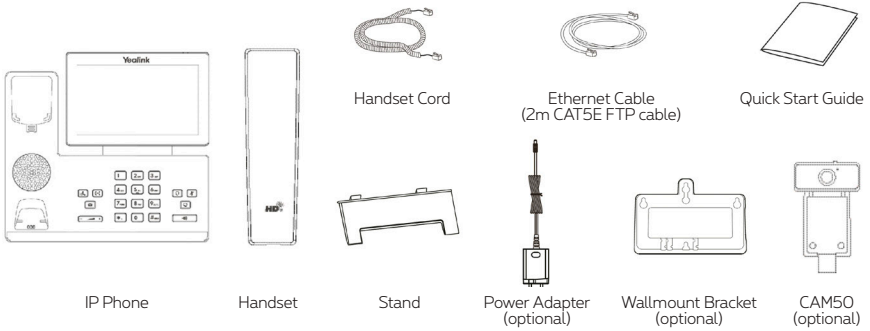


Manual

Yealink SIP-T58W

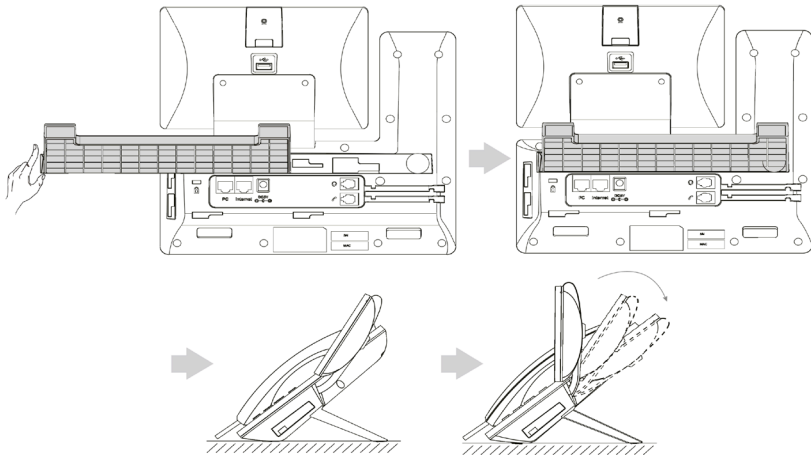


Package Contents



We recommend that you use the accessories provided or approved by Yealink. The unapproved third-party accessories may result in reduced performance.

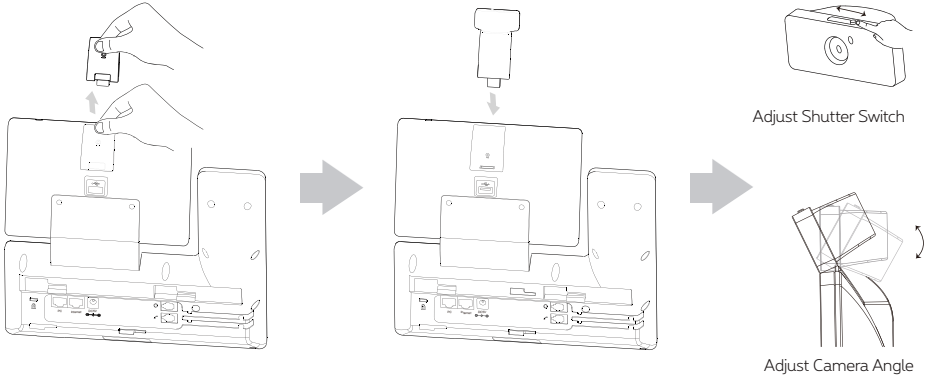
Attach the Stand



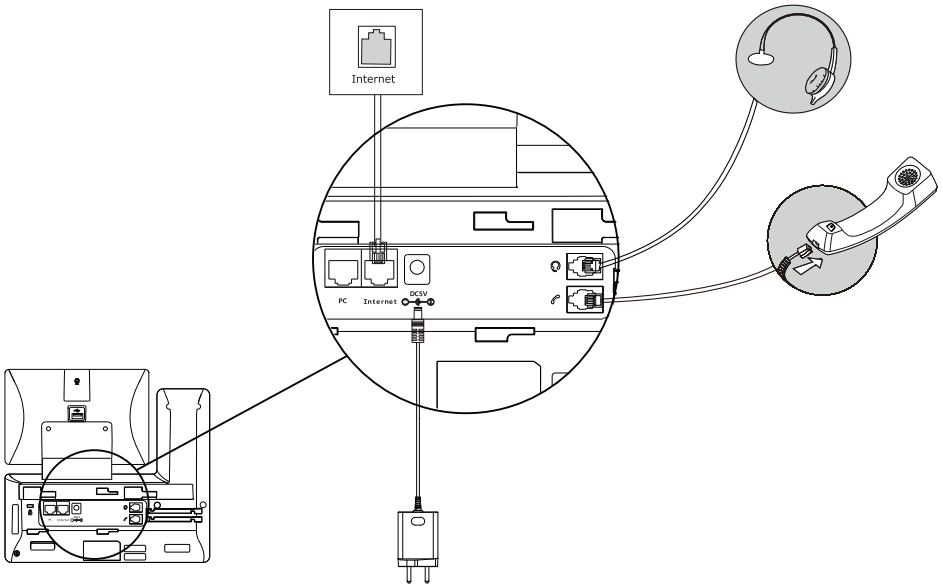
Desk Mount

You can also mount the phone to a wall. For more information on how to attach the wall mount bracket, refer to Yealink Wall Mount Quick Installation Guide for Yealink IP Phones.

Insert the Camera

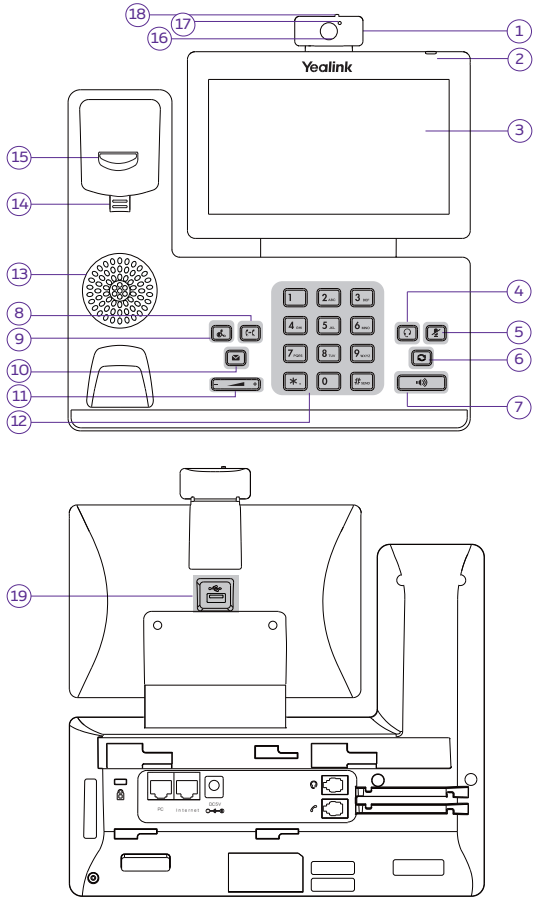


Connect Cables



Note: The IP phone should be used with Yealink original power adapter (5V/2A) only. The use of the third-party power adapter may cause the damage to the phone.

Features



- ① Camera
- ② Power LED Indicator
- ③ Touchscreen
- ④ Headset Key
- ⑤ Mute Key
- ⑥ Redial Key
- ⑦ Speakerphone Key
- ⑧ Transfer Key
- ⑨ Hold Key
- ⑩ Message Key
- ⑪ Volume Key
- ⑫ Keypad
- ⑬ Speaker
- ⑭ Reversible Tab
(secures the phone when mounting)
- ⑮ Hook flash
- ⑯ Camera Lens
- ⑰ Camera LED Indicator
- ⑱ Shutter Switch
- ⑲ USB 2.0 Port

Status of icons on the touchscreen:

 (Green) Recorded
  (Grey) Failed to record
  (Flashing green) Recording in progress

Using your phone

Status indicators on the touchscreen

Icon	indicates that...
	the camera is not detected
	the Wi-Fi is activated
	the phone is connected to a wireless network
	the wired network is not available
	Bluetooth is activated
	the Bluetooth headset is successfully paired
	the Bluetooth cell phone is successfully paired
	the phone is locked
	the 'Call transfer' option is activated
	the 'Do not disturb' option is activated
	the option 'Automatic reply' is activated
	you have missed calls
	you have new voice messages
	the 'Silent mode' is activated
	a USB memory stick has been detected

Using the touchscreen

By default, the IP phone has three screen savers. The home screen looks as depicted below:



To browse the touchscreen:

- Swipe the screen left or right to switch between the different screen savers.
- Tap to revert to the previous screen.
- Tap to go back to the screen saver.
- Tap to see and manage recently used applications.

To change the wall paper:

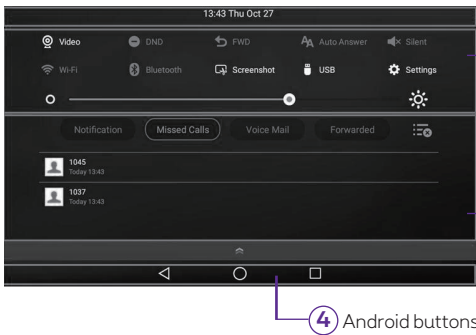
1. Press long on an empty space on the screen saver.
2. Tap **SCREEN BACKGROUND**.
3. Choose your preferred image.
4. Tap **'Set as wallpaper'**.

To add a widget on the screen saver:

1. Press long on an empty space on the screen saver.
2. Tap **WIDGETS**.
3. Move any widget up/down/left/right to its preferred place on the screen saver.

Control panel and notification center

Swipe the screen down to enter the control panel and notification center.



- ① Displays the time and date of the phone
- ② **Control center**
 - To quickly activate/deactivate the most used functions, to take a screenshot or to open the Settings, tap the corresponding icons.
 - To adapt the screen brightness, slide the cursor.
- ③ **Notification center**

The notification center lists notifications, missed calls, voice messages and forwarded calls.

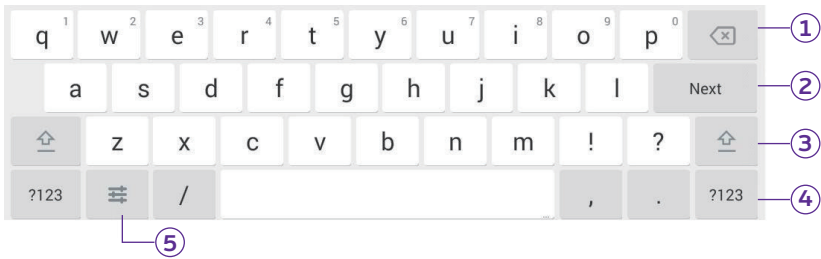
 - To delete all notifications, tap ;⊞
 - To delete a particular notification, sweep the screen left or right.
 - To see more details, tap the message.
- ④ Android buttons.

Swipe the screen up again to hide this screen.


Entering and updating data

To use the virtual keyboard:

1. Tap any input field and the virtual screen will appear on the touchscreen:



- ① Tap backspace to delete elements.
- ② Function button that adapts to the context.
 - Tap **Next** to jump to the next field.
 - Tap **OK** to confirm the settings.
 - Tap **Call** to dial the number.
 - Tap **Open** to visit the web page.
- ③ Tap to toggle to capital letters.
- ④ Tap to toggle to numbers and symbols.
- ⑤ Tap to open the input settings, configure the input language or the Android keyboard settings (AOSP).

2. When you finished entering data, tap  to hide the virtual keyboard.

To use the keypad: elect or enter a number.

To choose a field option: tap the field name and tap the desired option in the contextual dialogue box.


Basic phone features

• To start a video/audio call

Using the handset:

1. Lift the handset.
2. Dial the number and tap **Call**.

Using the loudspeaker:

1. Leave the handset on the hook and tap .
2. Dial the number and tap **Call**.

Using the headset:

1. Connect the headset and tap  to activate the headset mode.
2. Dial the number and tap **Call**.

• Responding to a video/audio call


Using the handset: pick up the handset.

Using the loudspeaker: Tap .

Using the headset: Tap .

• Managing video during a call

To change the video view:

- Tap **Full screen** show the video in full screen.
- Tap  to go back.

To switch on/off video during a call:

Swipe the screen down to show the control interface and tap **Switch on/off video**.



• End a video/audio call

Using the handset: put down the handset or tap the customizable **End call button**.



Using the loudspeaker: press  or tap the customizable **End call button**.

Using the headset: tap the customizable **End call button**.

• Dial again

- Tap  to access the Last calls list and tap the preferred entry.
- Tap  twice when the phone is in standby to call the last dialed number.

• Mute/unmute the sound during a call



- Tap  to mute your microphone during a call.
- Tap  again to unmute your microphone.

• Putting a call on hold and resume a call

Putting a call on hold:

Tap  or the customizable **On hold** button during a call.



To resume a call:

- If there is only one caller, tap  or the **Resume** button.
- If there are more than one caller on hold, tap the call that you want to resume and then  or tap the **Resume** button.




• Call transfers

You can transfer a call in different ways:




Transfer without notice:

1. Tap  or the **Transfer** button during a call. The call will be put on hold.
2. Enter the number to which you want to transfer the call.
3. Tap  or the **Transfer** button.

Semi-supervised transfer:


1. Tap  or the **Transfer** button during a call. The call will be put on hold.
2. Enter the number to which you want to transfer the call and tap .
3. Tap  or the **Transfer** button when you hear the ringtone.

Supervised transfer:


1. Tap  or the **Transfer** button during a call. The call will be put on hold.
2. Enter the number to which you want to transfer the call and tap .
3. Tap  or the **Transfer** button when the person you dialed is responding.

• Doorschakelen

to activate call forwarding:

1. Swipe the screen down to open the control center.
2. Tap **Setting** ▶ **Phone book** ▶ **Call forwarding**.
3. Select the type of call forwarding:
 - Immediate forwarding**--- All incoming calls are immediately forwarded.
 - Forwarding when busy**--- Incoming calls are forwarded if your phone is busy.
 - Forwarding when not answering**--- Incoming calls will be forwarded if you don't answer within a certain time.
4. Enter the number that the calls should be forwarded to. For the 'Forwarding when not answering' option, tap the field 'After how much time' and select how long your phone should be ringing before the call should be forwarded.
5. Tap  to accept the change.

• Conference calls


1. Tap the **Conference** button during a call. The call is put on hold.
Het gesprek wordt in de wachtstand gezet.
2. Enter the number of the second participant and tap  or **Conference**.
3. Tap the **Conference** button again when the second participant picks up the phone. All callers are now connected to the conference call.
4. Tap the **End call** button to disconnect all callers.

You can divide a conference call in two individual calls by tapping the **Split** button.

• Voice messages



The message notification on the inactive screen indicates that one or more new messages are waiting for you in your voice mail. The red power light blinks slowly.

To listen to your voice messages: (make sure you have configured the voice message code in your phone)

1. Two options:
 - Tap .
 - Swipe down the screen to open the notification center and tap **Voice messages**, then select the message you want to listen to.
2. Follow the voice menu to listen to your messages.




Personalizing your phone

• Call log




1. Tap , then select a call log to the left.
2. Swipe the screen up or down to scroll.
3. Tap  behind the desired entry, which gives you the following possibilities:
 - Tap **Call** to call the number.
 - Tap **Add** to add the number to the phone book.
 - Tap **Edit** to change the number before making a call.
 - Tap **Block** to add the number to your blacklist.
 - Tap **Delete** to remove it from the log.

• Phone book



To add a contact:

1. Tap , and select the desired group to the left.
2. Tap  to add a contact.
3. Enter the unique name of the contact in the **Name** field and add the contact numbers in the corresponding fields.
4. Tap  to accept the change.

To edit a contact:




1. Tap , and select the desired group to the left.
2. Tap  behind a contact.
3. Edit the contact's information.
4. Tap  to accept the change.

To delete a contact:

1. Tap , and select the desired group to the left.
2. Tap  behind a contact and press **Delete**.
3. Tap **OK** when the screen shows 'Delete selected item?'.

You can also easily add contacts from your call log. For more information, check the Call log section above.

• Volume settings

- Tap  during a call to adjust the volume of the handset/loudspeaker/headset.
- Tap  when the phone is in standby mode to adjust the volume of the ringtone.
- Tap  to adjust the multimedia volume in the corresponding screen.

Regulatory Notices

Operating Ambient Temperatures

- Operating temperature: +14 to 122°F (-10 to 50°C)
- Relative humidity: 5% to 90%, noncondensing
- Storage temperature: -22 to +160°F (-30 to +70°C)

Warranty

Our product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.

DC symbol

⎓ is the DC voltage symbol.

Restriction of Hazardous Substances Directive (RoHS)

This device complies with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting support@yealink.com.

Safety Instructions

Save these instructions. Read these safety instructions before use!

The following basic safety precautions should always be followed to reduce risk of fire, electrical shock, and other personal injury.

⚠️ General Requirements

- Before you install and use the device, read the safety instructions carefully and observe the situation during operation.
- During the process of storage, transportation, and operation, please always keep the device dry and clean.
- During the process of storage, transportation, and operation, please avoid collision and crash of the device.
- Please attempt not to dismantle the device by yourself. In case of any discrepancy, please contact the appointed maintenance center for repair.
- Without prior written consent, no organization or individual is permitted to make any change to the structure or the safety design of the device. Yealink is under no circumstance liable to consequences or legal issues caused by such changes.
- Please refer to the relevant laws and statutes while using the device. Legal rights of others should be respected as well.

⚠️ Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Place the device on a stable and level platform.
- Please place no heavy objects on the device in case of damage and deformation caused by the heavy load.
- Keep at least 10 cm between the device and the closest object for heat dissipation.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.
- Keep the device away from any household appliance with strong magnetic field or electromagnetic field, such as a microwave oven or a refrigerator.

⚠️ Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet

- Do not tread on, pull, or over-bend any cable in case of malfunction of the device.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately. Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

⚠️ Cleaning Requirements

- Before cleaning the device, stop using it and disconnect it from the power supply.
- Use a piece of soft, dry and anti-static cloth to clean the device.
- Keep the power plug clean and dry. Using a dirty or wet power plug may lead to electric shock or other perils.

⚠️ ENVIRONMENTAL RECYCLING



Never dispose of the device with domestic waste

Ask your Town Council about how to dispose of it in an environmentally friendly way. The cardboard box, plastic packaging and player components may be recycled in accordance with prevailing recycling regulations in your country.

Always adhere to prevailing regulations

Those who fail to do so may be fined or prosecuted in accordance with the law. The crossed out garbage can that appears on the device means that when it has reached the end of its useful life, it should be taken to a special waste disposal centre and treated separately to general urban waste.

Troubleshooting

The unit cannot supply power to Yealink device.

There is a bad connection with the plug.

1. Clean the plug with a dry cloth.
2. Connect it to another wall outlet.

The usage environment is out of operating temperature range.

1. Use in the operating temperature range.
The cable between the unit and the Yealink device is connected incorrectly.

1. Connect the cable correctly.
You cannot connect the cable properly.
1. You may have connected a wrong Yealink device.

2. Use the correct power supply.
Some dust, etc., may be in the port.
1. Clean the port.

Contact your dealer or authorized service facility for any further questions.

Contact Information

YEALINK NETWORK TECHNOLOGY CO.,LTD.

309, 3rd Floor, No.16, Yun Ding North Road, Huli District, Xiamen City, Fujian, P.R.C

YEALINK (EUROPE) NETWORK TECHNOLOGY B.V.
Strawinsky/aan 3127, Atrium Building, 8th floor, 1077ZX Amsterdam, The Netherlands

YEALINK (USA) NETWORK TECHNOLOGY CO., LTD.
999 Peachtree Street Suite 2300, Fulton, Atlanta, GA, 30309, USA
Made in China



Declaration of Conformity

We,

YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD

Address: 309, 3rd Floor, No.16, Yun Ding North Road,
Huli District, Xiamen City, Fujian, P.R. China

Manufacturer: YEALINK(XIAMEN) NETWORK TECHNOLOGY CO.,LTD

Address: 309, 3rd Floor, No.16, Yun Ding North Road,
Huli District, Xiamen City, Fujian, P.R. China

DATE: 05th /February/2021

declare that the product

Type: Smart Business Phone

Model:MP58,SIP-T58W

meets the essential requirements and other relevant provisions according to the following EC directive

Directive: 2014/30/EU, 2014/35/EU,RED 2014/53/EU

Conformity

The product complies with the following standards:

Safety : **EN 62368-1:2014+A11:2017**

EMC: **EN 55032:2015+A11:2020**

EN 55035:2017+A11:2020

EN61000-3-2: 2014

EN61000-3-3: 2013+A1:2019

Radio:ETSI EN 301 489-1 V2.2.3,

ETSI EN 301 489-17 V3.2.4,

ETSI EN 300 328 V2.2.2;

ETSI EN 301 893 V2.1.1

EN 300 440 V2.2.1

Health :EN 50385:2017;

Directive 2011/65/EU and (EU)2015/863 of the European Parliament and of the Council of 8 June 2011 and 4 June 2015 on the restriction of the use of certain hazardous substances in electrical and electronic equipment(RoHS 2.0)

Directive 2012/19/EU of the European Parliament and of the Council of 4.July.2012 on Waste electrical and electronic equipment(WEEE)

Regulation (EC) No.1907/2006 of the European Parliament and of the Council of 18.December.2006 on Registration, Evaluation, Authorization, and Restriction of Chemicals (REACH)

NAME: Huahu Wang

DATE:

TITLE: Manager

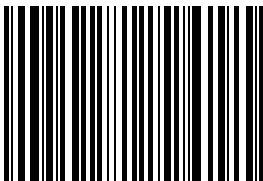


Huahu Wang

29 - Jan - 2021

Technical Support

Visit Yealink WIKI (<http://support.yealink.com/>) for the latest firmware, guides, FAQ, Product documents, and more. For better service, we sincerely recommend you to use Yealink Ticketing system (<https://ticket.yealink.com>) to submit all your technical issues.



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