

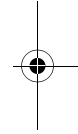
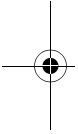


Twist 357_GB_Belgacom.book Seite 1 Dienstag, 13. Juni 2006 10:38 10

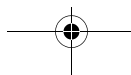


EN User manual

Twist 357 English






**Charge the handset(s) for 24 hours
before use !**






Welcome mode

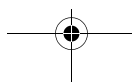
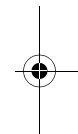
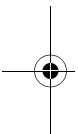
Before using your Twist 357, you can select your preferred menu language. Install the batteries. After a few minutes of charge, the Welcome screen appears.

1. Press .
2. Browse  through the list of available languages.
3. Press twice  to confirm the language that suits you.

Your phone is ready to be used.

If you need to change again the configuration of your Twist 357, see page 43.

Note : If  **BACK** is pressed, the handset will show the configuration screen again.



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EN

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Important information



For your safety

Before installing your Twist 357, carefully read the following informations :

Power requirements

- > This product requires an electrical supply of 220-240 volts, alternating monophased power, excluding IT installations defined in standard EN 60950. In case of power failure, the communication can be lost.

Warning ! The electrical network is classified as hazardous according to criteria in the standard EN 60950. The only way to power down this product is to unplug the power supply unit from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.



Telephone connection

- > Always use the line cable provided with the product otherwise you may not have a dialling tone.
- > If you have a broadband DSL Internet connection, please make sure you have one DSL filter plugged directly on each line socket used in the house and check the modem and the phone are plugged in the correct filter slot (one specific for each).



Need help ?

More troubleshooting and FAQ's :

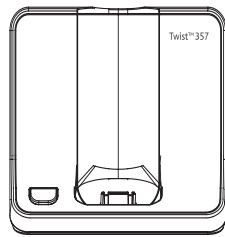
Troubleshooting : page 45 and page 46



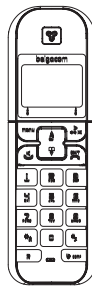


What's in the box

EN



One Twist 357 base station



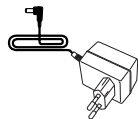
One Twist 357 handset



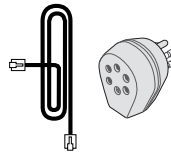
Belt clip



2 NiMh AAA
550 mAh
rechargeable batteries



A power supply unit



A line cord and a line adapter



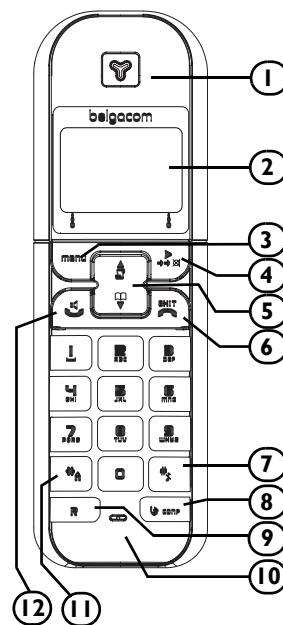
User manual

Note : In Twist 357 multi handset packs, you will also find one or more additional handsets, chargers with power supply units and additional rechargeable batteries.

EN

Handset and base station

Twist 357 Handset



- 1 **Earpiece**
- 2 **Display**
Icons see page 8
- 3 **Menu key & Softkey OK**
 - In idle mode, short press to access the main menu.
 - Short press to select next menu level.
 - In Edit & Phonebook mode, short press to confirm OK.
 - In Call log or Redial list to save the selected record in the phonebook.
- 4 **Redial list, mute key & Softkey Back**
 - In idle mode, short press to access the Redial list.
 - In talk mode, to mute / unmute the handset microphone.
 - In edit mode, to cancel last digit.
 - In phonebook mode, to view number and name.
 - In Call log to switch from name / number to time / date.
- 5 **Navigation keys**
 - Scroll up / down to move to the next or previous record in the Call log, Redial list or Phonebook.
 - Scroll up to access the Call log from idle mode.
 - Scroll down to access the Phonebook from idle mode.
- 6 **Hang-up key**
 - A short press to hang-up the line or to exit (return to idle mode).
 - A long press to power off the handset.
 - To exit Edit & Phonebook mode, Redial list & Call log.
- 7 **Ringer ON / OFF & Insert #**
 - Short press to insert #.
 - Long press to insert a pause (P) when dialling.
 - Long press to turn the ringer ON / OFF.
- 8 **Intercom**
 - Short press to initiate an internal call.

Handset and base station

EN

9 Recall key

- In idle mode, long press to switch from handset name display to Date / Time display.
- To insert **R** for operator services when on line.

10 Microphone

11 Keypad lock & insert *

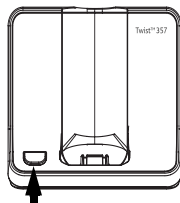
- Short press to insert *
- Very long press to lock / unlock the keypad in idle mode.

12 Pick-up key

- In idle mode, press to take the line and answer a call.
- In Phonebook mode, Redial list and Call log press to dial the selected number.
- Handset loudspeaker * ON / OFF (press 2 times to activate the handsfree mode).

*** Warning !** Handsfree activation could suddenly increase the volume in the loudspeaker to a very high level. Make sure the handset is not too close to your ear.

Twist 357 base station



Paging key

The paging key enables you to locate a missing handset if the handset is in range and has charged batteries. Press the key until the handset starts to ring. Once retrieved, press "paging key" again to end paging.



EN

Icons on the handset display



The display gives information about the operation of your telephone. Following icons can be shown in the headline of the display :



When being used for the first time, it is sometimes necessary to wait until the battery is sufficiently charged before the icons appear on the display.



When ON the battery is fully charged.

When blinking, this symbol indicates that the battery needs to be charged.



An external call is in progress.

When blinking, this symbol indicates that there is an internal call in progress or that the line is already busy.



New message(s) (SMS or voice call).



New Call log records or Call log records are being reviewed.



Phonebook is accessed.



The alarm clock is activated.



The handset loudspeaker is activated.



The ringtone is deactivated.



The handset is registered and in range of the base.

When blinking, this symbol indicates that the handset is not registered to the base or out of range.

OK

Turn ON when entering Menu mode.

In Phonebook mode to enter next menu level.

Back

Turn ON when entering Menu mode.

In Phonebook mode to return to higher menu level.

In editing mode to delete the last digit / character entered.



Indicates further options are available.



Installing the base station

EN

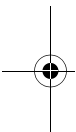


Installing the base station

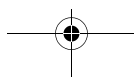
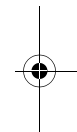
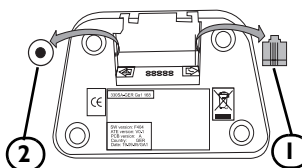
Place your product close enough to the telephone and mains power sockets so that the cables will reach. To properly install the base station, plug the line cord and the power cable into the base station. Plug the cord and the cable into the wall. If you have a broadband DSL Internet connection, please make sure you have one DSL filter plugged directly on each line socket used in the house and check the modem and the phone are plugged in the correct filter slot (one specific for each).

Warning ! The electrical network is classified as hazardous according to criteria in the standard EN 60-950. The only way to power down this product is to unplug the power supply from the electrical outlet. Ensure the electrical outlet is located close to the apparatus and is always easily accessible.

Warning ! Always use the line cable provided with the product otherwise you may not have a dialling tone.



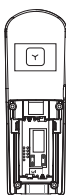
- 1 Connect the telephone line cord delivered with the product.
- 2 Connect the power supply.





EN

Installing the batteries



Installing and replacing the batteries in the handset

To insert the batteries, open the battery cover, place the batteries as indicated and then replace the battery cover. When the battery icon is blinking, charge is needed. Allow 24 hours for the batteries to fully charge. On first use it may be necessary to wait for a few minutes before seeing symbols on the display.



Warning ! The base station must always be plugged into the mains when charging or when in use. Always use rechargeable batteries.



The warranty does not apply to the batteries and any other components which have a limited lifetime or are exposed to wear.



Batteries should not be disposed of with general household waste.



Battery life and range

Optimal battery life is reached after 3 cycles of complete charging & discharging. When reaching the range limit and the conversation becomes crackly, move closer to the base. To reach optimal range, place the base station away from electrical appliances.

Battery life in talk time	Battery life in standby mode	Indoor range	Outdoor range
up to 12 hours	up to 150 hours	up to 50 metres	up to 300 metres





Using GAP standard compliance

EN



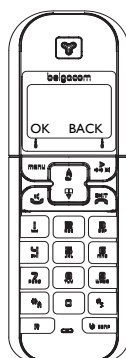
The GAP standard guarantees that all DECTTM GAP handsets and base stations comply with a minimum operating standard irrespective of their make. Your Twist 357 handset and base station are GAP compliant, which means the minimum guaranteed functions are : register a handset, take the line, receive a call and dial. The advanced features may not be available if you use another handset than a Twist 357 with your base station.

To register and use your Twist 357 handset with a GAP standard base station of a different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described on page 41.

To register a handset of another make to the Twist 357 base station, place the base station into registration mode (page 41), then follow the procedure in the manufacturer's instructions.

DECTTM is a Trade Mark of ETSI registered for the benefit of the implementers of the DECT technology.

Using the menus

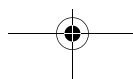
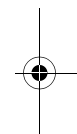


From idle mode, press to enter the menu.

Use the **Navigation keys** to go up or down in the menu list.

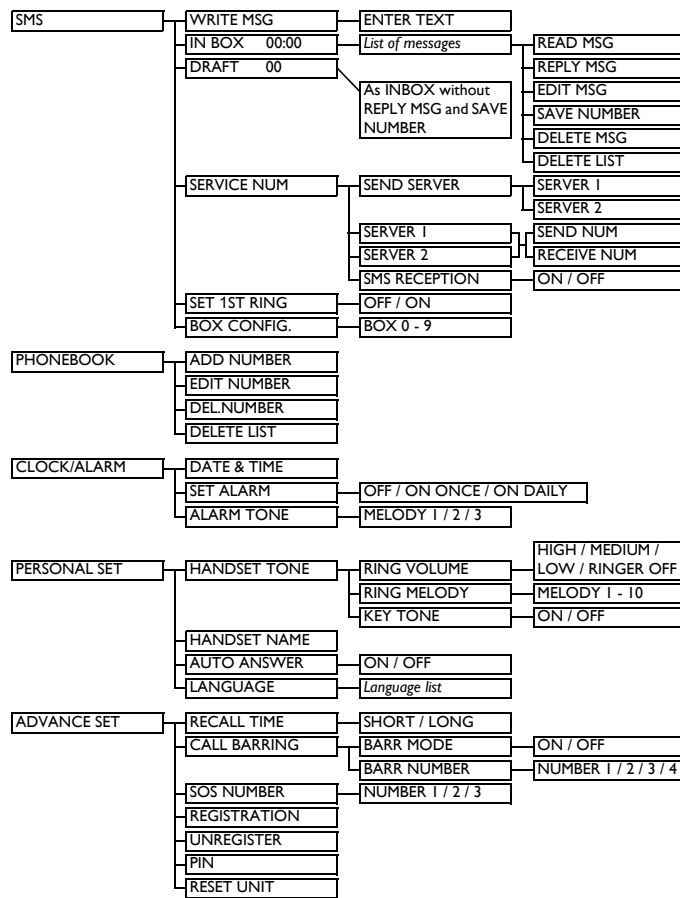
Press **Softkey** **OK** to confirm the selection.

Press **Softkey** **BACK** to exit the menu or to go back to the previous menu level.



EN

Menu structure







Text or number entry



EN








Editing system

Punctuation and mathematical signs and special characters are available by pressing  or  (see table below).

Multi-tap system

You can enter the text character by character, pressing the corresponding key as many times as necessary to reach the desired character. Press for  spacing. Press  under the label **BACK** to delete a character.

Example to write “Peter”

Press  once : **P**
Press  twice : **PE**
Press  once : **PET**
Press  twice : **PETE**
Press  three times : **PETER**

Keypad Keys	Multi-tap Sequence
1	[space] ! _ < > *
2	A B C 2
3	D E F 3
4	G H I 4
5	J K L 5
6	M N O 6
7	P Q R S 7
8	T U V 8 ?
9	W X Y Z 9
0	0 - / \ # +


Warning ! An unknown character (not available in the characters table) in received SMS messages is replaced by a space. The symbols €, [and] count as 2 characters.




EN

Handset power OFF and ON



To power the handset OFF or ON long press the  key.

Keypad lock / unlock

Long press the  key to lock / unlock the keypad in idle mode.
KEYS LOCKED is displayed on the screen.








Call

EN

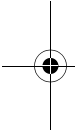


Answering a call / Hanging up

1. When the phone rings, press  to answer the call.
 flashes on an incoming call.
2. To end the conversation, press  key or replace the handset on the base station.

Note : If you have activated the Auto Answer Mode (see page 38) simply lift-up the handset from the base or charger to answer a call.

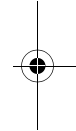
Warning ! Handsfree activation could suddenly increase the volume in the loudspeaker to a very high level. Make sure the handset is not too close to your ear.



Making a call


Calling directly

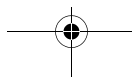
1. Press .
2. Dial the phone number .



Predialling the number before calling

1. Dial the phone number .
2. Press .




Note : To correct entries use .



EN



Call

Calling from the phonebook

1. Press Down .
2. Browse through the list  to select a name.
3. Press .


To switch the handset loudspeaker ON / OFF (call handsfree)

Note : 5 loudspeaker volumes are available.  indicates the loudspeaker is ON.


1. Press once (during call) or 2 times  to activate the handset loudspeaker.
2. Press  again to deactivate the loudspeaker.

Warning : Handsfree activation could suddenly increase the volume in the loudspeaker to a very high level. Make sure the handset is not too close to your ear.

Adjusting the earpiece and loudspeaker volume during a call

Press  (3 earpiece volumes and 5 loudspeaker volumes are available).

To mute the handset microphone during a call

Press  to mute / unmute the handset microphone.

Call duration counter


After you have taken the line (dialled a number or answered a call) the call duration counter appears on the handset display (HH-MM-SS).


SMS

EN




SMS are short text messages sent / received via the network. To benefit from this service, you must subscribe to the Belgacom Caller Line Identification Service (CLI) together with SMS service. SMS messages can be exchanged with a phone (mobile or compatible fixed lines) provided the receiver has also subscribed to CLI and SMS services.



Writing / sending / storing a SMS

1. In idle mode press 3 times . **ENTER TEXT** is shown or the latest SMS stored in the **DRAFT** box.
2. If **ENTER TEXT** is shown, enter the text. How to enter and edit text, see page 13.

If the draft box message is shown, you may edit (see page 13) or press  to delete.

3. Press . **SEND MSG** is shown.

If you want to send the SMS message, press . **ENTER NUMBER** is shown. Press  and type in the number  you want the SMS to be sent to.

Press . **BOX :0** is shown. You may press Up / Down  to select a

destination box. Press  to send the SMS.

Note : The destination box is the particular SMS box of the recipient. You must know the destination box number of the receiving party, otherwise use **BOX :0**. Whether a destination box is possible depends on the country and on the system the receiving party uses. By default, the destination box is "0" (and "9" for UK).

OR

If you want to store the SMS, press Down . **SAVE MSG** is shown. Press


 to save the SMS in the draft box.



Note : DRAFT and INBOX use the same memory. To avoid the memory to be full too quickly, do not store many drafts and messages for long time.

EN








SMS

Receiving SMS







SMS are always received in the IN BOX 00:00. You may receive up to 10 SMS. If the inbox is full, you may not receive SMS anymore. In this case  blinks in high frequency.

As long as received messages have not been read the  blinks. After opening the inbox and reading the message, the  turns static.

Reading received SMS

1. In idle mode press 2 times .
2. Press  to select **IN BOX 00:00**. The total amount of messages is indicated.
3. Press . The current number and the phone number of the sender of the newest message is shown.
4. Press  to select a message from the list.
New / unread messages are marked with an asterisk *.
5. Press 2 times  (**READ MSG**). The beginning of the message is shown. Press  to scroll through the text.
6. Press , if you want to go back to the message list.












Replying to a SMS

1. In idle mode press 2 times .
2. Press  to select **IN BOX 00:00**.
3. Press .
4. Press  to select a message from the list.
5. Press  to select **REPLY MSG**. Press . Continue at step 3 at "Writing / sending / storing a SMS", page 17.









SMS

EN

Editing received SMS

1. In idle mode press 2 times .
2. Press  to select **IN BOX 00:00**.
3. Press .
4. Press  to select a message from the list and press  to confirm.
5. Press  to select **EDIT MSG**. Press .
6. To edit you may use  to scroll back and forth through the text, use  to delete character by character from right to left, the  to enter new text.
7. Press . Continue at step 4 at "Writing / sending / storing a SMS", page 17.

Saving sender phone number to phonebook









1. In idle mode press 2 times .
2. Press  to select **IN BOX 00:00**.
3. Press .
4. Press  to select a message from the list.
5. Press  to select **SAVE NUMBER**. Press .
6. Press . **ENTER NAME** is shown. Enter the name to be stored with the phone number.
7. Press . The number is saved. **SAVED** is displayed.

Note : If the name exists already in the phonebook, the display shows for a short period of time **DOUBLE NAME**. It returns to entering a name mode. If the phonebook is full, the user is advised by **MEMORY FULL**.




EN

SMS


Deleting a message from the IN BOX list

1. In idle mode press 2 times .
2. Press  to select **IN BOX 00:00**.
3. Press .
4. Press  to select a message from the list.
5. Press  to select **DELETE MSG**.
6. Press . The display shows **DELETE?**.
7. Press , to really delete the message, you will hear a confirmation beep. Press  if you have changed your mind.

Deleting all messages from the IN BOX list

1. In idle mode press 2 times .
2. Press  to select **IN BOX 00:00**.
3. Press 2 times .
4. Press  to select **DELETE LIST**.
5. Press . The display shows **DELETE?**.
6. Press , to really delete the messages, you will hear a confirmation beep. Press  if you have changed your mind.

Saved messages








SMS are saved in the DRAFT box. You may receive up to 10 SMS. Since INBOX and DRAFT use the same memory, you may not receive SMS anymore if the memory is full. In this case  blinks in high frequency.













SMS

EN

Reading saved SMS

1. In idle mode press 2 times .
2. Press  to select **DRAFT**. The total amount of saved messages is indicated.
3. Press . The current number, date and time of the newest message is shown.
4. Press  to select a message from the list.
5. Press 2 times  (**READ MSG**). The beginning of the message is shown. With  you can scroll through the text.
6. Press , if you want to go back to the message list.

Editing saved SMS









1. In idle mode press 2 times .
2. Press  to select **DRAFT**.
3. Press .
4. Press  to select a message from the list and press  to confirm.
5. Press  to select **EDIT MSG**. Press .
6. To edit you may use  to scroll through the text,  to delete character by character from right to left, the figure keys to enter new text.
7. Press . Continue at step 4 "Writing / sending / storing a SMS", page 17.










EN

SMS

Deleting a message from the draft list

1. In idle mode press 2 times .
2. Press  to select **DRAFT**.
3. Press . Press  to select a message from the list.
4. Press  to select **DELETE MSG**.
5. Press . The display shows **DELETE?**.
6. Press , to really delete the message, you will hear a confirmation beep. Press  if you have changed your mind.

Deleting all messages from the draft list









1. In idle mode press 2 times .
2. Press  to select **DRAFT**.
3. Press 2 times .
4. Press  to select **DELETE LIST**.
5. Press . The display shows **DELETE?**.
6. Press , to really delete the messages, you will hear a confirmation beep. Press  if you have changed your mind.

SMS

EN

Deactivate SMS reception

For SMS reception if you have more than one SMS phone branched in parallel on the same line, you must use for each device a different SMS boxnumber. You will still be able to send SMS, even if the SMS reception is deactivated on a phone.

1. In idle mode press 2 times .
2. Scroll  to select **SERVICE NUM.**
3. Press . **SEND SERVER** is shown.
4. Select with  **SMS RECEPTION.**
5. Press . Select with  the wanted option : **ON** or **OFF**.
6. Press  to confirm. Press  to return to idle mode.

Note : Your Twist 357 factory settings correspond to the Belgacom server parameters. If you wish to send or receive SMS through another service provider you must set the corresponding server numbers.

Configuration of the SMS box

You can assign a number from 0 to 9 to your SMS IN BOX.

1. In idle mode press 2 times .
2. Press  to select **BOX CONFIG..**
3. Enter the IN BOX number or select  the desired number in the list.


















EN

SMS

Setting up / changing the Server

You need to be registered to a SMS Server to send and receive SMS messages as text. The most popular server of your country is pre-set. If you change the pre-settings you need to set up a send and a receive server.

1. In idle mode press 2 times .
2. Press Down  to select **SERVICE NUM.**
3. Press . **SEND SERVER** is shown.
4. Press Down  to select the server you want to set up : **SERVER 1** or **SERVER 2.**
5. Press . **SEND NUM** is shown.
6. Press  , the default sending server number is shown. If needed, delete the default server number by pressing  and enter  the phone number for the new sending server.
7. Press . **SEND NUM** is shown. Press Down  to select **RECEIVE NUM.**
8. Press  , the default receiving server number is shown. If needed, delete the default server number by pressing  and enter  the phone number for the new receiving server.
9. Press . **RECEIVE NUM** is shown. Press .










SMS

EN



Set the default SMS server

The SMS server number 1 is the default server. If you wish to send your SMS through another SMS server, you must have set the corresponding numbers (see before "Setting up / changing the Server", page 24) and select the corresponding SMS server.

1. In idle mode press 2 times .
2. Press Down  to select **SERVICE NUM.**
3. Press . **SEND SERVER** is shown.
4. Press  and select  the default server : **SERVER 1** or **SERVER 2**.
5. Press  to confirm and press  to exit.

Setting up first ring

If the "First ring" function is ON : when you receive a SMS, your phone will ring once and then you will receive the 2 notifications (1 blinking envelopp and 1 bip tone).

If the "First ring" function is OFF : when you receive a SMS, you will only receive the 2 notifications (1 blinking envelopp and 1 bip tone), your phone will not ring.

1. In idle mode press 2 times .
2. Scroll  to select **SET 1ST RING.**
3. Press . Select with  the wanted option : **ON** or **OFF**.



EN

Redial list



The redial list contains the 5 most recently dialled numbers.

Accessing / exiting the redial list

1. Press
2. Scroll through the redial list
3. Press to exit.

Calling a number from the redial list

1. Press
2. Scroll through the redial list
3. Press

Saving redial list numbers into the phonebook

1. Press and scroll to select an entry.
2. Press , **SAVE NUMBER** is shown.
3. Press , **ENTER NAME** is shown.
4. Enter the name and press , **SAVED** is shown.

Note : To delete a character use . Text or number entry see page 13.





Redial list

EN

Editing a number from the redial list

1. Press and scroll to select an entry.
2. Press and press Down to reach **EDIT NUMBER**.
3. Press , modify the number and press .

Deleting a number from the redial list

1. Press and scroll to select an entry.
2. Press and press Down to reach **DEL. NUMBER**.
3. Press , **DELETE?** is shown, press to confirm. You will hear a long confirmation beep tone.

Deleting all numbers from the redial list

1. Press , then and press Down to reach **DELETE LIST**.
2. Press , **DELETE?** is shown, press to confirm. You will hear a long confirmation beep tone.










EN



Phonebook

30 names and numbers can be stored in the built-in phonebook of the handset. The names are stored in alphabetical order.











Adding a new entry

1. In idle mode, press , **PHONEBOOK** is shown.
2. Press , **ADD NUMBER** is shown.
3. Press , **ENTER NAME** is shown.
4. Enter the name  and press , **ENTER NUMBER** is shown.
5. Enter the number  and press  to confirm.

Note : To delete a character use . Press  for spacing. Text or number entry see page 13.

Note : Press  or  to return to idle mode. You can also create an entry from the redial list and the call log (subscription dependent).

Changing a phonebook name or number

1. In idle mode, press , **PHONEBOOK** is shown.
2. Press  and press Down  to reach **EDIT NUMBER**.
3. Press , scroll  to select an entry and press  to view the name.
4. Enter the new name  and press  to view the number.
5. Enter the new number  and press  to confirm.



Phonebook

EN

Viewing the phonebook list

1. In idle mode, press Down and scroll Up / Down in the list,
OR
Enter the first letter of the wanted name (e.g., 3 for "D" or 33 for "E"). The first entry starting with this letter is selected in the list.
2. To view the details : Press

Edit a number when browsing phonebook list

1. In idle mode, press Down and scroll to select an entry.
2. Press and press Down to reach **EDIT NUMBER**.
3. Press to view the current name and enter the new name .
4. Press to view the current number, enter the new number and press to confirm.

Delete an entry when browsing phonebook list

1. In idle mode, press Down and scroll to select an entry.
2. Press and press Down to reach **DEL. NUMBER**.
3. Press , **DELETE?** is shown, press to confirm. You will hear a long confirmation beeptone.



EN








Phonebook



Delete whole phonebook list when browsing phonebook list

1. In idle mode, press Down  and press .
2. Press Down  to reach **DELETE LIST**.
3. Press , **DELETE?** is shown, press  to confirm. You will hear a long confirmation beep tone.

Delete a phonebook entry when in idle mode

1. In idle mode, press , **PHONEBOOK** is shown.
2. Press  and press Down  to reach **DEL. NUMBER**.
3. Press  to view the list and scroll  to select an entry.
4. Press , **DELETE?** is shown, press  to confirm. You will hear a long confirmation beep tone.

Delete whole phonebook list when in idle mode

1. In idle mode, press , **PHONEBOOK** is shown.
2. Press  and press Down  to reach **DELETE LIST**.
3. Press , **DELETE?** is shown, press  to confirm. You will hear a long confirmation beep tone.





Call log

EN



This feature is available if you have registered to the caller identification service with your operator.
The call log stores the last 20 external calls received.

Accessing / exiting the call log

1. Press Up and scroll to select an entry.
2. Press to view the details.
3. Press to exit the call log.

Consulting the call log

The screen can either display :

- the caller's number *
- the caller's name (if known in the phonebook) *
- **UNKNOWN CALL** if it is an unidentified call **

* Subject to a subscription with your operator.

** Unlisted numbers, withheld caller identification.

You can display, the phone number, the time and date of the call by pressing . Time and date depends on the network.

Calling a number from the call log

1. Press Up and scroll to select an entry.
2. Press .



EN

Call log



Saving a Call log number into the phonebook

1. Press Up and scroll to select an entry.
2. Press , **SAVE NUMBER** is shown.
3. Press , **ENTER NAME** is shown.
4. Enter the name and press , **SAVED** is shown.

Deleting a Call log entry

1. Press Up and scroll to select an entry.
2. Press and press Down to reach **DEL NUMBER**.
3. Press , **DELETE?** is shown, press to confirm.

Deleting all the Call log entries

1. Press Up and press .
2. Press Down to reach **DELETE LIST**.
3. Press to confirm.








Using the Intercom

EN

This function can only be used with a multi-handset configuration. It allows you to make free internal calls, transfer external calls from one handset to another and to use the conference option.

Note : Intercom & call transfer is only possible with handsets registered to the same base station.




Internal call

1. Press .
2. Enter the handset number  (up to 5 handsets can be registered to the same base station [handset number 1 - 5])
OR
press  to call all handsets.
3. Press  to answer and  to end an internal call.




Note : If the handset does not belong to the Twist 357 range, this function may not be available.

Call transfer to a specific handset when on line

During a call in progress you can transfer the external call to a specific handset :

1. Long press  and enter the handset number .
2. Press .

Switch between internal and external call

1. Long press  and enter the handset number .
2. Long press  to switch between internal / external call.






EN

Using the Intercom



Conference call via the in-call options

1. Long press  and enter the handset number .
2. Long press  **CONFERENCE** is shown. The 3 people can share the conversation.




Other functions

EN






Paging

This feature allows you to locate the handset(s).

Press  on the base station. All the subscribed handsets ring. Press any key on the handset to stop ringing once relocated.










Chain Dialing

If you have entered in your phonebook for example only the main number of a company without the extension, this feature allows you to add the subnumber (extension) of a particular person and to dial out this number.

1. Take the line  and press  to open phonebook list.
2. Scroll  to select an entry and press  to dial first part.
3. Enter the extension , each digit blinks to indicate dialed out.

Clock and Alarm Settings

To set the Date and Time

1. Press  and press Down  to reach **CLOCK/ALARM**.
2. Press , **DATE & TIME** is shown.
3. Press  and enter the date .
4. Press , enter the time  and press  to confirm.
5. Long press  to display the date and time.








Note : If you are connected to an ISDN line, the date & time may be updated after each call. Please check the date & time settings in your ISDN system.





EN


Other functions

To set or change the alarm clock settings

1. Press  and press Down  to reach **CLOCK/ALARM**.
2. Press  and press Down  to reach **SET ALARM**.
3. Press , scroll  to select the appropriate setting (**OFF** or **ON ONCE** or **ON DAILY**).
4. Press  to confirm.








If you select **ON ONCE** or **ON DAILY** :

Enter the time  and press  to confirm.

The alarm rings for at most 1 minute and  is shown in idle mode.

Note : When the alarm rings, press any key to stop the alarm.

To set the alarm tone

1. Press  and press Down  to reach **CLOCK/ALARM**.
2. Press  and press Down  to reach **ALARM TONE**.
3. Press , scroll  to select the appropriate setting (**MELODY 1** or **MELODY 2** or **MELODY 3**).
4. Press  to confirm.












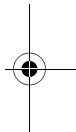
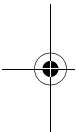
Personal settings

EN









To set the handset ringer volume or silence mode (Ringer OFF)

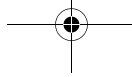
1. Press  and press Down  to reach **PERSONAL SET**.
2. Press , **HANDSET TONE** is shown, press , **RING VOLUME** is shown.
3. Press , scroll  to select the appropriate setting (**HIGH** or **MEDIUM** or **LOW** or **RINGER OFF**). The current ring melody is played.
4. Press  to confirm.

Warning ! Handsfree activation could suddenly increase the volume in the loudspeaker to a very high level. Make sure the handset is not too close to your ear.



To select the handset ring melody

1. Press  and press Down  to reach **PERSONAL SET**.
2. Press , **HANDSET TONE** is shown, press  and scroll Down  to reach **RING MELODY**.
3. Press , scroll  to select one of the available melodies 1 - 10. The current ring melody is played.
4. Press  to confirm.













EN








Personal settings

To activate / deactivate the key tone

1. Press  and press Down  to reach **PERSONAL SET.**
2. Press , **HANDSET TONE** is shown, press  and scroll Down  to reach **KEY TONE.**
3. Press , scroll  to select **ON** or **OFF** and press  to confirm.








To rename the handset

The default name is : **BELGACOM**. You can enter 10 characters for the handset name.

1. Press  and press Down  to reach **PERSONAL SET.**
2. Press  and press Down  to reach **HANDSET NAME.**
3. Press , enter the name  and press  to confirm.

To activate / deactivate the auto answer mode








If **ON** you take the line by lifting the handset from the charge cradle.

1. Press  and press Down  to reach **PERSONAL SET.**
2. Press  and press Down  to reach **AUTO ANSWER.**
3. Press , scroll  to select **ON** or **OFF** and press  to confirm.

Personal settings

EN




To change the display language

1. Press  and press Down  to reach **PERSONAL SET.**
2. Press  and press Down  to reach **LANGUAGE.**
3. Press , scroll  to select your language and press  to confirm.

Advanced settings










To change the recall time

This option is helpful when using operator services. The default value of recall time that is preset in your Twist 357 is the best suited for the Belgacom network.

1. Press  and press Down  to reach **ADVANCE SET.**
2. Press , **RECALL TIME** is shown.
3. Press , scroll  to select **SHORT** or **LONG** and press  to confirm.

To set or change Call Barring





This menu allows you to limit the use of your phone to specific calls by barring parts (prefix) of outgoing numbers. You can set 4 different barring numbers.

1. Press  and press Down  to reach **ADVANCE SET.**
2. Press  and press Down  to reach **CALL BARRING.**
3. Press  and enter the PIN code  (by default the PIN code is 0000).
4. Press , press Down  to reach **BARR NUMBER** and press .












EN

Advanced settings

5. Scroll  to select the barring number location **1**, **2**, **3** or **4** and press .
6. Enter the barring number  (the maximums for the barring number is 4 digits) and press  to confirm.







Note : For example if you want to bar international calls, enter the barring number 00.

To activate / deactivate Call Barring

1. Press  and press Down  to reach **ADVANCE SET**.
2. Press  and press Down  to reach **CALL BARRING**.
3. Press  and enter the PIN code  (by default the PIN code is 0000).
4. Press twice , select  **ON** or **OFF** and press  to confirm.






To set or change an SOS number

The SOS number feature allows you to enter 3 SOS phone numbers, which can be dialed out although the call barring is activated. The maximum length of an SOS number is 4 digits. The PIN code is required when modify the SOS number.

1. Press  and press Down  to reach **ADVANCE SET**.
2. Press  and press Down  to reach **SOS NUMBER**.
3. Press  and enter the PIN code  (by default the PIN code is 0000).

Advanced settings

EN


4. Press , scroll  to select the SOS number location **1**, **2** or **3** and press .
5. Enter the SOS number  (max. 4 digits) and press  to confirm.








To register a handset

Up to 5 handsets can be registered to the base station.

If you have inadvertently unregistered your handset, you can register it again. Additional handsets must be registered to the base before use.

Warning : If you wish to register another handset to the Twist 357 base station, make sure that this handset is GAP compliant otherwise it will not operate properly (see page 11).

To register a handset, first press the paging key  on the base for approx. 5 seconds when the base is in idle mode. Then carry out the following steps on the handset within one minute :

1. Press  and press Down  to reach **ADVANCE SET**.
2. Press  and press Down  to reach **REGISTRATION**.
3. Press , enter the PIN code  (by default the PIN code is 0000) and press  to confirm.

If the registration was successful, a long confirmation tone is heard and the handset number (1 to 5) will be assigned by the base automatically.



EN

Advanced settings



To unregister a handset

1. Press and press Down to reach **ADVANCE SET**.
2. Press and press Down to reach **UNREGISTER**.
3. Press , enter the PIN code (by default the PIN code is 0000) and press .
4. Scroll to select the handset number and press . **UNREGISTERED** appears on the screen.

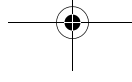
Note : If you have your handset serviced, please make sure it is unregistered from the base station before taking it back to the repair centre.



To change the PIN code

The default PIN code is "0000". We advise you to personalize it. The maximum length for the PIN code is 8 digits.

1. Press and press Down to reach **ADVANCE SET**.
2. Press and press Down to reach **PIN**.
3. Press , enter the current PIN code and press .
4. Enter the new PIN code and press to confirm.











Advanced settings

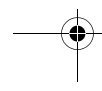
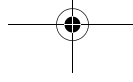
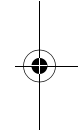
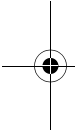
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To reset to default settings (base station and handset)

You can reset your phone to the default settings (see page 43) at any time. Note that after a reset all your personal settings and the call log entries will be deleted, however your phonebook remains unchanged.

1. Press  and press Down  to reach **ADVANCE SET**.
2. Press  and press Down  to reach **RESET UNIT**.
3. Press , **CONFIRM?** is shown. Press  to confirm.





EN

Default settings



Default settings (after RESET UNIT)

Handset Ringer volume :	MEDIUM
Handset Ringtone :	PARTY
Handset earpiece volume :	VOLUME 2
Handset speakerphone volume :	VOLUME 3
Handset key tone :	ON
Battery low tone :	ON
Menu language (Handset) :	English
Auto answer :	OFF
Handset name :	BELGACOM
Time / Date (Handset) :	00:00 01-01
Flash time :	Short (125 ms)
PIN code :	0000
Alarm :	OFF
Alarm tone :	MELODY 1
Call barring :	Empty
SOS number :	Empty
Redial list :	Empty
Phonebook memory :	Remain unchanged
Call log :	Empty
SMS messages memory :	Empty



Troubleshooting

EN

Telephone troubleshooting

PROBLEMS	CAUSES	SOLUTIONS
The battery icon is not blinking when the handset is placed on the base.	<ul style="list-style-type: none"> • Bad battery contact. • Dirty contact. • Battery is full. 	<ul style="list-style-type: none"> • Move the handset slightly. • Clean the contact with a cloth moistened with alcohol. • No need to charge.
No dialling tone.	<ul style="list-style-type: none"> • No power. • Batteries are empty. • You are too far from the base station. • Wrong line cable. • Line adaptor (when needed) not connected to the line cord. 	<ul style="list-style-type: none"> • Check the connections. Reset the phone : unplug and plug back in the mains. • Charge the batteries at least 24 hours. • Move closer to the base station. • Always use the line cable provided. • Connect the line adaptor (when needed) to the line cord.
No ring tone.	<ul style="list-style-type: none"> • The ring tone is deactivated. 	<ul style="list-style-type: none"> • Increase the volume (page 37).
The range icon does not appear.	<ul style="list-style-type: none"> • No mains power. • The handset is too far from the base station. 	<ul style="list-style-type: none"> • Check connections. • Move closer to the base station.
The range icon is blinking.	<ul style="list-style-type: none"> • Handset not registered to the base station. 	<ul style="list-style-type: none"> • Register the handset to the base (page 41).
Crackling on the line.	<ul style="list-style-type: none"> • You are too far from the base station. • The base station is too close to electrical appliances, reinforced concrete walls or metal doorframes. 	<ul style="list-style-type: none"> • Move closer to the base station. • Move the base station to find a better place (the higher the better).

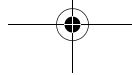


EN

Troubleshooting



PROBLEMS	CAUSES	SOLUTIONS
The handset displays "not available" : - when attempting to add another handset to the base station, - when using a handset.	<ul style="list-style-type: none">• The procedure to add a handset has failed, try again.• Maximum number of handsets (5) has been reached.• Base station is already busy with another handset.	<ul style="list-style-type: none">• Disconnect and connect the base station power supply.• Remove and place back the handset batteries.• Follow the procedure to register a handset (page 41).• Unregister a handset.• Wait until it is available.
Trying to register a handset the display shows WAITING.	<ul style="list-style-type: none">• The paging key was not pressed.	<ul style="list-style-type: none">• Press the paging key at the base station.
Noise interference on your radio or television.	<ul style="list-style-type: none">• The Twist 357 base station or mains power pack are too close to electrical appliances.	<ul style="list-style-type: none">• Move the power pack or base station as far away as possible.
Caller Line Identification (CLI) service does not work.	<ul style="list-style-type: none">• The service is not activated.	<ul style="list-style-type: none">• Contact Belgacom.
A phonebook entry cannot be stored.	<ul style="list-style-type: none">• The phonebook is full.	<ul style="list-style-type: none">• Delete an entry to free memory.





Information

EN



Safety information

This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.

Safety precautions

Do not allow the handset to come into contact with water. Do not open the handset or the base station. You could be exposed to high voltages. Do not allow the charging contacts or the batteries to come into contact with conductive materials. Never use any battery type other than the one supplied : risk of explosion.

Environmental care

Please remember to observe the local regulations regarding the disposal of your packaging materials, exhausted batteries and old phone and, where possible, promote their recycling.

Disposal instructions

The equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances for the health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end life equipment in a sound way.

The crossed-bin symbol invites you to use those systems.

If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration.

You can also contact us for more information on the environmental performances of our products.



A financial contribution has been paid to the associated national recovery & recycling system.



The labelled packaging material is recyclable.



EN

Declaration of conformity



We,

PCE
Route d'Angers
72081 Le Mans Cedex 9
France

Declare that the product TwistTM 357 is in compliance with ANNEX IV of the R&TTE-Directive 1999/5/EC and then with the following essential requirements :

Article 3.1 a : (protection of the health & the safety of the user)
Safety : EN 60950-1 (2001)
SAR : EN 50361 (2001)

Article 3.1 b : (protection requirements with respect to electromagnetic compatibility)
EMC : ETSI EN 301 489-6 V1.2.1 (2002) & ETSI EN 301 489-1 V1.4.1 (2002)

Article 3.2 : (effective use of the radio spectrum)
Radio : EN 301 406 V1.5.1 (2003)

The presumption of conformity with the essential requirements regarding Council Directive 1999/5/EC is ensured.

Date : 30/06/2006

Le Mans

CE 0168

Product Quality Manager
Home Communication





Guarantee

EN



The terminal described was specially selected for you by Belgacom. Unless otherwise stipulated by contract, the terminal carries a two years guarantee covering the cost of spare parts and labour due to a material or manufacturing defect.

The guarantee will take effect as from the date on which the device is collected or delivered.

If you should have any difficulties with your terminal, you should go to one of our Téléboutiques or to one of our authorized sales agencies, bringing with you the sales slip and the complete device in its original packaging or a packaging ensuring a similar degree of protection.

The addresses of our Téléboutiques and authorized sales agencies are in the information pages of the telephone Directory.

In the event of defective material or a manufacturing defect, your device will be repaired or replaced free of charge on presentation of the sales slip.

Belgacom alone will determine what repairs and / or replacements will be necessary. The guarantee period applicable to a device which has been repaired or replaced will end on expiry of the guarantee period applicable to the device purchased but may not be less than three months.

The guarantee does not cover :

- damage of any kind, the origin of which is not prior to the sale;
- any damage, malfunction or defect due to a fault of the customer or the cause of which is external to the device : lightning, voltage surge, humidity, accidental deterioration, improper use or poor maintenance, failure to follow the instructions or any case of force majeure;
- repair or replacement of the movable elements (cords, wires, plugs, antennas, etc.), replacement of accessory elements, the regular renewal of which is necessary (batteries, paper, ink, etc.) or the supply of cleaning products.

The guarantee will not apply :

- if the customer personally modifies or repairs the device or does so with the assistance of any person who is not authorized by Belgacom;
- or if the customer removes or falsifies the manufacturing numbers and / or the markings on the terminal. Belgacom will not be liable for any indirect or non-material loss suffered by the customer due to a malfunction of the terminal such as in particular a production loss, loss of earnings or loss of a contract.

The general terms and conditions applicable to our terminals may be obtained on application to any of the Belgacom departments accessible to the public or see www.belgacom.be.

belgacom

BELGACOM S.A. of public law
Bd. du Roi Albert II 27, B-1030 Brussels
TVA BE 0202.239.951, R.P.M. Brussels



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Notes

