Call log 24 Call screening 31 Calling from the call log 16	Overview of the base 10 Overview of the handset 9
Calling from the phonebook 16, 22 Clock and alarm 22 Conference Calls 19 Conformity 5 Connect the base station 12	Personalizing your phone's display 26 Personalizing your phone's sounds 26 Phonebook 22 Power requirements 4 Pre-dialing 16
Default settings 32 Deleting a record 23 Deleting all records 23 Display icons 11 Display language 26 Ending a call 16 Entering text and numbers 21	R Recall selection 28 Recycling & disposal 6 Redial List 25 Redialing a call 25 Registering handset 27 Restoring default settings 28 Ringer melody 26 Ringer volume 26
Frequently asked questions 34	S
G	Setting the clock 13
Guarantee terms 37 Greeting message 29	Setting the ring delay 31
H	T (: #40
Handset locator 14 Handsfree 17	Transferring a call 19

38 Index

Wall mounting 12