

Selection criteria:

We will select max. 250 people who will get the chance to be among the first to subscribe to the Ultra Fiber option to try out the 10 Gbps fiber technology.

This selection will be made according to several eligibility criteria:

- You need to be a Flex Fiber customer.
- Your Flex Fiber installation address needs to be in one of the following 5 cities: Antwerp, Brussels, Ghent, Liege or Namur and you need to be among the first in your city.

The technical situation of your Internet installation will be used to prioritize the provision of the new service. Proximus will take into account the distance between your fiber connection and your fiber modem, the accessibility of the fiber connection point and your fiber modem, the location of your fiber modem in relation to your b-box 3/Internet Box, the number of Wi-Fi Boosters, the accessibility of the network cable, ...

These technical criteria are not exclusion criteria but prioritization criteria. They allow Proximus to begin installations in situations where customer needs can be met with an experience level in line with Proximus standards and 10 Gbps technology, while taking into account the current level of maturity and the level of development of the product and all its components.

The customer acknowledges that 10 Gbps technology is currently still being tested and he agrees that his experience may be degraded during this period.