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Customer care : 0800 55 800

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Pack TEL + TV

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

Pack with Fixed Voice and TV services

Fixed Voice:

National: free unlimited calls to fixed numbers in Belgium and 1000 minutes/month to mobile numbers in Belgium on weekdays between 5pm and 8am and 24h/24 on weekends and public holidays.

These conditions do not apply to special numbers (070, 077, 09xx, 1xxx etc.)

International calls at standard rates.

TV services:

- More than [80 TV channels](#)
- Access to the Proximus Pickx app on all your devices
- TV Replay (Go back up to 36 hours in your TV guide)
- TV decoder included

Price

Subscription (in € per month, VAT included): €44.99

Installation cost (in €, VAT included): €59

Tariffs related to fixed consumption not included in the subscription:

- National calls: free of charge except on weekdays between 8am and 5pm: €0.82/call (VAT incl.)
- [Tariffs](#) for international calls

Compatible options:

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

- [TV options](#)
- [Options fixed voice](#)

Duration, renewal and termination

- Undefined term
- Termination, in writing, at any time and free of charge.

Features for end-users with disabilities

Detailed information on adapted solutions: www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)