

All tariffs are in Euro and are excl. VAT. The tariffs appearing in this list are valid, but may be subject to errors, commissions or printing mistakes.

VMS Classic: Monthly fee

	Current tariff	New tariff as of 01/07/2024
VMS - UNO	6,4 €	6,6 €
VMS - DUO	10,6 €	10,9 €
VMS - X	21,3 €	21,9 €
VMS - XXS	53,3 €	54,9 €
VMS - XS	133,3 €	137,5 €
VMS - S	266,0 €	274,0 €
VMS - M	640,0 €	660,0 €
VMS - L	1.066,0 €	1.099,0 €
VMS - XL	1.866,0 €	1.925,0 €
VMS - XXL	2.666,0 €	2.750,0 €
VMS - BIG	3.200,0 €	3.301,0 €

VMS Classic: Statistics Monthly fee

	Current tariff	New tariff as of 01/07/2024
VMS - Classic Reporting/stats	26,6 €	27,4 €
VMS - Classic Reporting/stats	53,3 €	54,9 €
VMS - Classic Reporting/stats	80,0 €	82,5 €
VMS - Classic Reporting/stats	106,6 €	109,9 €

VMS Classic: Rerouting, IVR & Outbound Campaign setup for message and agent connection

	Current tariff	New tariff as of 01/07/2024
VMS - UNO	0,0533 €	0,0549 €
VMS - DUO	0,0467 €	0,0481 €
VMS - X	0,0433 €	0,0446 €
VMS - XXS	0,0400 €	0,0412 €
VMS - XS	0,0320 €	0,0330 €
VMS - S	0,0299 €	0,0308 €
VMS - M	0,0286 €	0,0295 €
VMS - L	0,0253 €	0,0261 €
VMS - XL	0,0233 €	0,0240 €
VMS - XXL	0,0193 €	0,0199 €
VMS - BIG XBIG	0,0147 €	0,0151 €

Smart Routing: Monthly fee

	Current tariff	New tariff as of 01/07/2024
Smart Routing A	6,4 €	6,6 €
Smart Routing B	16,0 €	16,5 €
Smart Routing C	26,6 €	27,4 €
Smart Routing D	53,3 €	54,9 €
Smart Routing E	101,3 €	104,5 €
Smart Routing F	149,3 €	154,0 €
Smart Routing G	192,0 €	198,0 €
Smart Routing H	224,0 €	231,0 €
Smart Routing I	256,0 €	264,0 €
Smart Routing J	277,0 €	285,0 €
Smart Routing K	298,0 €	307,0 €
Smart Routing L	320,0 €	330,0 €
Smart Routing M	341,0 €	351,0 €
Smart Routing N	394,0 €	406,0 €
Smart Routing O	448,0 €	462,0 €
Smart Routing P	501,0 €	516,0 €
Smart Routing Q	554,0 €	571,0 €
Smart Routing R	661,0 €	682,0 €
Smart Routing S	928,0 €	957,0 €
Smart Routing T	1.141,0 €	1.177,0 €
Smart Routing U	1.568,0 €	1.617,0 €
Smart Routing V	1.973,0 €	2.035,0 €
Smart Routing W	2.346,0 €	2.420,0 €
Smart Routing X	2.666,0 €	2.750,0 €

Smart Routing: Statistics Monthly fee

	Current tariff	New tariff as of 01/07/2024
Smart Routing Reporting/stats	26,6 €	27,4 €
Smart Routing Reporting/stats	53,3 €	54,9 €
Smart Routing Reporting/stats	80,0 €	82,5 €
Smart Routing Reporting/stats	106,6 €	109,9 €

Smart Routing: Retrouting, IVR & Outbound Campaign setup for message and agent connection

	Current tariff	New tariff as of 01/07/2024
VMS Smart Routing VR01 C	0,0533 €	0,0549 €
VMS Smart Routing VR02 C	0,0400 €	0,0412 €
VMS Smart Routing VR03 C	0,0320 €	0,0330 €
VMS Smart Routing VR04 C	0,0286 €	0,0295 €
VMS Smart Routing VR05 C	0,0193 €	0,0199 €