

## CALL CONNECT

### Contract summary

This contract summary provides the main elements of this service offer as required by the EU law <sup>(1)</sup>. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

### Services

#### Fixed Voice Telephony

The Call Connect solution consists of an IP telephony platform hosted in the Proximus cloud offering:

- PBX functionality
- Voice channels with Quality of Service (QoS) over Voice over IP (VoIP)
- A price plan including calls
  - o Unlimited calls to fixed numbers in Belgium
  - o 1000 min/month\* to mobile numbers in Belgium
  - o 1000 min/month\*\* to fixed and mobile numbers in Europe, USA and Canada

\* Excluding calls made to non-geographic numbers (with prefixes 070, 0800, 0900, etc.)

\*\* Excluding international calls made to mobile numbers provided by foreign operators, international collect calls

### Price

Monthly service fee (in €, excluding VAT):

- €22 per user (1-49 users)
- €17 per user (>50 users)

Fixed installation costs: €200

### Duration, renewal and termination

- Undefined term
- Termination in writing, at any time and without charge.

### Features for end-users with disabilities

Detailed information on adapted solutions: [www.proximus.be/handicap](http://www.proximus.be/handicap)

### Other relevant information

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

<sup>(1)</sup> Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)