

## Fixed Voice Infinity (Europe & World)

### Contract summary

This contract summary provides the main elements of this service offer as required by the EU law (<sup>1</sup>). It helps to make comparison between service offers. Complete information about the service is provided in other documents.

#### Service

##### Fixed voice telephony:

- Pricing plan per voice channel whereby a numbering plan must be chosen
- **Choice between 2 flavours:**
  - Within **Fixed Voice Infinity Europe** the following traffic per channel is included:
    - Unlimited calls in Belgium from fixed line to fixed and mobile numbers
    - 5,000 call minutes from fixed line to international fixed and mobile numbers in Zone 1 (see price list)
  - Within **Fixed Voice Infinity World**, the following traffic per channel is included:
    - Unlimited calls in Belgium from fixed line to fixed and mobile numbers
    - 5,000 call minutes from fixed line to international fixed and mobile numbers in "Zone 1 & 2" (see price list)
- The service can be provided on the following types of lines:
  - Phone Line Enterprise
  - Enterprise Voice
  - Business Trunking
- Prerequisite:
  - A telephone exchange or SBC, on-site or cloud, compatible with the service.
  - If the telephone exchange is not compatible with the service, a Bizz IP box is required. Only available for on-site equipment.
  - If the client does not have a compatible access for the service, an Explore Voice Access is required (only for multisite).

##### Mandatory option: numbering plan

For Fixed Voice Infinity, a choice must be made from the following numbering ranges

- Individual number
- Range of 10 consecutive numbers
- Sequence of 100 consecutive numbers
- Sequence of 1000 consecutive numbers
- Sequence of 10000 consecutive numbers

##### Other compatible options available

- **VoIP Reporting**
- **Bizz IP box**
- **SBCaaS**

(<sup>1</sup>) Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

Price (VAT excl.)

| Fixed Voice Infinity | Monthly subscription<br>(per voice channel) | One-time<br>installation fee<br>(per voice channel) |
|----------------------|---------------------------------------------|-----------------------------------------------------|
| Europe               | €37.33                                      | €10.00                                              |
| World                | €39.47                                      | €10.00                                              |

| Numbering Plan<br>National | Monthly subscription | One-time<br>installation fee |
|----------------------------|----------------------|------------------------------|
| Individual Number          | €1.49                | €0                           |
| Range of 10                | €7.44                | €0                           |
| Range of 100               | €32.00               | €0                           |
| Range of 1000              | €128.00              | €0                           |
| Range of 10000             | €1152.00             | €0                           |

| Numbering Plan<br>International | Monthly subscription | One-time<br>installation fee |
|---------------------------------|----------------------|------------------------------|
| Individual Number               | €0.95                | €1.00                        |
| Range of 10                     | €7.44                | €10.00                       |
| Range of 100                    | €32.00               | €100.00                      |
| Range of 1000                   | €128.00              | €1000.00                     |

Traffic is charged according to the rates that can be consulted on [Fixed Voice Infinity Call Rates](#)

Other compatible options:

- VoIP Reporting Basic
  - Setup: €80.00
  - Monthly fee €25.00
- VoIP Reporting Extended
  - Setup: €500.00
  - Monthly fee: €145.00
- Option only available for the **Cloud Advanced** flavour

Managed SBCaaS

- SBC setup&configuration: €475,00/One Time
- SBC Channels: € 7,00/Monthly per channel
- SBC Device Registration: € 2.80/Monthly per device
- Option only available for the Multi flavour

| Voice Devices         | Monthly subscription | One-time<br>installation fee |
|-----------------------|----------------------|------------------------------|
| Bizz IP Box (<=30ch)  | €8.50                | €0                           |
| Bizz IP Box (>= 30ch) | €22.00               | €250.00                      |

(<sup>1</sup>) Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( O J L 321, 17.12.2018, p.36)

### Duration, renewal and termination

- Fixed term of 24 months. At the end of the initial period the contract is tacitly extended for an undefined period.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

### Features for end-users with disabilities

Detailed information on adapted solutions : [www.proximus.be/handicap](http://www.proximus.be/handicap)

### Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at [www.proximus.be/legalmentions](http://www.proximus.be/legalmentions)

<sup>(1)</sup> Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)