

Explore Fibermax Monosite Internet Package (GPON, OneAccess router)

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

Fixed Internet Access:

The service is composed of:

- an Explore Fibermax connection on shared fiber (GPON)
- 'a Basic Internet' Internet Service door

Equipment	OneAccess Router
Internet access via a fix line	Included
Monthly internetvolume	Unlimited
IPv4-address	Static
SLA	5h repair within the intervention window (Monday to Friday from 8 to 20h and Saturday from 8 to 16h30)

Available Options :

- Explore Satellite Office Backup : backup through a VDSL/ADSL line
- Extended intervention window
- New IP Pack or extension of existing IP Pack
- Protection through Next Generation FireWall :
 - o Next Generation Firewall Large: protection firewall itself. The activation of this service is necessary to activate the other options
 - o NGFW Advanced Security Large: URL filtering and advanced anti-malware protection
 - o NGFW User Directory Integration: allows to link firewall rules to the company's internal directory for user mapping.
 - o Teleworking: allows remote access via the Internet

Speeds of the internet service

Profile 140M/30M

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	140M	30M

⁽¹⁾ Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

Profile 250M/30M

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	250M	30M

Profile 350M/50M

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	350M	50M

Profile 500M/100M

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	500M	100M

Profile 1000M/200M

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	1000M	200M

(1) Your fixed internet speed depends on your address, see www.proximus.be/internetspeed.

Price

Monthly subscription and other costs (in function of the contract duration and the chosen product)

FiberMax Monosite Internet Package _ Shared fiber & OneAccess Router (12 months)			
Downstream/ Upstream	Router	Price per month (excl. VAT)	Installation charge (excl. VAT)
140M/30M	OA 521	130,00 €	500,00 €
250M/30M	OA 521	190,00 €	500,00 €
350M/50M	OA 521	240,00 €	500,00 €
500M/100M	OA 521	280,00 €	500,00 €
1000M/200M	OA 2540	590,00 €	500,00 €

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

FiberMax Monosite Internet Package _ Shared fiber & OneAccess Router (36 months)			
Downstream/ Upstream	Router	Price per month (excl. VAT)	Installation charge (excl. VAT)
140M/30M	OA 521	117,00 €	250,00 €
250M/30M	OA 521	171,00 €	250,00 €
350M/50M	OA 521	216,00 €	250,00 €
500M/100M	OA 521	252,00 €	250,00 €
1000M/200M	OA 2540	531,00 €	250,00 €

Available Options (prices are indicated on the order form)

- Explore Satellite Office Backup
- Extended intervention window
- New IP Pack or extension of existing IP Pack
- Protection through Next Generation Firewall (see price in table below)

Price (excl. VAT)	Next Generation Firewall (12 months)		Next Generation Firewall (36 months)	
	Price per month	Installation Charge	Price per month	Installation Charge
Next Generation Firewall Large (prerequisite for options below)	149 €	250 €	120 €	125 €
NGFW Advanced Security Large	75 €	100 €	60 €	50 €
NGFW User Directory Integration	0 €	500 €	0 €	250 €
Teleworking pack 5 users	35 €	150 €	28 €	75

Duration, renewal and termination

- Fixed term of 12 or 36 months. At the end of the initial period the contract is tacitly extended for an undefined period.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

Other relevant information

Prices and descriptions are subject to error, to any applicable promotion and to subsequent modification. Only the prices in force at the time of subscription to the service, product or option are contractually binding.

(¹) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (O J L 321, 17.12.2018, p.36)